# SAFE ANNUAL CONFERENCE Workshop to identify recommendations for EFSA

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# SAFE Safe Food Advocacy Europe

SAFE is a non-profit independent organization, which objective is to protect consumers' rights and health in the EU food legislation process.

#### Its main objectives are:

- To strengthen consumers' voice in the Eu debate concerning the future of EU food regulation
- To raise public awareness and train citizens



# SAFE ANNUAL CONFERENCE Workshop

- Workshop: 'Joint working session with all stakeholders to find solutions for some of EFSA's challenges'
- Facilitators: DesignThinkersAcademy Arnoud Koning, Senior Coach & Edoardo Costa, Facilitator
- Objective: Identify some of EFSA's challenges and elaborate recommendations
- Method: Multi-stakeholder reflexion through a three-step "learning-by-doing" process
- Outcome: 5 recommendations



# SAFE ANNUAL CONFERENCE Workshop participants

- NGOs and consumer groups: CEO, Greenpeace,
   EPHA, BEUC, Euro Coop
- Media outlets: EU Food Law, EU Food Policy
- EU institutions: EFSA, European Commission, MEP assistant
- Industry representatives: Nestlé, HOTREC, Europatat, CAOBISCO, EHPM, General Mills, BVLH
- Others: IPEs Food, Changing Markets, Sugarwise



#### STEP 1

### Identifying consumers' concerns about food safety in the EU

- Workshop participants were shown a video of several consumers from various backgrounds, and with no prior knowledge of the matter. Consumers were asked the following questions:
  - Do you read and understand labels?
  - Are you concerned about food safety?
  - Do you trust the food safety system?
  - Who should control food safety?
- Participants were asked to write down the concerns from the consumers



#### STEP 2

#### "stakeholder value network map"

- Participants were divided in 4 groups with concerns for background diversity
- Each group collectively tried to identify recurring consumers' concerns
- Then had to identify relevant stakeholders (NGO, food industry, public health authorities...) and their prominent values



# STEP 3 "value bridge"

- Groups then tried to match consumers' concerns with stakeholders' values, bridging them through EFSA
- Each group thus came up with a few recommendations on how EFSA could improve its work and meet consumers' concerns
- Groups presented their recommendations in plenary and discussed them



### **GROUP 1**Direct communication

- Members: EHPM, EC, SAFE, IPEs Food, MEP Assistant, BVLH
- Objective: Establishment of a closer link between consumers and EFSA through direct communication

- Consumers struggle to understand which ingredients - and in which amount - they should/should not consume
- Misleading information (social networks, internet, media)
- Need to trust the source of information



**RECOMMENDATION:** Simple, easily accessible communication (TV commercials, web campaigns...) on food ingredient or food topic





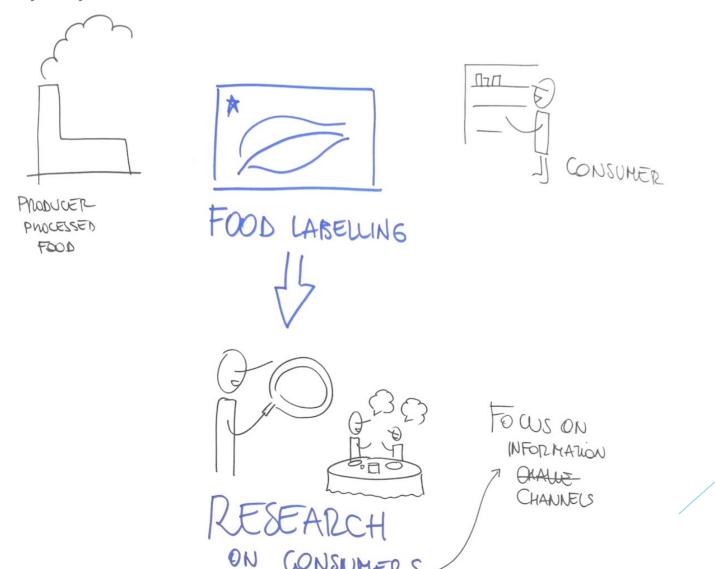
# **GROUP 2**Label literacy

- Members: Greenpeace, SAFE, CAOBISCO, Europatat, EFSA, Sugarwise, Changing Markets, EPHA
- Objective: Offer a better understanding of labels to consumers.

- Labels are too complicated and too technical
- Labels do not help consumers make informed choices



**RECOMMENDATION:** Launch a study or survey of public perception regarding food labels. Based in the results policy changes on food labeling could be proposed





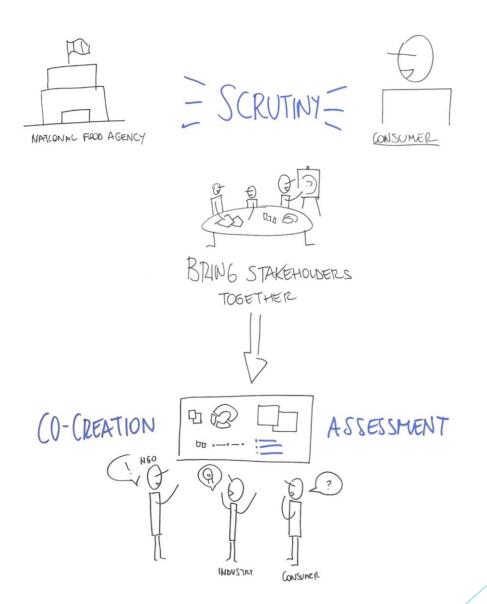
# GROUP 3 Scrutiny

- Members: GMI, CEO, HOTREC, EU Food Law, EFSA, BEUC, Euro Coop, Changing Markets
- Objective: Better scrutiny to reach independency of data and research on food safety

- Lack of independence from EFSA's risk assessment
- Some of EFSA's stakeholders are only consultative
- Many of the data used by EFSA is industrybased



**RECOMMENDATION:** Involve all stakeholders in the risk assessment process and publish all data for more transparency





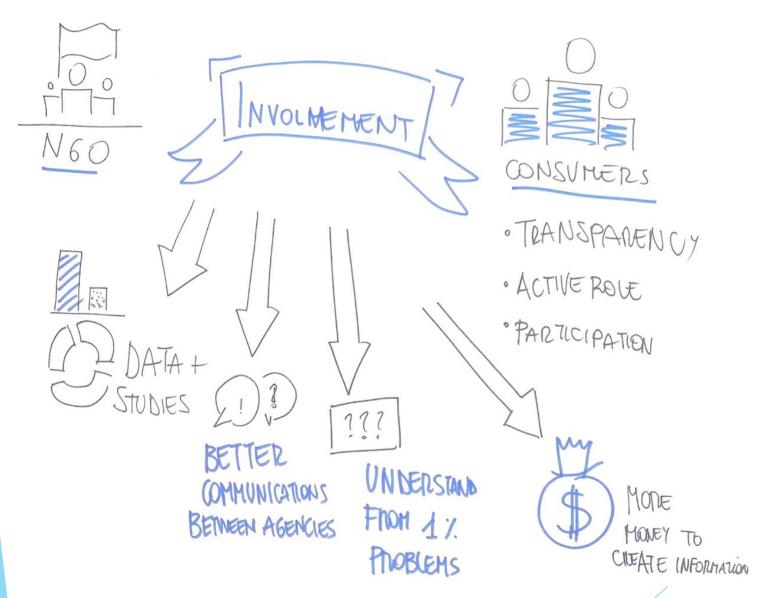
## **GROUP 4**Economic independence

- Members: EHPM, MEP Assistant, SAFE, CEO, EU Food Policy, Nestlé
- Objective: Increased economic resources to produce independent data and research on food safety

- Some of EFSA's data is not available to the public
- This leads to consumers' and stakeholders' mistrust
- EFSA's risk assessment is based on data made available by the agro-food industry
- Lack of economic resources



**RECOMMENDATION:** Economic independence (potentially through industry tax) for independent research to be carried out





### **GENERAL OUTCOME**5 recommendations

- Inform consumers and raise awareness about food components: enhance direct communication via short commercials on social media and television
- Offer independent information to consumers: industry-free information
- Organize forums to involve all stakeholders (not just consultative) in the risk assessment process
- Transparency of data: publish all researches from EFSA
- Independence of research thanks to economic independence of EFSA: through industry tax





STRIVING FOR SAFER FOOD FOR EUROPEAN CONSUMERS

#### Thank you for your attention

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