# Programming document 2017 - 2019



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### Trusted science for safe food

Protecting consumers' health with independent scientific advice on the food chain

Adopted in Parma on 14 December 2016 For EFSA's Management Board

Jaana Husu-Kallio Chair of the Management Board



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# Foreword

I am delighted to present you with EFSA's Programming Document for the years 2017-2019. This document translates EFSA's vision of 'Trusted science for safe food' into a concrete work plan for the years to come, taking account of the opportunities and challenges EFSA will face in its journey towards the year 2020.

A constantly changing world, with its increasingly globalised trade, influences the future of how we produce and consume food in the European Union. Emerging new risks and hazards lead to complex food safety questions and help to evolve scientific knowledge. They also create the need for innovative and collaborative approaches in all areas of EFSA's scientific work.

In this context, EFSA will continue to play an active role in the development of an international risk assessment community. Increasing cooperation with international organisations and third countries will promote high quality standards in risk assessment. Joint efforts will lead to harmonised approaches and shared resources. They will enable EFSA to harvest the best expertise available to provide global solutions for global challenges.

Societal expectations of greater transparency and public engagement in all areas of EFSA's work are high and will increase further. It is important to continue building on the procedures in place, while broader engagement with risk managers and other stakeholders will provide opportunities to strengthen our evidence base and our communication channels. Addressing these expectations proactively will be essential to enhancing, maintaining and cementing the trust of our stakeholders in our work.

Emerging technologies will further standardise and automate routine tasks. New collaborative digital platforms will help optimise the involvement of our stakeholders. Using innovative working methods and cooperating closely with risk managers and risk assessment partners, we will continue to explore all possible solutions to achieve necessary efficiency gains.

Against this background, we have set ourselves five main goals that will guide our work in the coming years. They will enable us to continue fulfilling our mission while progressing in key areas of our work and increasing satisfaction and trust in our performance. The five strategic objectives endorsed by our Management Board in December 2015 set the frame of our strategy, and shape its implementation plan, which is reflected in this Programming Document.

We have a lot of work ahead of us, and we look forward to taking it on.

Bernhard Url,
Executive Director

# List of acronyms

AFSCO	Advisory Forum and Scientific Cooperation Unit
AFCWG	Advisory Forum Communications Working Group
AHAW Panel	EFSA Panel on Animal Health and Welfare
ALPHA	EFSA Animal and Plant Health Unit
AMU	EFSA Assessment and Methodological Support Unit
ANS Panel	EFSA Panel on Food Additives and Nutrient Sources Added to Food
APDESK	EFSA Applications Desk Unit
BIOCONTAM	EFSA Biological Hazards and Contaminants Unit
<b>BIOHAZ Panel</b>	EFSA Panel on Biological Hazards
СВС	EFSA Corporate Business Control Team
CRM	Customer Relation Management Project
CEF Panel	EFSA Panel on Food Contact Materials, Enzymes, Flavourings and Processing Aids
COMMS	EFSA Communications Department
CONTAM Panel	EFSA Panel on Contaminants in the Food Chain
CORSER	EFSA Corporate Services Unit
DATA	EFSA Evidence Management Unit
DG SANTE	Directorate General for Health and Consumers
DOI	Declaration of Interest
doi	digital object identifier
ECDC	European Centre for Disease Prevention and Control
ECHA	European Chemical Agency
EEA	European Environment Agency
EFSA	European Food Safety Authority
EKE	Expert Knowledge Elicitation
EMA	European Medicines Agency
EMAS	Environment Management Audit System certification
ENP	European Neighbourhood Policy
EU	European Union
EUAN	EU Agencies' Network
FEED	EFSA Feed Unit
FEEDAP Panel	EFSA Panel on Additives and Products or Substances Used in Animal Feed
FIN	EFSA Finance Unit
FIP	EFSA Food Ingredients & Packaging Unit
FTE	Fulltime staff equivalent
GMO	Genetically Modified Organisms
GMO Panel	EFSA Panel on Genetically Modified Organisms

HUCAP	EFSA Human Capital & Knowledge Management Unit
IAS	Internal Audit Service of the European Commission
IPCHEM	Information Platform for Chemical Monitoring project
IPPC	International Plant Protection Convention
JRC	Joint Research Centre
JRC-IPSC	JRC-Institute for the Protection and Security of the Citizen
LRA	EFSA Legal and Regulatory Affairs Unit
МВ	EFSA Management Board
MD programme	Managers' development programme
MS	Member States
MRL	Maximum residue level
NDA Panel	EFSA Panel on Dietetic Products, Nutrition and Allergies
NUTRI	EFSA Nutrition Unit
OECD	Organisation for Economic Co-operation and Development
OHSAS	Occupational Health Safety System
Open ScAIE	Open Scientific Advance Information and Evidence Hub
PLH Panel	EFSA Panel on Plant Health
PPR Panel	EFSA Panel on Plant Protection Products and Their Residues
PRAS	EFSA Pesticides Unit
PROMETHEUS	Promoting Methods for Evidence Use in Science project
PTT	EFSA Planning, Transformation & Technology Unit
RASA	EFSA Risk Assessment and Scientific Assistance Department
REPRO	EFSA Scientific Evaluation of Regulated Products Department
RESU	EFSA Resources and Support Department
RISKCOM	Risk Communication
ROA	rapid assessment outbreak
SC	EFSA Scientific Committee
SCER	EFSA Scientific Committee and Emerging Risks Unit
SDWH	Scientific Data Warehouse Project
SEA	Stakeholder engagement approach
TDI	Tolerable Daily Intake
TERA	Transparency and Engagement in Risk Assessment Project

## Mission statement

#### Our mission:

EFSA is an integral part of the EU's food safety system. As outlined in its Founding Regulation (EC) 178/2002, the Authority's mission is to contribute to the safety of the EU food and feed chain, mainly by:

- Providing EU risk managers with independent, up-to-date and fit-for purpose scientific advice on questions related to food and feed safety, animal health and welfare, plant health, nutrition, and environmental issues specific to the above<sup>1</sup>;
- Communicating to the public on its outputs and the information on which they are based;
- Developing uniform methodologies, and collecting and analysing data to allow the identification, characterisation and monitoring of current and emerging risks that have a direct or indirect impact on food and feed safety;
- Cooperating with Member States, institutional partners and other interested parties/stakeholders<sup>2</sup> in the EU to promote coherent advice and increase trust in the EU food safety system;
- Identifying emerging risks to food safety and contributing to a high level of protection of human life and health.

#### Our vision:

Trusted science for safe food.

#### Our values:

All of EFSA's strategic objectives and operational activities are based on a set of fundamental values. These are:

- Scientific excellence: EFSA aims to provide high-quality scientific advice based on the expertise of its network of scientists and staff and the quality of its science-based information and methodologies, which are grounded in internationally recognised standards.
- Independence: EFSA is committed to safeguarding the independence of its experts, methods and data from any undue external influence, and ensures that it has the necessary mechanisms in place to achieve this.
- Openness: Communicating openly and promptly on its scientific work helps foster trust in EFSA. As well as being transparent, we aim to engage civil society in our risk assessment work and connect with untapped scientific potential.
- Innovation: Being pro-active and forward-looking enables EFSA to anticipate new challenges. We believe that regulatory science must keep pace with changes in the natural sciences, industry and society. We are constantly developing and adapting our data and working methods to ensure that the EU food safety system is at the forefront of scientific as well as administrative thinking and practice.
- Cooperation: Working together and exchanging knowledge between food safety experts in the EU and globally ensures excellence and efficiency and maximises the available risk assessment capacity and potential. We believe that the totality of food safety expertise in Europe and internationally is greater than the sum of its individual parts.

<sup>&</sup>lt;sup>1</sup> The phrase "food safety" is used throughout the document as shorthand for "food and feed safety, animal health and welfare, plant health, nutrition, and environmental issues specific to the above".

 $<sup>^{2}</sup>$  As defined in EFSA's Founding Regulation (EC) 178/2002 Article 3 (13).

# Section I. General context

As an essential component of the EU food safety system, EFSA contributes to the overarching objectives<sup>3</sup> of the European Commission, particularly to achieving "a high level of public health while enhancing the competitiveness of the European Union food and feed industry and favouring the creation of jobs"; it does so both directly, e.g. by safeguarding public health, and indirectly, e.g. by strengthening consumer confidence in the food safety system.

EFSA operates in a world of rapid change and needs to ensure that it can continue to deliver on its tasks and obligations. The main drivers, challenges and opportunities that EFSA expects to encounter between now and 2020 are summarised below.

## Public expectations and benefits/opportunities of greater transparency and engagement

Transparency and engagement the two components of openness – are fundamental aspects of EFSA's work and are enshrined in the Authority's Founding Regulation. Expectations of more openness have been increasing and are expected to increase further, largely as a product of today's better informed, faster connected society. Expectations for more transparency are illustrated by the number of requests for access to documents, for access to underlying methodologies and data, as well as for wider engagement in the process of EFSA's scientific assessment.

EFSA has always striven to be as transparent as possible in all its activities and procedures. It is important to continue building on the procedures in place, while ensuring that challenges are faced in a balanced way, e.g. in terms of extra demands on resources and safeguarding the intellectual property rights of data owners. Greater openness also brings important possibilities. Broader engagement with risk managers and other stakeholders provides opportunities for developing efficient data collection systems to support risk assessment and for monitoring the safety of food on the European market, as well as for strengthening communication and the dissemination of information from and to a wide range of stakeholders with multi-faceted needs.

Such engagement will also make it possible to harvest scientific knowledge, experience and tools developed by stakeholders early in the risk assessment process, and to tap into the unexplored expertise of the wider scientific community – in other words, to look beyond EFSA's panels and working groups. Addressing these expectations proactively will be essential to EFSA's ability to maintain and strengthen the trust of its stakeholders.

#### Emergence of new risks and hazards leading to complex food safety questions

As highlighted in a study commissioned by the European Commission on future scenarios for food safety and nutrition, emerging risks and hazards will increase the need for data, methodologies, analyses and scientific advice on complex food safety questions. Demographic changes – like ageing populations or increasing migration flows – and changes in consumer behavior and attitudes towards nutrition and food production and consumption (driven by, for example, principles of sustainability, such as urban farming or a circular economy) may lead to a further diversification of diets in Europe. Population growth, climate change and food waste all pose challenges to global food security and food safety. Emerging technologies or new applications of existing technologies – for instance in the wider areas of biotechnology, synthetic biology or nanotechnology – will continue adding to the complexity of the food chain and the task of risk assessment. Climate change and environmental pollution are expected to increasingly affect the safety of our food chain.

<sup>&</sup>lt;sup>3</sup> http://ec.europa.eu/food/index\_en.htm http://ec.europa.eu/europe2020/europe-2020-in-a-nutshell/index\_en.htm

EFSA and its partners, at EU and international level, will have to address these new developments within the context of societal expectations regarding broader, sustainable levels of protection of human, animal, plant and environmental health in the framework of an integrated 'one health' approach.

### Evolving scientific knowledge, creating a need for innovative and collaborative approaches

Scientific knowledge continues to evolve rapidly, with methodologies, information and data becoming available on an increasingly global scale. Emerging research areas and scientific developments are constantly bringing new insights to EFSA's work. For example, new findings in biomedical research (e.g. on neurotoxicity, reproductive toxicity and the role of gut microbiota) or advances in molecular biology and gene interaction, epigenetics, analytical techniques, -omics, and metabolic biomarkers for disease and health, the use of whole genome sequencing and next generation sequencing to better identify food borne outbreaks, as well as new knowledge on the cumulative effects of chemical compounds and antimicrobial resistance will directly affect the nature of EFSA's scientific assessments. EFSA collects, appraises, analyses and integrates existing evidence and data to carry out its scientific assessment but does not generate primary evidence itself. It will therefore be increasingly important for EFSA, in collaboration with the wider risk assessment community in the EU and beyond, to partner with research bodies and project consortia, risk managers and funding bodies to identify and prioritise research funding for the generation of data for its on-going work.

EFSA and its partners will have to monitor and take stock of new scientific developments, thus ensuring that its work, and particularly its risk assessment methodologies and evidence, continues to reflect the newest scientific findings available.

#### The impact of globalisation

As globalisation of trade continues to increase and the global trade share of emerging economies grows, we will see a further integration of regional and national economies, societies and cultures. This will lead not only to an increasingly globalised trade in food and feed products, and the associated 'trade' of hazards and risks, but also to a more complex food supply chain, which poses challenges for EFSA, for instance with regard to the tracing of supranational foodborne outbreaks.

The future of EU food safety and nutrition will increasingly be affected by the actions of global players – such as trade blocs or multinational companies – and the extent to which global cooperation can be achieved when setting and enforcing standards throughout the food chain. In this process, the EU will need to ensure that the existing high standards of food safety are adopted universally or further improved.

A global approach on food safety is crucial to addressing these major challenges and EFSA will have to play an increasingly active role in the development of an international risk assessment community. EFSA increasingly cooperates with organisations like the World Health Organization (WHO), the Food and Agriculture Organization of the United Nations (FAO), the World Organisation for Animal Health (OIE), the International Plant Protection Convention (IPPC), the Codex Alimentarius, the Organisation for Economic Co-operation and Development (OECD) and the European and Mediterranean Plant Protection Organisation (EPPO), as well as with third countries. This cooperation will promote high standards and harmonization in risk assessment and will harness the best expertise available to provide global solutions to global challenges.

#### Availability of expertise for EFSA's multidisciplinary needs

EFSA staff currently provides support to the members of the Scientific Committee, the ten scientific panels and their working groups. A priority in this area is to maintain EFSA's attractiveness and access to diverse, competent and independent scientific experts. This will be challenging for a number of reasons: organisations making experts available to EFSA also face resource constraints; the population of potential experts is limited by requirements related to independence and the need to be well-versed in scientific assessment approaches; and experts

face other demands on their time. EFSA will have to carefully and comprehensively assess these underlying factors. EFSA will also have to examine the sustainability and possible improvements of its current working model and address these issues in cooperation with its partners at EU and international level.

#### Efficient operation of the Agency's activities

In the coming years, EFSA will continue to execute its core and supporting activities in line with EU legislation. This will be challenging as EFSA's resources are being further curtailed, as is the case with other public organisations – Staffing is set to be reduced by 10% over the five year period 2013-2018 and then remain stable until 2020. The budget over the next five years will, at best, remain stable. At the same time, there is an increasing demand for additional services – such as support to applicants for regulatory products by providing greater clarity of procedures (the gains of which could partially balance out the costs in the medium to long term) – as well as continuous need for investment in preparedness on scientific assessment priorities, in order to reach the Strategy 2020 goals.

Increasing efficiency will therefore be key to the successful execution of core and supporting activities. Enhanced cooperation with Member States and international scientific assessment bodies presents a particular opportunity for improving efficiency. Emerging technologies may also further standardise and automate routine tasks of the Authority, while the use of collaborative digital platforms will help to optimise the involvement of stakeholders and other potential collaborators.

EFSA will need to explore all possible solutions to achieve the needed efficiency gains, from closer collaboration with its partners to innovative working methods and the definition of a prioritisation scheme to address any potential resource bottlenecks.



# Section II. Multi-annual programming 2017-2020<sup>4</sup>

#### 1. Strategic objectives

EFSA's Strategy 2020<sup>5</sup>, is outlined in five strategic objectives, which guide EFSA in fulfilling its mission in light of the changing context described in the previous section, while aiming to increase customer satisfaction and the trust of stakeholders in EFSA's scientific advice:

- Prioritise public and stakeholder engagement in the process of scientific assessment.
- Widen EFSA's evidence base and optimise access to its data.
- Build the EU's scientific assessment capacity and knowledge community.
- Prepare for future risk assessment challenges.
- Create an environment and culture that reflects EFSA's values.

To implement its strategy, EFSA has set a multiannual portfolio consisting of core processes and projects. The core processes represent the bulk of EFSA's work as they deliver the outputs and results defined in EFSA's mission and strategy. As foreseen in the strategy implementation plan, EFSA included projects that will deliver benefits in its core processes, such as improved efficiency and quality, and will follow adequate project governance:

- Previously ongoing and planned projects have been consolidated into three multi-annual programmes to coordinate and align those projects that are relevant to information management, risk assessment methodologies management and expertise management at EFSA. These programmes are identified in this document as "information management programme", "risk assessment methodology programme" and "expertise management programme".
- Each development project covers one or more aspects of the strategic objectives, and together they maximise the strategic fit of the multi-annual programme
- A quarterly review of the portfolio ensures that projects stay aligned with the strategic objectives.

The integration of the strategy implementation plan into EFSA's work programme during 2016 gives the full overview of resources dedicated to the achievement of the strategic objectives by current and future processes and projects.

To ensure that EFSA's activities are focused on the achievement of the expected results as defined in its strategy, and to be able to monitor progress, EFSA has enhanced its results based orientation, through a set of KPIs which are presented at impact and outcome level in the multi-annual part and at input-activity-output level in the annual part. As a number of these are new, EFSA will be building the baseline and set targets in 2017, for period until 2020.

<sup>&</sup>lt;sup>4</sup> This section covers the final multiannual plan 2017-2019 to be adopted by the MB in December 2016 and the draft multiannual plan 2018-2020 to be adopted by the MB in December 2016.

<sup>&</sup>lt;sup>5</sup> EFSA Strategy 2020, http://www.efsa.europa.eu/en/corporate/pub/strategy2020

Table 1: Key performance indicators - Global impact

GLOBAL IMPACT: TRUST AND CONFIDENCE OF STAKEHOLDERS IN EFSA'S CONTRIBUTION TO THE PROTECTION OF PUBLIC HEALTH RELATED TO THE FOOD CHAIN						
Indicator	Description					
Synthesis of feedback via surveys from stakeholders, and evaluation reports (by 2020).	This indicator measures the extent to which EFSA achieves a positive/improved image, an improved level of confidence, and is recognised by stakeholders as a key actor in protecting public health related to the food chain.					

#### 2. Multi-annual programme 2017 - 2020

## 2.1. Prioritise public and stakeholder engagement in the process of scientific assessment

In the area of provision and communication of scientific advice for general risk assessment priorities and for regulated products, EFSA will provide fit-for-purpose and timely advice to risk managers. EFSA continues to enable citizens and stakeholders to contribute more widely to its scientific assessment processes by promoting communication, dialogue and transparency with the scientific community, applicants and society as a whole. This aims to increase trust, the effectiveness of EFSA's scientific advice and the predictability of the risk assessment process.

Over time, there will be fluctuations and evolution in the nature and the volume of these two core areas of provision and communication of scientific advice, for example, as a result of new risk management priorities, new legislation (e.g. the new animal health and plant health legislation) or outbreaks of food-borne diseases. As scientific advice for general risk assessment priorities and for regulated products will continue to be the central activities of EFSA, their detailed planning and prioritisation will be addressed in EFSA's annual work plans.

**Table 2**: Key performance indicators – SO1 - Medium and long term impact

1. SCIENTIFIC ADVICE & COMMUNICATION: PRIORITISE PUBLIC AND STAKEHOLDER ENGAGEMENT IN THE PROCESS OF SCIENTIFIC ASSESSMENT								
			Target	by 2020 <sup>6</sup>				
Performance indicat	ors	Baseline	2017	2018	2019	2020		
<b>Intermediary impact:</b> Increased satisfaction of stakeholders regarding EFSA's scientific outputs (for EC/MS risk managers and stakeholders) and the scientific assessment process and communication tools and material								
Satisfaction via feedback surveys:	Risk managers (EC, MS)	2016 feedback exercise	Annual comparison					
positive and relative qualitative	Stakeholders	TBD in 2017	Annual comparison					
improvement (with regards to follow-up actions)	Applicants	APDESK - 2014 survey: Index score = 12 (on a scale from -100 to +100)	N/A	15	N/A	N/A, (18 in 2021)		
User satisfaction rating of	EFSA Journal	Outcomes of 2016 journal survey	Positive outcome/increase TBD in 2017			BD in		
communication tools and material	Other communication products	TBD in 2017	Positive outcome/increase TBD in 2017			BD in		

 $<sup>^{\</sup>rm 6}$  Where not defined, baseline to be measured and annual targets to be set in 2017

PRIORITISE PUB	1. SCIENTIFIC ADVIC LIC AND STAKEHOLDER ENGAGEI			IENTIFIC	ASSESSI	MENT
			Target	by 2020 <sup>6</sup>		
Performance indicat	ors	Baseline	2017	2017 2018 2019		
Impact of media coverage (EFSA's coverage in the media, including the favourability of articles. This measurement tool has been in place since 2015)  Media impact index <sup>7</sup>		18	20	22	24	25
·	engagement of stakeholders in scient	tific activities				
Stakeholders'	Number of contributions received – total and by stakeholder group	To be measured in 2017	Increase	e TBD in 20	017	
engagement during public consultations and other	Number of relevant contributions used in EFSA outputs	To be measured in 2017	Increase	e TBD in 20	017	
stakeholders engagement activities	Survey feedback from SEA registered members on the effectiveness of EFSA's stakeholder engagement activities	N/A	Positive outcome in 2018			
Outcome: Full availab	pility of documentation relevant to EF	SA's scientific outputs				
Availability of documentation used in EFSA scientific outputs	Proportion of regulated products areas making fully available dossier data to the public (non-confidential parts)	0	NA	NA NA TBD		100%
	Proportion of EFSA's scientific outputs providing direct access (linked) datasets and metadata	TBD in 2017	increase	ncrease TBD in 2017		100%
Outcome: Enhanced	outreach of communication					
Social media effectiveness	Increase followers from social media platforms	37213 by Oct. 27th (to be reviewed on Dec. 31st)	+3%	+3%	+3%	+3%
	Traffic to EFSA web content from social media	53089 by Oct. 27th (to be reviewed on Dec. 31st)	+2%	+2%	+2%	+2%
	Social interactions	14,881	+30%	+20%	+10%	+10%
Traffic to EFSA's web content (web metrics): number of sessions		2,383,290 by Oct. 27th (to be reviewed on Dec. 31st)	+0.5%	+0.5%	+0.5%	+0.5%
Number of subscribers to online subscription products (newsletter and alerts)		30,164 (to be reviewed on Dec. 31st)	+1%	+1%	+1%	+1%
Impact, visibility and coutputs (access, down	discoverability of EFSA's scientific loads, citations)	TBD in 2017	increase	TBD in 20	)17	

 $^{\rm 7}$  Current methodology for assessing the impact is under review and may change in 2017

#### **General risk assessment**

EFSA's multi-annual focus will be on providing scientific advice based on the mandates received in the fields of biological and chemical hazards, animal health, plant health and human nutrition.

In the area of biological hazards the activities will focus on assessing risks regarding food hygiene, transmissible spongiform encephalopathies, Listeria monocytogenes in ready-to-eat foods, food-borne viruses, antimicrobial resistance, simplified hazard analysis and critical control points schemes for small establishments, Campylobacter, Echinococcus, and food-borne parasites.

In the area of animal health and welfare, EFSA will continue categorising animal diseases to support the new animal health law<sup>8</sup> and in providing support to Member States in the risk assessment and surveillance related to new outbreaks of emergent diseases, such as Lumpy skin disease, African swine fever, Avian influenza.

In the area of plant health, following the approval of the new plant health law by the European Parliament<sup>9</sup>, EFSA will give particular attention to the prevention of new plant pest introduction and outbreaks. EFSA's activities will cover pest risk prioritisation and risk assessment of identified new emerging plant health risks, scientific and technical support to surveillance programs by Member States, pest categorisation and risk assessments to support the new plant health law.

In the area of contaminants, further work in this area may be based on external mandates on heavy metals, process contaminants in food, non-allowed pharmacologically active substances in food of animal origin, masked mycotoxins and natural contaminants in food and feed, as well as detoxification of contaminants in feed. EFSA will also work on the re-evaluation of the temporary Tolerable Daily Intake (TDI) of Bisphenol A.

#### **Regulated products**

The evaluation of applications for regulated products will continue to absorb the vast majority of EFSA's resources. EFSA will continue providing support activities and updating its catalogue of services to applicants and will further streamline administrative procedures associated with applications, from receipt to adoption. It will take additional steps to improve interaction with applicants, including targeted support to small and medium enterprises, to ensure a high level of fairness, predictability, and accountability in the operations that affect third parties and to simplify the application workflows. The early involvement of stakeholders in the development of guidance documents, through various means, such as discussion group for the development of guidance documents, concept paper before updating/developing guidance is expected to increase clarity about data requirements and scientific evaluation processes. With the same aim, support to stakeholders will continue by providing clarifications on existing guidance documents via webinars and info sessions.

EFSA will provide scientific advice based on the mandates received for the assessment of food enzyme dossiers. A total of 304 applications for food enzymes have been submitted to the EC. A multi-annual work programme 2016-2021 has been established together with the EC to assess the dossiers received.

EFSA will continue working on the re-evaluation of approved food additives in accordance with relevant guidelines and taking into consideration requests from the European Commission (the majority of activities are expected to be terminated by 2020). Activities related to the assessment of new food additives or proposed changes for approved ones will be carried out in parallel. There will also be assessments related to 'other substances' added to food <sup>10</sup> as well as adoptions of opinions on the safe use of food additives used in food destined for infants and young children.

The ANS Panel will change its remit from June 2018, including also the evaluation of food flavourings. It will thus support EFSA's re-evaluation of flavourings which is expected to be

<sup>&</sup>lt;sup>8</sup> Regulation (EU) 2016/429

<sup>&</sup>lt;sup>9</sup> Regulation of the European Parliament and of the Council on protective measures against pests of plants

<sup>&</sup>lt;sup>10</sup> Regulation (EC) 1925/2006, Art. 8

finalised by 2018. In addition, it is estimated that there will be around ten applications for new flavourings and one or two applications for smoke flavourings per year.

EFSA will continue its safety assessment of additives and monomers for plastic materials and articles in contact with food and recycling plastics.

EFSA expects to finalise the outstanding re-evaluations for feed additives in 2017 and 2018.

EFSA will face a substantial increase in its workload on novel foods when the new novel food regulation will come into effect in January 2018. The new regulation envisages a centralised risk assessment for all applications for novel food and a notification procedure for traditional foods from third countries. EFSA has already published respective guidance documents. With the implementation of the regulation on foods for special medical purposes in 2016, EFSA expects to receive applications in this area in the coming years.

The complexity and workload in the area of pesticides will increase significantly. This is due to increasing demands to assess substances with endocrine disruptor potential following the development of the joint guidance with ECHA. Additional tasks are expected regarding the assessment of pesticides required to control a serious danger for plant health and on co-formulants used in Plant Protection Products.

EFSA will dedicate increasing resources over the period 2017-2020 to progressively eliminate the backlog of outstanding reviews of existing MRLs for all active substances by 2020. The review of active substances, included in the "AIR III" programme will be finalized. EFSA will start the evaluation of the next group, "AIR IV" programme, which includes 212 substances whose approval expires by the end of 2021. The results of the increased resources hired throughout 2016 to progressively eliminate the backlog of outstanding reviews of existing MRLs are expected to become evident.

As recurrent key core activities, the Annual Report on Pesticides Residues and a scientific report to support the EU discussions in the CODEX meeting are published each year. Specific attention will be given to ensuring that the reports are published on time while maintaining the high quality expected of EFSA's scientific assessments. Through the Pesticides Steering Network and in close cooperation with ECHA, EFSA and ECHA will further align the EFSA peer review process and the ECHA process for harmonized classification.

EFSA will continue to deliver evaluations of applications for the use of genetically modified organisms in food and feed as well as for cultivation uses.

EFSA expects to continue delivering evaluations of alternative treatments for animal by-products and on decontamination substances for food of animal origin.

#### Stakeholders' engagement and communication

Through its risk communication activities EFSA seeks to raise awareness and explain the implications of its scientific work. Further development of better contextualised communication for both risk managers and the general audience is envisaged. EFSA aims to provide appropriate, consistent, accurate and timely communications on food safety issues to all stakeholders and the public at large, based on its risk assessments and scientific expertise.

During the period 2017–2020, EFSA will focus on strengthening clarity and improving information delivery; better understanding and meeting target audience needs; building awareness, understanding and recognition of EFSA in the EU and beyond; promoting coherence in risk communications with the EU and international partners. EFSA will focus on increasing transparency, openness and dialogue, and on developing tools to systematically monitor users' expectations and satisfaction. Engagement will continue to be central to stakeholder initiatives in 2017–2020. EFSA will refresh the way it interacts with stakeholders and pilot the introduction of a system of registered stakeholders and new engagement modalities. A long-term plan is envisaged to strengthen EFSA's engagement with its institutional and media partners aiming at monitoring reputation and media impact.

A new approach to openness, and projects supporting openness, will be at the core of much of the Authority's communications work, as EFSA strives to make its risk assessments – including

supporting data and other evidence material – more transparent. The EFSA Journal provides open access to EFSA's risk assessments and scientific outputs within a framework that is meaningful for its scientific experts and staff, and that ensures effective dissemination. Through the partnership with a professional publisher, the editorial quality and accessibility of the scientific outputs is improved and the reach, visibility and impact of the EFSA Journal content are increased. Using the state-of-the-art tools of the publishing industry, the Journal facilitates the reproducibility of EFSA's scientific assessments. In order to enrich the EFSA Journal experience and in line with the needs of strengthened transparency/engagement measures, further work is envisaged in 2019-2020 to link the outputs published in the EFSA Journal with the underpinning evidence and methods used via the Digital Object Identifiers. EFSA will work with its publishing partner to develop the next generation EFSA Journal platform, moving away from the traditional linear journal content presentation towards a 'hub' that will feature enhanced design, the ability to create customised virtual issues on EFSA-specific topics, improved social media access and provide better navigation thanks to the incorporation of classifications and taxonomies.

The initiative will also be supported by the continued improvement of the EFSA website. Communications will build on the progress made up to 2016 in the areas of multimedia, using tools such as interactive infographics, videos as well as new tools such as data visualisations to make EFSA's work more accessible and comprehensible to different audiences.

#### **Key development projects**

TRANSPARENCY AND ENGAGEMENT IN RISK ASSESSMENT (TERA)

Openness and transparency are core values of EFSA since its inception. Following the delivery of an ex-ante assessment, the TERA Project will continue to enhance the openness and transparency of EFSA's risk assessments processes by implementing a set of measures by 2020.

INFORMATION MANAGEMENT PROGRAMME

#### MATRIX

The MATRIX Project aims to provide applicants and stakeholders with a more efficient solution for regulated product applications. This will be done by improving processes, particularly the management of digital dossiers throughout the application lifecycle. Integration of this information with the scientific data warehouse of EFSA will further support the risk assessors' work.

#### SOCIAL MEDIA AND DIGITAL COLLABORATION

The implementation of a multi-annual social media strategy will increase EFSA's visibility and influence on social media channels and enable EFSA to better communicate and engage with its stakeholders. EFSA will further develop its services in the areas of communication and collaboration for both internal and external stakeholders by implementing a series of digital initiatives including a digital collaboration platform.

#### 2.2. Widen EFSA's evidence base and optimise access to its data

In the area of data collection and evidence management, EFSA will focus on achieving greater transparency of its scientific outputs by providing, as far as feasible, access to underpinning data and evidence. In doing so, EFSA will intensify collaboration with Member States to encourage the publication of their data on EFSA's data hub. The data exchange on open data platforms as well as the collaboration with other agencies and international organisations will achieve a wider availability of data and evidence. EFSA will improve the interoperability of its scientific data, to enable the receipt and sharing of its data with its stakeholders and the electronic transmission of regulated product dossier data in a structured format.

Table 3: Key performance indicators - SO2 - Medium and long term impact

rubic bi key per	formance indicators – SO2 - Medium and I	·	_					
	2. DATA COLLECTION & WIDEN EFSA'S EVIDENCE BASE A			ΛΤΛ				
Porformanco in	Performance indicators Baseline Target by 2020							
Periormance in	uicators	Daseille	2017	2018	2019	2020		
<b>Intermediary impact:</b> Increased satisfaction of stakeholders regarding EFSA's evidence management services and fostered innovative re-use of data								
	eedback surveys: positive and relative vement (with regards to follow-up	TBD in 2017/2018	Annual	comparis	son			
Use and re-use of EFSA's accessible data	User statistics from the data warehouse and the evidence hub (Open ScAIE/Knowledge Junction)	TBD in 2017	Increas 2017	se for 201	18-2020,	TBD in		
and evidence	Data/evidence re-used by stakeholders via citation statistics	TBD in 2017	Increase for 2018-2020, TBD 2017			TBD in		
Outcome: Impro	oved access to data			T	T			
Data accessibility index	Number of publicly accessible data collections published with no data aggregation from EFSA	1 <sup>11</sup>	5 <sup>12</sup>	7 <sup>13</sup>	8 <sup>14</sup>	9		
	Number of data collection dashboards/aggregates published	1115	15 <sup>16</sup>	17	19	20		
Outcome: Wider	data coverage							
Number of digital EFSA open repos	objects (evidence) uploaded to the itory	TBD in 2017	Increas in 2017		18 to 202	0, TBD		
Outcome: Increa	ased standardization and interoperability of	of data						
Share of regulate data	ed product areas covered by structured	0	NA	NA	TBD	100		
Increased maturi index <sup>17</sup>	Increased maturity in data interoperability – EIF/IMM index <sup>17</sup> TBD in 2017  Increase for 2018 to 2020, TBD in 2017					20, TBD		
Outcome: Impro	oved quality of data							
Data quality inde	X	TBD in 2017 in the framework of a pilot project under a partnership agreement with Member States	Increas in 2017		18 to 202	0 TBD		

<sup>11</sup> Compendium of Botanicals

As in 2016, in addition data collections on chemical contaminants EFSA owned, chemical contaminants countries ageing on data sharing, chemical hazard, zoonoses level 3 tables (prevalence, FBO, Animal diseases, Animal population)

 $<sup>^{13}</sup>$  As in 2017, in addition: pesticide residues and AMR

As in 2018, in addition: veterinary medicinal products residues

<sup>&</sup>lt;sup>15</sup> Chemical contaminants frequencies, pesticides residues, zoonoses outbreaks, animal population, animal diseases, prevalence, antimicrobial resistance, consumption, botanicals, food composition, EFSA owned raw data dashboards

<sup>&</sup>lt;sup>16</sup> As in 2016, in addition chemical contaminants levels, contaminants raw data, FAIM template, veterinary medicinal products

<sup>&</sup>lt;sup>17</sup> European Interoperability framework for European public services/Interoperability maturity model

EFSA will intensify cooperation with Member States on its standard data collections underpinning the production of scientific advice and the annual EU summary reports, i.e. on zoonoses and food-borne outbreaks; antimicrobial resistance; pesticide residues; veterinary medicinal product residues as well as transmissible spongiform encephalopathies (TSE), the latter being a new data collection. EFSA will optimise its evidence management activities via a stronger coordination and integration of each data domain.

With the Scientific Data Warehouse Project (SDWH) project EFSA created a pan-European hub for data and analysis services, which is accessible to EU Member States, scientific experts and stakeholders who require improved access to information systems and data to enable their work in the panels. The SDWH is open to the general public since 2016. In 2017-2020, the SDWH will be enriched with metadata describing the collected datasets and will be extended with the assignment of digital object identifiers. Finally it will be available using European open data standards to Open Data Portals, including the EU Open Data Portal and IPCHEM Portal. Addressing the changing needs of risk managers, the content of the SDWH will be extended to include molecular typing and other bioinformatics data (e.g. from whole genome sequencing) as well as structured data for studies used in regulatory science (MATRIX Project).

With focus on data interoperability, EFSA envisages to participate in data exchange networking groups, with a view to improving data exchange and interoperability, taking into account international standards.

#### **Key development projects**

#### INFORMATION MANAGEMENT PROGRAMME

The Information Management Programme encompasses several projects handling EFSA's data and evidence in a more open and interoperable way. It coordinates, supervises, steers and monitors those projects over seven years, i.e. from 2014-2020. The programme implements common metadata, common thesauri and common data models, adopting as much as possible EU and open standards. It enables the implementation of current and future tools and services to provide insight into EFSA's information by means of new digital channels and tools.

#### INFORMATION ACCESS MANAGEMENT (IAM PROJECT)

The development of a centralized framework for Information Access Management (IAM Project) will provide the necessary IT tools and processes to allow a corporate information access management. Among the targets of IAM are the enforcement of master data management, the centralization of identity management i.e. secure access control for users and user groups.

#### OPEN SCIENTIFIC ADVANCE INFORMATION AND EVIDENCE HUB (OPEN SCAIE) PROJECT

Building on the deliverables of the Open Scientific Advance Information and Evidence Hub (OPEN ScAIE) project, the "Knowledge Junction" community will provide a platform and processes to share and reference, via unique digital object identifiers (doi), scientific evidence and methods needed for EFSA's evidence-based risk assessment, source code, reports, protocols and other materials for risk assessment. The "Knowledge Junction" community runs on the EU-funded Zenodo research-sharing platform and is publically available since November 2016.

#### 2.3. Build the EU's scientific assessment capacity and knowledge community

In the area of cooperation and expertise management, EFSA aims to work in partnership with Member States and international partners to strengthen capacity building and sharing, foster the EU and international risk assessment community, and optimise EFSA's workforce model to increase efficiency, effectiveness and reduce divergences in EU and global risk assessment, thereby increasing trust in the EU food safety system.

Table 4: Key performance indicators – SO3 - Medium and long term impact

Paris II itely periorimanee iii	3. COOPERATION AND EXPE	•	IT:			
BUILD THE EU	S SCIENTIFIC ASSESSMENT CA			OMMUN	ITY	
Performance indicators		Baseline	Target			
Intermediary impact: Incre	eased efficiency at the European an	d international level	2017	2018	2019	2020
	ase of duplicated/overlapping isk assessments, data,	TBD in 2017		e qualitat ement TB 020		7 for
	eased satisfaction of MS, EU and intapacity and a knowledge community					
Satisfaction - general satisfaction with and usefulness of joint outputs - via feedback surveys: positive and relative qualitative improvement (with regards to follow-up actions)	MS, EU, international, third country organisations  Individual experts	TBD in 2017	Annual comparison			
Outreach of grant and procur (Access, downloads, citations	rement supporting publications	TBD in 2017	Increas	e TBD in	2017	
Outcome: Building and shar	ing capacity within the risk assessm	nent community at or	ganisatio	nal level		
Risk assessment agenda	Number of joint projects	N/A	15	17	19	21
take-up index	Number of priority areas covered		5	6	8	10
	Number of partners (Member States) in joint projects		20 (8)	25 (10)	30 (12)	35 (14)
	Number of projects not funded primarily by EFSA		0	1	2	4
Number of joint activities (staprojects/workshops) with inte cooperation agreements		5	8	11	11	11
Research agenda take-up index	Number research recommendations taken up in the Member State, EU or international research programmes	TBD in 2017	Increase TBD in 2017 for 2 2020		2018-	
	Number of research projects (EU and international) to which EFSA is participating (actively/passively)	TBD in 2017	Increase 2020	e TBD in	2017 for	2018-
Participation of Member State organisations to	Application rate for EFSA's open calls	TBD for 2017	Increase 2020	e TBD in	2017 for	2018-
EFSA's work programme (science grants & procurement)	Number of Article 36 organisations applying to EFSA grants	TBD for 2017	2020 Increase TBD in 2017 for 2018- 2020			2018-

3. COOPERATION AND EXPERTISE MANAGEMENT:									
BUILD THE EU'	S SCIENTIFIC ASSESSMENT CA	PACITY AND KNOW	LEDGE C	OMMUN:	ITY				
Performance indicators		Baseline	Target						
renormance mulcators		Daseille		2018	2019	2020			
Outcome: Building and shari	ng within the risk assessment com	munity at individual l	evel						
Increased common expertise pool coverage and availability index	Number of applicants (total and eligible), in total for the Panel renewals.	Total: 1150 applicants for 10 panels (2013 to 2015)		II: 50% ir II: 10% ir					
		Eligible: 900 applicants for 10 panels (2013 to 2015)	Eligible: 2017 call: 20% increase 2021 call: 10% increase  2017 call: 10% absolute value deviation from the balance defined by EFSA 2017 call: Reduction of the absolute value deviation from the balance defined by EFSA.						
	Balance of applicants (total and eligible), in terms of age, gender, geography for the panel renewal	TBD in 2017							
	Elapsed "time to hire" working group experts	TBD in 2017		d compliand		inst			
Panel and WG quality evaluated via the expert Impact factor	Panels expert impact factor	TBD in 2017		ninimum II and 202					
	Working group expert impact factor	TBD in 2017		ninimum 120 TBD i		l for			
Outcome: Strengthened cap	acity using innovative ways								
Share of outputs using new types of capacity	This indicator captures the extent to which EFSA together with MS have achieved capacity building through innovative approaches, such as crowdsourcing, cognitive computing, artificial intelligence.	AMU/IMP/MP to establish baseline in 2017		P/MP to e in 2017	stablish				

Each year EFSA relies on more than 1,500 scientific experts for the development of its scientific advice. To maintain and regenerate this pool of experts, EFSA is taking a strategic approach to its workforce requirements with an emphasis on attracting, developing and rewarding staff and scientific experts.

EFSA, working together with other EU institutions, agencies and international bodies with a risk assessment mandate, will focus its efforts on strengthening and streamlining scientific cooperation with Member States (Advisory Forum, Focal Points, Scientific Networks), EU organisations (agencies, the JRC, reference laboratories), and international networks and fora to ensure a consistent approach to risk assessment at EU level and to contribute to international harmonisation.

At EU level, activities to strengthen capacity building and work-sharing for the coming years include the review and strengthening of the role of the Article 36 network supporting the implementation of common risk assessment agenda priorities. This newly established EU risk assessment agenda provides a new modus operandi for the Advisory Forum to agree on common priorities for cooperation with other Member States, to avoid duplication of work and make best use of resources. Joint projects will address these identified priorities. A small number of these projects may potentially be supported by grants from EFSA, others through resources identified through other European or international funding schemes, or through other ways such as workshops, establishment of a particular network, and the exchange of data and information.

EFSA will also continue to set up cooperation clusters with EU agencies, reference laboratories and Member States, in close collaboration with the European Commission DG Research and Innovation and its Joint Research Centre with the aim is to strengthen the identification and take-up of research priorities by funding bodies, as well as EFSA's participation in key research programmes to ensure it stays abreast of scientific developments.

In the area of pesticides, the Pesticides Steering Network will develop and implement a plan for improving the cooperation between the rapporteur, other Member States and EFSA scientists during the risk assessment phase. This will lead to further efficiency gains, increasing transparency and ensuring an early identification of key scientific issues that should be discussed at an early stage in order to facilitate common grounds during the EFSA peer review process.

EFSA supports networking between pre-accession countries, EU Member States and regional cooperation initiatives aiming at increasing the preparedness on common food safety issues such as transboundary animal diseases. The pre-accession project activities in the next period will focus on facilitating data collection and reporting to EFSA, specifically in the area of zoonoses, antimicrobial resistance and foodborne outbreaks, also in close cooperation with ECDC. EFSA will apply for a new pre-accession project in 2017 to allow networking activities with pre-accession countries to continue.

On the international level, EFSA will continue to prioritise multilateral cooperation and increasingly liaise with international agencies, promoting harmonisation of methodologies and tools, and development of guidance. Important progress in stimulating coherence with EU and international partners in risk communications is expected through the creation of an international platform on risk communication. EFSA will also continue to advise international partners on the establishment of regional risk assessment structures across the world, in Southeast Asia (ASEAN), Africa, the Gulf Countries, South and Latin America. The overall aim is to promote a coherent voice and to align priorities by enhancing the existing cooperation with 11 risk assessment bodies outside the EU and by establishing cooperation with 15 new third countries - including China and countries in South America and Africa - and five international organisations.

#### Key development projects

#### EXPERTISE MANAGEMENT PROGRAMME

Within the expertise management programme, EFSA aims to reinforce the perception of EFSA as an attractive work place and thus improve the quantity and quality of prospective staff and experts. In part, the project also improves the usability and integration of the various information technology solutions used by scientific experts in their work with EFSA. Fostering the growth of the risk assessment community encompasses efforts to create talent pools and communities of knowledge. This will increase the risk assessment capacity, including feasibility studies, piloting and implementation of expert knowledge elicitation, crowdsourcing and cognitive computing solutions in specific areas of EFSA's work.

#### 2.4. Prepare for future risk assessment challenges

The section of preparedness and methodological development of EFSA's portfolio focuses on the anticipation of risk assessment priorities and related methodologies and evidence needs to ensure EFSA is prepared for present and new challenges in a dynamic food safety system. Innovation ensures that EFSA's scientific assessments remain relevant, while it helps harmonising methodologies across Europe and internationally to improve food safety, promote trust and reduce divergence.

EFSA will strengthen its involvement with Member States, the European Commission, European agencies and international partners in the review, development and harmonisation of crosscutting and sectoral guidance and methodologies that underpin its risk assessments, and in the identification of emerging risks and crisis preparedness.

Table 5: Key performance indicators – SO4 - Medium and long term impact

	4. PREPAREDNESS AND MET						
P	REPARE FOR FUTURE RISK AS	SESSMENT CHALLE					
Performance indicators		Baseline		Target by 2020			
			2017	2018	2019	2020	
	sed effectiveness of preparednes	· ·		_			
Preparedness with data, methods and expertise to address a risk assessment	% of questions for which data, methods, expertise is readily available	TBD in 2017	Increas 2017	se for 20	17-2020 T	BD in	
Question when received and mutually agreed	% of questions delivered within the initially agreed timelines (regular and urgent)	TBD in 2017	100	100	100	100	
Intermediary impact: Increa response	sed satisfaction of stakeholders v	vith regards to EFSA's	prepare	edness, n	nethodolo	gies and	
Satisfaction via feedback surveys: positive and relative	Risk managers (EU & MS)	TBD in 2017	Annual	compari	son		
qualitative improvement (with regards to follow-up	Stakeholders (general)	N/A	2019 c	019 comparison			
actions)	MS, EU, international, Third country organisations	TBD in 2017	Annual comparison				
Use of EFSA's guidance, methodownloads, citations)	dologies, tools (access,	TBD in 2017	Increase TBD in 2017 for the years 2018-2020				
Outcome: Fostered use of nev	v approaches and enhanced abilit	y to anticipate and re	spond to	risks			
Number and proportion of new approaches (self-tasks & TDB in 2017 for 2018-2020 internal mandates) moving from feasibility to piloting, to endorsed guidance's, to training, and them being applied in risk assessments according to plan					20		
Outcome: Accessibility of EFS	A methods & tools						
Number of methods & tools rea external users (available in the platforms)	TDB in 2017	Increase for 2018-2020 TBD in 2017					
Outcome: Harmonisation of ris	sk assessment methodologies						
Increase in the use of cross-cu	tting guidance's by EFSA panels	TDB in 2017	TBD in	2017 for	r 2018-20	20	
Use of the obligatory guidance groups	TBD in 2017 (compliance check on the use of obligatory guidance)	TBD in 2017 for 2018-2020 100%, to be measured in 2019					

In the years until 2020, EFSA plans to develop methodologies and further strengthen horizontal processes and tools for emerging risk identification and crisis preparedness. With regards to the latter, EFSA will implement a crisis training program with the objective to develop urgent response capacity on both risk assessment and risk communication focusing on different areas of EFSA's remit. The development of methodologies enabling backward and forward traceability of foods following a food-borne outbreak will be the focus in the period 2017–2020.

Methodological developments for horizon scanning and risk ranking, as well as surveillance methods, will support EU plant health crisis preparedness. The work on horizon scanning will build on the existing cooperation with the JRC on automated media monitoring on new or emerging plant pests, which will be extended with literature monitoring. In the area of surveillance, the tools developed by EFSA for animal health and food safety will be improved and validated to be used also for plant health and tested in cooperation with the European Commission and Member States. The focus in the area of plant health will be newly identified risks and outbreak preparedness, e.g. in the case of Xylella fastidiosa, as well as assessment of the risk of plant pest introduction into the EU with plant commodities, such as in the case of Phyllosticta citricarpa and other quarantine plant pests.

In the period 2017-2020, preparedness work in the area of animal health and welfare will focus on risk profiling of the introduction and spread of vector-borne diseases and animal welfare indicators for farmed animals. Highlights in the area of international collaboration will include harmonised data collection on the geographic distribution of vectors of human and/or animal pathogens in Europe and the Mediterranean Basin, and the planned harmonised surveillance of disease in wildlife populations.

In the biological hazards area, work will focus on the application of new methodologies for risk assessment and surveillance such as molecular typing methods, e.g. whole genome sequencing, and on antimicrobial resistance (AMR). In the area of AMR, work will be done in cooperation with EMA and ECDC on: the assessment of the food chain contribution to public health risks arising from AMR in biological hazards and identification of control options; harmonization of monitoring and reporting of AMR in veterinary and zoonotic pathogens; integrated analysis of antimicrobial consumption and AMR along the food chain; and identification of outcome indicators to better monitor trends. Scientific advice will continue to be provided in the form of rapid risk assessments during emergencies in cooperation with ECDC.

Guidance development work will include the Scientific Committee guidance on the use of a weight-of-evidence approach for risk assessment (expected in 2018), the integration of biological relevance for toxicological risk assessment (expected in 2017) and harmonised methodologies for the characterisation of uncertainties (finalization expected in 2017). The Scientific Committee will also revise and update the guidance on the use of the threshold of toxicological concern (TTC) approach and produce guidance on the risk assessment of substances present in food intended for infants. Activities to produce guidance on the human and environmental risk assessment of substances present in nanoform have also been initiated. The ongoing activities of sharing information on international practices in all these areas will continue and dedicated activities will be organised to disseminate knowledge on the methodologies.

EFSA's scientific panels will continue to develop and update guidance for applicants in the area of regulated products. This work will help provide the basis for harmonised, reproducible risk assessments and make the pre-authorisation process more efficient and predictable.

Risk assessment of GMOs will increasingly involve evaluation of all hypothetically possible subcombinations of multiple-stack events. This requires the development of risk assessment strategies. An updated guidance on risk assessment of flavourings will be prepared, with particular consideration of the methods for evaluating exposure.

In the area of pesticides, several activities covering the methodological developments for human health, of relevance also to other areas of EFSA's remit, are on-going and planned. The main focus will be on cumulative risk assessments, use of epidemiological data and the assessment of uniquely human diseases - requiring a different approach than traditional animal models - and improving the risk assessment for consumers. As indicated in section 2.1, EFSA will develop joint guidance with ECHA for assessing the endocrine disruption potential<sup>18</sup>.

Regarding environmental risk assessment, new developments are expected in the areas of environmental fate and ecotoxicology, covering all non-target groups, birds and mammals, amphibians and reptiles, as well as aquatic organisms. The focus will be on modeling tools, bees, other non-target arthropods, soil organisms and non-target plants. EFSA will launch a long-term project for landscape environmental risk assessments addressing environmental and ecological variability. The initial focus will be on pesticides and plant health with a view to extend the project to other areas where EFSA is responsible for the assessment of environmental risks. This will complement EFSA's ongoing work on the development of a multi-disciplinary approach to the risk assessment of honeybees. In the area of plant health, EFSA will work on guidance to produce a tool for quantitative risk assessment of plant pests.

#### Key development projects

METHODOLOGIES PROGRAMME

<sup>18</sup> Regulation (EC) 1107/2009

EFSA set up the risk assessment methodologies programme in order to drive the coordinated identification, prioritization and management of guidance and methodologies development. Within the efforts towards achieving more openness, EFSA will further develop the Knowledge Junction19 to enable links to methods and tools developed by EFSA as well as other scientific bodies in cooperation with Member States and international partners.

The PROMETHEUS project (Promoting Methods for Evidence Use in Science) aims to define and implement principles, processes and methods for the use of evidence in scientific assessment. It has critically evaluated available methods to fulfill these principles (e.g. collecting, validating and integrating evidence, ensuring transparency and data accessibility). It will now be piloted in prioritized risk assessment activities and will continue in its second phase to identify the need for EFSA to define or refine specific methodologies.

#### 2.5. Create an environment and culture that reflects EFSA's values

EFSA's horizontal, governance, coordination, and support services focus on assuring that EFSA has established an efficient, transparent and responsive environment and culture, ensuring the effective implementation of EFSA's strategic plan. EFSA will comply with the highest standards of performance and integrity by fostering a results-based orientation and by increasing collaboration and innovation. By optimising human, technical and financial resources, EFSA will ensure its efficiency, compliance and overall accountability.

**Table 6:** Key performance indicators – SO5 - Medium and long term impact

	5. ORGANISATION	NAL PERFORMANCE:							
CREATE AN ENVIRONMENT AND CULTURE THAT REFLECT EFSA'S VALUES									
Performance	Description	Baseline	Target						
indicators	·	Dascille	2017	2018	2019	2020			
Proportion of KPIs of the (intermediate impact, ou target	eund operational performance e programming documents utcome and output) reaching	TBD in 2017	Intermediate impact: 80% Outcome: 90% Activity/Output: 100%						
Clean discharge	Discharge is granted	yes	yes	yes	yes	yes			
achieved (by the European Parliament)	Accounts are closed	yes	yes	yes	yes	yes			
	Observations are followed up within the prescribed deadlines	100%	100%	100%	100%	100%			
Intermediary impact: Eff									
Improved ratio of effort support activities	(FTE) spent in operational vs	2016 actual: 73.5:26.5	>75:25						
Efficiency index in EFSA's activities	Mature processes: improved index (ratio of outputs and/or quality/satisfaction) over the inputs used)  Process maturity index: percentage of standardised processes over total (with input/outputs relationships and clear efficiency targets/SLAs)  Projects: improved index (delivery on budget, on time, in scope or better)	Efficiency framework & baseline TBD in 2017	TBD in 2 2020	017 for t	he years	2018-			
Outcome: People and C		62/76 (2015)	60/75		70 (	212			
Staff engagement	Total favourable/engagement (%)	63/76 (2015)	>60/75	NA	>70/ 80	NA			
index (feedback	( 70 )								
index (feedback survey (based on biannual survey -	Organisational awareness/commitment	N/A, TBD in 2017	TBD in 2	017 for 2	018-202	0			

 $<sup>^{19}</sup>$  Also mentioned in SO2

CRE	5. ORGANISATION ATE AN ENVIRONMENT AND CU	NAL PERFORMANCE:	T EFSA'S	VALUES				
Performance indicators	Description	Baseline	Target 2017	2018	2019	2020		
framework):					55			
·	Management feedback survey a) Line management; leadership b) Overall satisfaction	a) 69%;46% b) 60%	a) 70%; b) 65%	55%	a) 75% b) 70%			
	Occupancy rate (%) Statutory staff year average	95%	>95.5%		>96%			
Management and leadership index	Competence management maturity level	TBD via: a) Feedback of the participants in the Managers' Development (MD) programme in 2017 b) EFSA compliant with European skill competency & occupation in 2017	2018-202 based on survey to	20 to be feedbac be laun- icipate in	in maturity level for 20 to be defined in 2017 feedback from the first be launched for manage cipate in the MD ne			
Outcome: Compliance		occupation in 2017						
Compliance index (to laws, regulations, decisions, standards,	Number of non-compliant events; exception requests; respective financial impact	<25;90;150K€ (2015)	<25;90;	<25;90;150K€				
policies and procedures applicable to EFSA)	Percentage of compliance with the internal control standards (ICS)	80 (2015)	85	90	95	95		
	Number of 'critical', 'significant' or 'very important' findings (ECA, IAS, audit adviser)	0;4 (2016)	0;<5					
Outcome: Enabling wor	k environment							
Innovative collaboration methods supported by world	Physical meetings/tele- meetings ratio (experts & networks)	85/15	80/20	75/25	75/25			
class IT tools	Physical meetings - staff	TBD in 2017						
	Email traffic (staff, experts, networks)	TBD in 2017	Decrease 2020	crease TBD in 2017 for 2018-				
	Social media (staff, experts, networks)	TBD in 2017						
Outcome: Capabilities								
Performance based man	agement maturity level	TBD in 2017	TBD in 2	017 for 2	2018-202	0		
World class IT maturity	level (COBIT model)	TBD in 2017	TBD in 2	017 for 2	2018-202	0		

With focus on EFSA's people, organization and processes, activities in this area will ensure sound operational performance in services to scientific experts, staff and institutional partners while ensuring compliance. At the same time, through the centralization of responsibilities deployed through horizontal services, a focus on performance of the outcomes of strategic objective 1 to strategic objective 4 will safeguard EFSA's overall strategic plan.

EFSA will evolve toward a four dimensional service delivery model: strategy and policy development, corporate management oversight, business partnering and transactions services.

The key aspects of the evolutions of these horizontal services are:

 An integrated approach to governance and accountability and a strong focus on performance and results across all departments, in line with the strategy of the EU Agencies Network and the European Commission. This will enhance the quality of analysis

- and insight provided to EFSA's management, its Board and the Institutions towards the realisation of EFSA's strategic objectives.
- Consolidating the assurance functions to strengthen the overall monitoring of risk, and leveraging the quality certification and the recently completed mapping of EFSA processes through a continuous improvement practice. This includes maintaining strong audit records, the completion of the centralisation of the management of competing interests, and a revised policy on independence, as well as the enhancement of EFSA's business continuity plan.
- Continuing the year-over-year increase in performance of project and change management, financial management, environmental and facility management, in order to continue increasing efficiency of processes, (building on the strong result in efficiency obtained in 2015) and the wellbeing of staff. Improved processes (implementation of paperless workflows, centralization of missions, meetings and events governance, new travel arrangements for experts, reduced time to hire etc.) will generate higher reliability, speediness, savings and increased customer satisfaction. Shared processes will be sought for at EU agencies level to generate synergies and economies of scale, especially in the procurement area<sup>20</sup>.
- Continue to invest in the development of people and organisational performance and capabilities, and to integrate leadership and managerial standards into management policies and tools. EFSA will introduce novel approaches to promote and maintain a reward culture. It will also pilot, develop and implement innovative collaboration and engagement mechanisms for its staff, experts and partners such as via social networking.
- Continue the rationalization and modernization of existing IT platforms and infrastructure while deploying standard solutions and investing in new computational platforms. The majority of IT resources will be dedicated to support the development projects described in this and the previous sections. EFSA will begin to design the next generation of the IT supply chain in 2017 as a new service model and supply chain is required by 2019. The digitalisation and opening of EFSA's boundaries will require an increase in cyber-security practice, aiming for best-in-class security levels by 2020. In this context EFSA will also continue to reinvest savings achieved through its multi-annual efficiency programme in better collaboration, communication and productivity tools.

#### Key development projects

#### EXPERTISE MANAGEMENT PROGRAMME

EFSA will complete, through its Programme for Expertise Management, its efforts to develop a comprehensive competency-based approach to talent attraction, career management and talent retention for staff and experts. This is a key factor in enhancing performance and reputation, in line with good practice and supported by best technology tools to achieve efficiency gains.

#### INFORMATION MANAGEMENT PROGRAMME

Through its information management programme, EFSA will continue its efforts to set up organisation-wide information governance by defining roles, responsibilities, authorities and accountabilities for the complete information lifecycle, as well as to strengthen its quality orientation with the definition of an efficient records and correspondence management in line with EU standards.

#### CUSTOMER RELATIONSHIP MANAGEMENT

EFSA will launch a corporate customer relationship management project (CRM project, part of the Information Management Programme) in 2018-2019. The project aims at centralizing the management and analysis of EFSA's customer and stakeholder relationships with: the European Commission, European Parliament and Member States; key partners, such as Member State

<sup>&</sup>lt;sup>20</sup> As an example, the cloud tender led by EFSA on behalf of 20 agencies proved a success generating €2.5 million overall cost savings. The grouping of tenders will be explored for external audit, LinkedIn, equipment maintenance, telephone and banking services.

national authorities, Focal Points, Article 36 organizations; international partners; EFSA experts; and other stakeholders, such as applicants and data providers, as well as participants at EFSA's events.



#### 3. Human and financial resource outlook for the years 2017-2020

#### 3.1. Overview of past and current situation

The EU multi-annual financial framework for 2014–2020 translates the political priorities of the EU into financial reality. For EFSA – considered as a 'cruising speed' agency – this entails a reduction of 2% of posts in 2017 and 1% in 2018. The EFSA budget is expected to remain stable at around €79.2 million until 2018 and increase to €82.5 million by 2020.

The resource allocation for the period reflects the following main drivers:

- A reduction of the establishment plan until 2018 as per the multi-annual financial framework, resulting in an overall reduction of EFSA's workforce by 36 posts. This is addressed via maximising efficiency gains and by applying negative priorities.
- A most likely stable EFSA budget until 2018, with steadily increasing personnel cost as rises in salaries and occupancy rate are not compensated by the reductions in the establishment plan. This results in an increase in Title I, which can only be compensated by decreases in Title II and Title III, made possible via the relentless drive for efficiency gains and by applying negative priorities. The expected increase of the budget from 2019-2020 should be sufficient to cover the increased personnel cost, particularly for 2020.
- New tasks: EFSA is expecting additional tasks in the area of regulated products, plant health risk assessment and data collection, which will generate additional workload. These new tasks are in the areas of:
  - Pesticides: new requests regarding the approval of active substances and the assessment of co-formulants, and the assessment of endocrine active substances under Reg. 1107/2009
  - Novel foods: additional tasks introduced by the new Regulation, namely a centralised assessment by EFSA starting from 1 January 2018, and a fast-track procedure for traditional foods from third countries imposing strict deadlines on EFSA.
  - Plant health: following the approval of the new plant health regulation by the European Parliament, a particular focus will be given to prevent introduction and outbreaks of new plant pests, with new tasks on horizon scanning and surveillance support to Member States, to be set up and implemented from 2017-2020 (these activities are expected to continue in the following years); moreover an increased workload is expected for the categorisation of plant pests that started in 2014 and will continue with a considerably higher number of assessments in the period 2017-2020
- Stable resources allocated to general risk assessment (Strategic Objective [SO] 1). As already indicated, there will be an increase in the amount of work in the area of plant health from 2017 onwards to address the requests within the context of the new plant health regulation. The number of other requests in the area of provision of scientific advice is expected to remain relatively stable over the years at an average of approximately 60-80 questions per year, and to increase by 40-50 additional questions for plant health pest categorisation.
- High workload in the area of evaluation of regulated products (SO1). This generated a backlog of evaluations, particularly in the area of pesticides, which is progressively being absorbed over a time span stretching beyond 2020, through re-prioritisation of activities and the provision<sup>21</sup> of additional resources. Furthermore, additional workload is expected in the areas of pesticides and novel foods requiring a substantial workforce increase. The workload related to health claims and dietary reference values is expected to decrease, but with a smaller impact.

<sup>&</sup>lt;sup>21</sup> Ten additional short-term contract agents were requested in 2015. The deployment of this additional workforce capacity has started in the fourth quarter of 2015 and will be finalised in 2016.

- Relative stability of resources allocated to communication and stakeholder engagement (SO1) with the strengthened efforts in engagement as of 2017 and onwards.
- Relative stability of resources allocated to expertise management and cooperation (SO3) and horizontal services, governance, coordination and support (SO5), but increased demand for new data collections in the area of evidence management (SO2), and for plant health in the area of methodological development/preparedness (SO4).
- Stable year-on-year investment on modernizing EFSA, i.e. organisational development projects and self-task activities, to support strategy implementation towards fulfilling customer expectations and keeping EFSA a relevant global risk assessment player (SO1-SO5).

#### 3.2. Resource programming for the years 2017-2020

#### Financial resources

The figure below shows the forecast for the distribution of financial resources by strategic objective in the period 2017-2020.

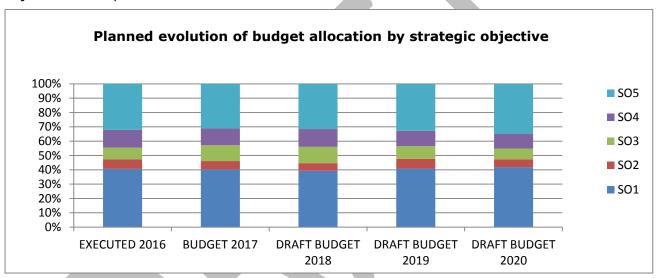


Figure 1. Financial resources by SO in the period 2016-2020

#### **Human resources**

Figure 2 shows the forecast allocation of human resources by strategic objective in the period 2017-2020.

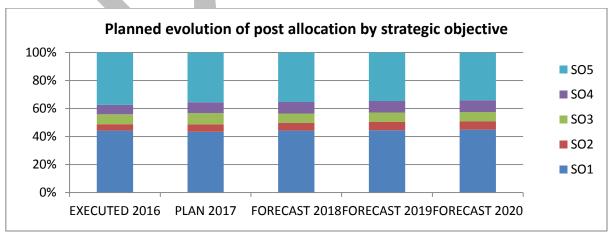


Figure 2. Human resources by SO in the period 2016-2020

The following table gives an overview of human resources by category in the period 2017-2020.

Table 7. Human resource overview

	2016	2017	2018	2019	2020
HUMAN RESOURCES	BUDGET REQUEST	DRAFT BUDGET REQUEST	DRAFT BUDGET REQUEST	DRAFT BUDGET REQUEST	DRAFT BUDGET REQUEST
Establishment plan posts: AD	230	227	226	226	226
Establishment plan posts: AST	100	96	93	93	93
Total establishment plan posts	330	323	319	319	319
Contract agents	125	125	125	125	125
Seconded national experts	15	15	15	15	15
TOTAL STAFF	470	463	459	459	459

#### Capacity vs demand balance

Focussing on human resources, EFSA is implementing capacity and efficiency gains actions aiming at generating an extra 15% capacity in five years. Part of the added capacity is linked to occupancy rate improvements (from 93.8% in 2014 to 98.4% expected in 2017) obtained by improving the recruitment process as well as optimising the use of interim resources for covering long term absences. The remaining part of the extra capacity has been generated via efficiency initiatives as detailed in the table below.

**Table 8**: Sources of human resource capacity increase<sup>22</sup>

SOURCE	PROGRAMME	PROJECT	2015	2016	2017	2018	2019
		EFSA Journal outsourcing	0.0	1.0	10.0	10.0	10.0
		EFSA website update (AGORA)	0.0	1.5	1.5	1.5	1.5
		Information access management & metadata (IAM)	0.0	0.0	0.1	0.1	0.1
	Information	Open ScAIE	0.0	0.0	-0.5	-0.5	-0.5
	management programme	Records and correspondence management	0.0	0.0	0.5	0.5	0.5
Efficiency		Regulated products workflow (MATRIX)	0.0	0.0	0.0	7.5	7.5
gains		Scientific data warehouse (SDWH)	0.0	1.3	2.0	2.1	2.1
		Total	0.0	3.8	13.5	21.2	21.2
	STEP 2018	STEP 2018 and paperless workflow	14.0	17.0	19.0	19.0	19.0
		Missions centralisation and travel outsourcing	0.0	0.0	0.0	9.0	9.0
Expertise management	management	Obligations and rights management-SYSPER	0.0	0.0	0.0	2.0	2.0
	programme	Talent Management	0.0	0.0	0.0	5.0	5.0
		Total	0.0	0.0	0.0	16.0	16.0
Efficiency gain	Efficiency gains total		14.0	20.8	32.5	56.2	56.2
Increased occup	ancy rate impact		4.0	11.0	21.0	24.0	24.0
Total generate	Total generated capacity		18.0	31.8	53.5	80.2	80.2

Assuming that the overall demand of resources generated by development initiatives will remain stable over the years, the increased capacity in human resources is being used mainly to cover

<sup>&</sup>lt;sup>22</sup> Efficiency gains figures to be considered as cumulative, e.g. Missions centralisation and travel outsourcing will produce efficiency gains of 9 FTEs in 2018 that will be carried over in 2019 and on.

the mandatory reduction of posts within the establishment plan (36 posts in the period 2013-2018), to face the increased complexity of the scientific work, to meet the increased workload linked in certain core activities and to confront the increased effort required to improve transparency and stakeholder engagement in the scientific work. The table below shows the expected impact on human resources demand from these different sources.

Table 9: Sources of human resource demand increase

IMPACT	SOURCE	2015	2016	2017	2018	2019
Post reductions		-18.0	-24.0	-31.0	-36.0	-36.0
Increased complexity <sup>23</sup>		-4.0	-8.0	-12.0	-16.0	-20.0
	Increased workload novel food		-3.0	-6.0	-6.0	-6.0
Increased demand for work load	Increased workload pesticides endocrine disruptors criteria		-3.0	-3.0	-3.0	-3.0
	Increased workload AIR IV additional tasks		-7.0	-6.0	-6.5	-5.0
	increased workload co-formulants in PPPS		-0.3	-1.0	-1.5	-2.0
	Increased workload pests categorisation, pest horizon scanning system and plant pest surveillance system			-5.0	-5.0	-5.0
	Increased workload EU Agencies Network: coordination		-1.0	-6.4	-0.6	
Increased demand for work load total		-14.2	-27.4	-22.6	-21.0	-14.2
Increased transparency and engagement		0.0	-8.0	-13.0	-18.0	-23.0
Total demand to be cov	ered	-22.0	-54.2	-83.4	-92.6	-100.0

It appears from the above that demand of human resources and expected capacity increases are not balanced in the coming years with an estimated shortfall of 20 FTEs per year resulting as an average (yearly figures vary depending on the timing of the demand and capacity changes).

Table 10: Balance of human resource demand and capacity increases

	2015	2016	2017	2018	2019
Total capacity increases (FTEs)	-4.0	-3.2	1.5	20.2	20.2
Total demand increases (FTEs)	0.0	-19.2	-31.4	-32.6	-40.0
Balance	-4.0	-22.4	-29.9	-12.5	-19.9

The human resource shortfall provides only a partial view on the impact of the increased demand as shortfalls in specific competency areas are not fully aligned with the areas where extra-capacity is created.

In order to address the gap in human resource capacity, EFSA will continue its efforts towards further efficiency gains while strengthening its capability to predict, measure and manage efficiency gains (as part of its deployment of results-based approach. Where additional efficiencies will not cover the expected human resources shortfall, EFSA will have to request additional workforce from the budgetary authorities or apply negative priorities.

Within this context, it may be necessary for EFSA to identify negative priorities. EFSA always prioritises its core activities i.e. responding to the requests from its customers, while safeguarding the necessary investment for development and initiatives to ensure EFSA remains relevant and prepared in the medium to long term. Human resource shortfall will lead to a

<sup>&</sup>lt;sup>23</sup> Calculated as 2% of resources per year

decrease of resources available for the implementation of EFSA's five year strategy. This will potentially slow down the pace of the transformation, in particular in the areas of expertise management (services to experts and staff), cooperation, capacity building and sharing (particularly in the area of international cooperation), preparedness (scientific assessment data and methods), and the level of ambition in EFSA's communication and engagement with stakeholders throughout the process of risk assessment.



## Section III. Final work programme year 2017

### 1. Executive summary

In 2017, EFSA will have an extensive programme of scientific work addressing and communicating on approximately 400 requests of risk managers for scientific advice on the evaluation of applications for regulated products and approximately 100 requests on priorities related to food and feed safety, animal health and welfare, plant health, and human nutrition. To further improve in the provision of such advice, both in quality and in efficiency, EFSA will carry out key initiatives that will be guided by the multi-annual implementation plan set in 2016 to achieve the EFSA's five strategic objectives.

Key activities to advance risk assessment include the development of guidance on weight of evidence, biological relevance in scientific assessment and risk assessment of nanoparticles. EFSA will further develop multi-sectorial activities on AMR in collaboration with other EU agencies (EMA, ECDC) and will prioritise the development of preparedness in plant health, such as via horizon scanning and surveillance support to Member States. In 2017, EFSA will chair the meeting of the International Microbiological Food Safety Liaison Group (IMFSLG). EFSA will also host the first meeting of the new International Food Safety Risk Assessment Liaison Group this year. The groups work at enhancing information sharing and fostering better understanding and agreement between relevant governmental organisations on risk assessment methodologies and approaches.

In the context of EFSA's efforts to enhance participation of stakeholders in EFSA's scientific work, EFSA will complete the pilot project on the consultative 'focus group' for the guidance on allergenicity assessment of genetically modified plants and will roll-out the implementation of a series of prioritised measures. EFSA will also pilot innovative approaches such as the application of crowdsourcing and machine learning techniques to promote openness and engagement in risk assessment and strengthen its risk assessment capacity.

EFSA will further enhance and streamline the interaction with applicants in the process of scientific assessment with the progressive implementation of the electronic management of applications (submission, management and communication) through the MATRIX project.

Within the continuous broadening of EFSA's evidence base and optimization of access to its data, the scientific data warehouse becomes the hub for the EFSA open data strategy. In collaboration with ECDC, EFSA will extend the data collection and reporting capability to add the area of molecular typing. A pilot study will start to test the electronic data transmission of the new sample-based data collection on annual veterinary drug residues.

To foster scientific cooperation, EFSA will expand grant opportunities with a call for proposals for partnering projects, which will be in addition to the existing thematic grants and framework partnership agreements. This year should also mark the start of the implementation of the fellowship programme with national food agencies and Article 36 organisations.

Through its Brussels liaison office, EFSA will promote the organisation of joint meetings and events with other institutions on relevant corporate or scientific topics. In 2017, as EFSA will hold the Presidency of the EU Agencies' Network, the Authority will take the lead role in improving effective relations among EU agencies.

In the area of risk communication, EFSA will embark on the development and use of state-ofthe-art web technologies and methodologies, including social media, and online collaboration tools. EFSA will also conduct a pan-European survey to gain insights into risk perception in relation to relevant topics. Together with the AFCWG, EFSA will create a communications plan based on the results.

EFSA will continue to implement international and European quality standards in all areas of its activities, and will further strengthen the performance and results based approach. The corporate services will focus on obtaining the EMAS certification (Environment Management Audit System), as recommended by the European Commission and the OHSAS 18000 certification aimed at minimising risk to employees and improving an existing OH&S management. Finally, in 2017, EFSA will strengthen its decision-making framework and reorganise its assurance functions (risk management, internal control standards, etc.) as part of an overall governance and accountability policy, and will finalise its new Independence Policy.

### 2. Activities per strategic objective

2.1. Prioritise public and stakeholder engagement in the process of scientific assessment

#### General risk assessment

The implementation of the TERA project measures will continue at full speed, with the roll-out of additional measures such as the increased use of consultations throughout the risk assessment process and more transparency in the publication of minutes.

EFSA will continue working on mandates in the areas of food hygiene, food-borne zoonoses such as transmissible spongiform encephalopathies (TSEs), and on antimicrobial resistance (AMR).

In the area of food hygiene, EFSA will provide scientific opinions on microbiological criteria, while in the area of food-borne zoonoses, EFSA will provide advice on Listeria monocytogenes and on food-borne viruses such as Hepatitis E (HEV). In the area of TSEs, EFSA will work on scrapie, chronic wasting disease in cervids, BSE cases born after the total feed ban, a simplified approach for hazard analysis and critical control points (HACCP) for small retail establishments. Through cross-departmental collaboration, EFSA will produce statements on the qualified presumption of safety (QPS).

In the area of contaminants and chemical hazards, EFSA will publish opinions on pharmacologically active substances, natural toxins, as well as on environmental and process contaminants in food and feed (dioxins, perfluoroalkylated substances, chlorinated paraffins). EFSA will provide outputs on detoxification of contaminants in feed, mycotoxins and natural toxins in food and feed, pharmacologically active substances in food of animal origin, and process contaminants e.g. furans.

In co-operation with ECDC, EFSA will deliver the yearly European Union summary report on trends and sources of zoonoses, zoonotic agents and food-borne outbreaks. EFSA will also deliver the yearly European Union summary report on antimicrobial resistance in zoonotic and indicator bacteria from humans, animals and food, and the yearly European Union summary report on TSE, as well as the annual report on the results from the monitoring of veterinary medicinal product residues and other substances in live animals and animal products. Other joint ECDC/EFSA technical reports include rapid assessment outbreaks (ROAs) as appropriate.

EFSA will continue providing plant health risk assessments for plant pests and pathogens for the EU territory, as well as peer review pest risk assessments and other justification documents prepared by third parties. It will further provide risk assessment and communication on newly emerging plant pests and pathogens (e.g. Xylella fastidiosa), and other outputs, including state-of-the-art reports on biology, epidemiology and control, based on advanced research results. It will continue the risk assessment work to update the legislative annexes in support of the new EU quarantine plant health law. To this end, EFSA will deliver fit-for-purpose and stepwise advice, developing pest categorisations, complete pest risk assessments and an evaluation of the effectiveness of risk reducing options. EFSA will start its work on a new mandate to deliver pest categorisations for the remaining legislative annexes. In 2014, EFSA delivered 40 pest categorisations . It expects to work on 150 other pest categorisations in 2017-2020.

Requests from the EC related to the categorisation and prioritisation of animal diseases in the context of the new animal health law have been received for 2016, and further requests are expected for 2017. EFSA will provide an output on animal welfare at the time of slaughter and review scientific updates on main stunning methods. EFSA will further provide outputs on specific diseases depending on the disease context and will continue its support and risk assessment related to outbreaks of African swine fever, Lumpy skin disease and Avian influenza.

In the area of food contact materials, EFSA will continue the protocol development for the re-evaluation of BPA safety, which started in 2016. The European Commission is expected to send other mandates in this area, including on the risk assessment of phthalates and heavy metals in ceramics.

In the area of nutrition, EFSA will deliver scientific advice on dietary reference values (DRV) for vitamin K and riboflavin. EFSA will also work on the advice on DRV for sodium and chloride. EFSA expects to receive a request from the European Commission to revise the Tolerable Upper Level Intake for vitamin D in infants. EFSA will also work on preparing scientific advice on the appropriate age for the introduction of complementary feeding for infants.

EFSA's scientific risk assessment is supported by algorithmic tools and methodological approaches to expert knowledge elicitation, literature reviews, as well as traceability and machine learning. Further support to activities requiring ad-hoc data collection, occurrence analysis and/or dietary exposure assessment is provided through cross-departmental collaboration.

### Regulated products

EFSA will continuously engage with stakeholders via the creation of stakeholder discussion groups during the entire MATRIX project development. EFSA will start the implementation of the first phase of the MATRIX project on the electronic management of applications (submission, management and communication) in 2017.

The continuous developing and monitoring of the implementation of new support initiatives (webinars, info sessions, etc.) for applicants and other stakeholders within the REPRO Department, aims to enhance the engagement with applicants throughout the applications life-cycle and to investigate possible ad-hoc support to small and medium-enterprise (SME) applicants, e.g. through an EFSA SME Office.

The re-evaluation programme of food additives will continue in order to finalise the evaluation of gums, starches, celluloses and pectins, and to prepare opinions on fatty acids and its salts and citrates. EFSA will continue the assessment of new food additives, as well as the extension of use or change in specifications of already authorised food additives. Preparatory work and launch of calls for data will continue in the areas of food additives in infant formulae, dietary foods for infants for special medical purposes and special formulae for infants and food additives for use in food supplements for infants and young children. The last activity will be performed once the relevant guidance is adopted by EFSA's Scientific Committee.

EFSA will deliver scientific advice on food enzymes, following the multi-annual work programme agreed with DG SANTE in 2016. In order to foster stakeholder engagement, a series of open calls for data will be published on the EFSA website, in order to ensure knowledge and participation from stakeholders in the collection of data on the use of enzymes in the different processes. Up to 18 calls can be expected, corresponding to the number of food processes defined by the EC. EFSA may consult on one or more food processes in each call. It will continue working on the remaining food flavourings on the EU list, such as benzophenone and ethyl acrylate for which additional data have been requested. EFSA expects to receive an increased number of new applications for flavouring substances.

The annual number of dossiers in the area of additives and monomers for plastic materials and articles in contact with food and recycling plastics is expected to remain stable. EFSA estimates to receive around one or two requests for the evaluation of safety and efficacy of treatments to remove microbial surface contamination from foods of animal origin.

In the area of the re-evaluation of existing feed additives, EFSA plans to significantly reduce the number of dossiers currently under evaluation. EFSA will work on the assessment of new feed additives, new uses of existing feed additives, and the modification and renewal of existing authorisations.

In the area of genetically modified organisms (GMO) in food and feed, the work programme for 2017 includes the evaluation of applications for the use of GMOs as well as for cultivation uses. This also includes the assessment of renewal applications of GMOs that were authorised more than 10 years ago.

In the area of nutrition, EFSA will continue to evaluate applications for health claims and novel foods. An increased number of requests for novel food evaluations has been observed since the second half of 2016 and the trend is expected to continue in 2017 as this period represents the transitional phase before the entry into force of the new regulation on novel food<sup>24</sup> on 1 January 2018 which introduces a centralised evaluation by EFSA and the possibility to notify traditional foods from third countries. In the area of infant nutrition, EFSA will evaluate the safety and suitability for use by infants of a follow-on formula with lower protein content. EFSA will work on applications for foods for special medical purposes and on applications for the exemption from labeling of food allergens.

In the area of pesticides, EFSA will continue with the second batch of the third renewal group (AIR-III) of active substances for peer review and complete several public consultations on EFSA's scientific opinions and guidance documents. Two areas of particular relevance for 2017 are the progress in the cumulative risk assessment of pesticides, with the publication of the first EFSA scientific assessments following the methodology developed by EFSA, and the use of epidemiological data in risk assessment. The database comprising the list of endpoints of active pesticides substances assessed by EFSA will be populated and needs to be linked with EFSA's data warehouse.

The reduction of the backlog of MRL reviews will continue in line with the implementation plan. Due to the long process, the benefits of additional staff deployed in 2016 will start to be noticeable in 2017, contributing to reducing the backlog for article 12 MRLs (review of MRLs of all active substances). For article 10 MRLs (setting of a new MRL or modification of an existing MRL), EFSA expects to meet the legal deadlines.

The yearly summary reports on pesticide residue analysis will be implemented with additional data quality checks and improvements regarding the connectivity with the EFSA's data warehouse. EFSA will also update the risk assessments regarding the risk of neonicotinoids to bees.

In 2017, EFSA will continue its work on technical reports to provide guidance for the assessment of derogations to pesticide legislation for plant health threats as described in Article 4.7 of Regulation (EC) No 1107/2009. The last report on fungicides derogation applications will be delivered and a public consultation on the three reports (insecticides, fungicides, herbicides) will be launched. EFSA will continue working on reviewing specific applications for derogation from the regulation.

In the area of animal welfare, EFSA will finalise the evaluation of the application on LAPS (low atmosphere pressure stunning systems) following provision of data by the applicant. In the area of animal by-products, EFSA expects to receive requests for the evaluation of application dossiers on alternative methods for processing animal by-products.

Cross-departmental support will continue in response to requests for technical support in the scientific evaluation of regulated products, such as the assessment of the dietary exposure to pesticide residues, food additives, enzymes and flavouring substances.

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<sup>&</sup>lt;sup>24</sup> Regulation (EU) 2015/2283

#### Stakeholder engagement and communication

EFSA envisages further development of better contextualised communication for both risk managers and the general audience. Communication material will continue to be tailored and focused on the impact of EFSA's work on human health, animal health and the environment. Through the partnership with a professional publisher and state-of-the-art tools, EFSA will continue improving the editorial quality and accessibility of its scientific outputs and the reproducibility of its scientific assessments. The initiative will also be supported by the continued improvement of the EFSA website. EFSA uses a variety of secondary communication materials to make its science accessible to a wider audience. To this end EFSA will further explore the possibility of adding plain language summaries to its suite of tools to further extend the reach and impact of EFSA's communications. A benchmarking of plain language summaries used by other science-based organisations will lead to recommendations on formats or templates suitable for EFSA and a proposal for a pilot programme in 2017. EFSA will develop its digital collaboration approach to enhance the engagement of partners and stakeholders active in the EFSA's value creation process. Well beyond technological support, the digital collaboration project - as part of the Information Management Programme - will begin implementing a roadmap to introduce the cultural and organizational changes needed to improve how people work together and share information with each other. EFSA will build on the progress made up to 2016 in the areas of multimedia, using tools such as interactive infographics, videos as well as new tools such as data visualisations to make EFSA's work more accessible and comprehensible to different audiences.

Research into how stakeholders perceive EFSA will continue in 2017, with a view to better understanding the drivers that impact on the EFSA's reputation. Work in this area is designed to support EFSA's broader efforts related to openness and transparency. EFSA will also conduct a pan-European survey to gain insights into risk perception in relation to relevant topics. In cooperation with the AFCWG, EFSA will create a communication plan based on the results.

EFSA will focus on increasing transparency, openness and stakeholder dialogue, and developing tools to systematically monitor users' expectations and satisfaction. EFSA will ensure effective liaison and engagement with EFSA's stakeholders through its communication channels in order to respond to their needs and expectations. The year 2017 will see a new approach to stakeholder engagement, designed to improve the way external stakeholders interact with EFSA at different stages of the risk assessment process. Linked to this strategic initiative, EFSA will begin the implementation of its roadmap for the development and use of innovative web technologies and methodologies, including social media, and online collaboration tools. With the support of its Brussels liaison office, EFSA will focus on promoting the organisation of joint meetings and events on relevant corporate or scientific topics.

The launch of the social media project will expand EFSA's social media presence by decentralising its activities on three different levels. At the top level, corporate communication on EFSA's priorities and events to a broad audience will continue via the corporate accounts. At a second level, EFSA will pilot thematic accounts that target specific audiences with stakeholder-oriented communication, information and opportunities for engagement. Finally, brand ambassador communication through personal accounts of managers and active staff will give EFSA a more human face, providing a personal approach and multiplying corporate messages when communicating and engaging on EFSA related topics.

Table 1: Input indicators for SO1 (FTEs and Budget as total cost all Titles)

INPUT INDICATORS					
Total SO1	Resources invested per year	Executed 2016	Draft 2017		
Total SOI	FTEs	200	198 <sup>25</sup>		
	Budget (K, €)	32.33	32.63		
Scientific - General Risk Asse	ssment				
Turnel and MAT	FTEs	49	43 <sup>26</sup>		
Input subKPI	Budget (K, €)	9.67	8.70		
Scientific - Regulated product	s evaluation				
Input subKPI	FTEs	121	122		
Input Subkri	Budget (K, €)	18.33	18.71		
Communications & engagement					
To much and MDT	FTEs	30	32		
Input subKPI	Budget (K, €)	4.33	5.22		

**Table 2:** Activity and output indicators for SO1

ACTIVITIES - OUTPUT INDI	CATORS			
Scientific - General Risk Assessment				
Indicator	Achieved 2016 <sup>27</sup>	Target 2017		
Number of questions delivered for scientific outputs & technical reports	60 (forecast)	114 <sup>28</sup>		
Number of questions delivered for "other publications" <sup>29</sup> (external reports, events reports)	74 (forecast) for all activities <sup>30</sup>	7 (external)		
Proportion of scientific/technical questions adopted within deadline	100%	100%		
Scientific - Regulated products evaluation				
Indicator	Achieved 2016	Target 2017		
Number of questions delivered for scientific outputs & technical reports	373 (forecast)	409		
Number of questions delivered for "other publications" (external reports, events reports)	74 for all activities	2 (external reports)		

<sup>&</sup>lt;sup>25</sup> The decrease in 2017 compared to 2016 is mainly due to i) a different classification of the DATA unit contribution to the EU Summary Reports, now classified under SO2 together with the general data collection activities, ii) the classification of all guidance and methodological development of RASA and REPRO Units under SO4, iii) a shift of resources to the panel renewal activities in 2017 under SO3.

 $<sup>^{26}</sup>$  Please see previous footnote.

<sup>&</sup>lt;sup>27</sup> To be confirmed at the end of 2016.

<sup>&</sup>lt;sup>28</sup> The significant increase as of 2017 is due to new requests to be received for plant pest categorisation (approximately 150 questions from 2017-2019), which have a lower complexity compared to a regular question.

<sup>&</sup>lt;sup>29</sup> As defined in the type of EFSA outputs <a href="http://www.efsa.europa.eu/en/efsajournal/scdocdefinitions">http://www.efsa.europa.eu/en/efsajournal/scdocdefinitions</a>.

 $<sup>^{\</sup>rm 30}$  Split by SO not available since this is a new classification.

ACTIVITIES - OUTPUT INDICATORS				
Number of questions in backlog in PRAS (art. 12 only)	46	45 <sup>31</sup>		
Proportion of scientific questions adopted within deadline	90%	90%		
Number of service catalogue activities with applicants (meetings, webinars, info sessions, etc)	50 per year	+10%		
Percentage of positive feedback on regulated product opinions from applicants	TBD in 2017	TBD in 2017		
Communications & engagement	_			
Indicator	Achieved 2016	Target 2017		
Proportion of scientific outputs delivered within 28 working days of adoption (%)	TBD in 2017	85		
Number of i) media and ii) stakeholder enquiries addressed within agreed deadlines	TBD in 2017	TBD in 2017		
Number of public consultations on EFSA outputs	TBD in 2017	TBD in 2017		
Percentage of positive feedback from engagement activities carried out with registered stakeholders	TBD in 2017	TBD in 2017		
Total number of registered stakeholders	70	85		

Table 3: SO1 – Key process & project milestones

KEY PROCESS & PROJECT MILESTONES	2016	2017
Stakeholder Engagement Approach		
Pilot year - successful implementation of initial SEA measures (e.g. Stakeholder Forum and Stakeholder Bureau), baseline setting for positive feedback.		Х
MATRIX project		
Started execution phase in August 2016. Development of detailed workflows with associated communications for piloting areas (PRAS, FEED, GMO). Evaluation of fomats for building structured dossiers.	Х	
Piloting workflow for PRAS, GMO, FEED. Definition of dossier structure and creation of dossier builder.		х
Reputation Barometer		
Pilot survey		Х
TERA		
Roll-out the implementation of the TERA measures according to plan as presented to MB in June 2016. Focus on:  Timely and more detailed minutes of scientific meetings published; guidelines on use of consultation across the risk assessment process agreed; enhancing use of consultation in different steps of risk assessment process (including pilot on draft mandates); consultation meetings with MSs authorities introduced; enhanced transparency on re-opening of opinions		х

<sup>31</sup> The full plan foresees:

Year	2016	2017	2018	2019	2020	2021	TOTAL
Adopted questions	46	45	35	47	48	48	269

KEY PROCESS & PROJECT MILESTONES	2016	2017
process.		
Social media		
Launch pilot of thematic and personal accounts	Х	
Strategy review and recommendations Implementation plan: Roadmap and action plan		Х
COMMS digital collaboration		
Envisioning workshop	Х	
Detailed analysis		X
Launch and curation of pilot communities		X

### 2.2. Widen EFSA's evidence base and optimise access to its data

Building on the SDWH, EFSA will continue streamlining the management of the standard data collections and broadening its data collections to address the needs of risk managers. EFSA will continue to provide library and access to literature services. The above activities underpin the scientific work of the EFSA, and enable the gradual opening of EFSA's evidence to stakeholders. Ad-hoc data collection reports are expected to continue to be delivered upon request from the risk managers.

In 2017, EFSA will continue to deliver new capabilities for data collection and scientific collaboration. The molecular typing project, carried out in collaboration with the ECDC, will be fully operational. The feasibility of extending this collaboration tool to collection and reporting of data on whole genome sequencing (WGS) will be explored. The standard sample description 2.0 pilot is in its third year of implementation with Member States. Training will be provided to Member State data providers to transmit to EFSA sample based data on veterinary medicinal product residues using this standard. The last phase of the EU menu project will incorporate food consumption data collected from remaining countries. EFSA will further support the implementation of the food classification and description system (FOODEX2 project).

EFSA will engage in supporting data collections and management activities related to plant and animal health, fostering the acquisition and availability of data for environmental risk assessment.

The information management programme will continue with the development of a framework on information access management and will explore, building on the success of the SDWH, the process of assigning digital object identifiers (dois) to link EFSA outputs to underpinning data (Data doi project) and evidence (Open ScAIE project). In addition, a process for including EFSA metadata in open data platforms such as the EU open data portal and IPCHEM portal will be piloted.

EFSA will continue the open advanced scientific information and evidence hub project (Open ScAIE) starting the migration of evidence and completing the full functionality of the Knowledge Junction community.

Table 4: Input indicators for SO2 (FTEs and Budget as total cost all Titles)

INPUT INDICATORS				
	Resources invested per year	Executed 2016	Target 2017	
Total SO2	FTEs	21	24 <sup>32</sup>	
	Budget (K, €)	5.25	4.64 <sup>33</sup>	

<sup>&</sup>lt;sup>32</sup> The increase in 2017 compared to 2016 is mainly due to a different classification of the DATA unit contribution to the EU Summary Reports, now classified under SO2 together with the general data collection activities.

Table 5: Activity and output indicators for SO2

ACTIVITIES - OUTPUT INDICATORS				
Indicator	Achieved 2016	Target 2017		
Number of questions delivered for scientific outputs & technical reports	15 (forecast)	10		
Number of questions delivered for "other publications" <sup>34</sup> (external reports, events reports)	15 (forecast)	15		
Proportion of scientific/technical questions adopted within deadline	100%	100%		
Number of operational data collections prepared and opened within deadline (total & open)	12 <sup>35</sup>	13 <sup>36</sup>		
Number of enhancements to operational data collections	TBD (beg 2017)	TBD (beg 2017)		
Number of new data collections under implementation	1 <sup>37</sup>	2 <sup>38</sup>		
Number of new data collections under design	2 <sup>39</sup>	2 <sup>40</sup>		

**Table 6**: SO2 – Key process & project milestones

KEY PROCESS & PROJECT MILESTONES	2016	2017
Information Management Programme		
Programme blueprint finalised and approved.	Χ	
Programme benefits management methodology finalised.	Х	
Programme and project benefits monitoring place.	Χ	
Programme Risk Management Strategy finalised.	Χ	
Change management pilot completed.		Х
Open ScAIE project		
Repositories identified and agreed.	Χ	
Hub technology selected: i.e. Zenodo.	Χ	
Metadata standards defined.	Х	
Knowledge Junction community first release live	Х	
Business process for uploading, managing and curating evidence in place, including assignment of digital object identifiers to evidence.		Х
Repository Management web services (API) in place.		Х

<sup>&</sup>lt;sup>33</sup> The budget reduction in 2017 is related to the closure of relevant project such as data warehouse (remaining activities in quarter 1 2017 have no budget impact) and molecular typing.

 $<sup>^{\</sup>rm 34}$  As defined in the type of EFSA outputs

<sup>&</sup>lt;sup>35</sup> Data collections on: chemical contaminants, veterinary medicinal products residues (VMPR), pesticide residues, consumption, additive usage, additive occurrence, molecular typing and Zoonoses (5).

 $<sup>^{\</sup>rm 36}$  As in 2016 and in addition TSE/BSE

<sup>37</sup> TSE/BSE

 $<sup>^{\</sup>rm 38}$  At least two data collections: SSD2-Matrix and animal health & plant health

 $<sup>^{\</sup>rm 39}$  At least two data collections: SSD2-Matrix and animal health & plant health

<sup>&</sup>lt;sup>40</sup> GEO data

KEY PROCESS & PROJECT MILESTONES	2016	2017
Existing evidence migrated and metadata populated.		Х
Knowledge Junction community fully functional.		Х
EU Menu		
Three external scientific reports.		X
DATA-developing a system for assigning digital object identifiers (dois).		
Capability (tools, processes) to specify and manage metadata for EFSA's data collections.  Pilot (process and tool) for assigning DOIs to datasets published in the EFSA Journal.		Х
Introduction of a framework for Information Access Management.		
To-be recommendation for data collecting models finalised	Χ	
To-be recommendation for controlled terminologies finalised.	X	
IMM Assessment on 4 EFSA's public services finalised	X	
Architectural interoperability guidelines		X
Oracle service bus and scenarios into production.		Х
Identity management repository		Х
Identity management authentication and authorisation service		X

### 2.3. Build the EU's scientific assessment capacity and knowledge community

The process for renewing membership of EFSA Scientific Committee and Scientific Panels will kick-off in 2017 with the publication in spring of the call for expressions of interest. EFSA will continue providing learning and development activities for experts, particularly with regards to key areas of risk assessment and EFSA's new guidances and methodologies.

The Expertise Management Programme will launch a project to define the talent pool available for EFSA's external experts and the associated attraction levers, aiming at further enhancing the availability of external experts collaborating with EFSA, particularly supporting the expert panel renewal process (10 panels) in 2017. The programme will also develop solutions of best technology in the area and a scientific competency library in line with the European Skill Competencies and Occupation (ESCO) framework, to support the efficient and effective assessment of experts' applications.

A strong push to build the risk assessment capacity in the Member States is expected with the kick-off in 2017 of the EU-FORA fellowship programme to strengthen Europe's capacity in food safety risk assessment. This programme aims at attracting early to mid-career scientists (fellows) to be placed for one year in a competent authority or an Article 36 organisation of another country for on-the-job training in risk assessment.

The Advisory Forum (AF) will continue to strengthen its strategic role in actively steering the EU risk assessment agenda, interacting with other networks such as Article 36 organisations and Focal Points. An EU risk assessment agenda conference will be organised by EFSA involving the different networks. To further strengthen partnerships, the Executive Director visits all EU Member States, stimulating joint projects among Member States with the support of EFSA.

EFSA will continue using grant schemes to stimulate projects between Member States through the EU risk assessment agenda, expanding the use of thematic grants and framework partnership agreements and adding a new grant scheme for partnering projects, supporting knowledge transfer and capacity building among knowledge hubs in the Member States. EFSA envisions additional mobility and training activities, strengthening risk assessment capacity building and sharing in collaboration with Member States, such as in the area of tracing foodborne outbreaks, which is planned to kick-off in 2017.

Scientific cooperation through EFSA's scientific networks is actively supported by the Focal Points and may be strengthened further following an external review of the networks to be undertaken in 2017. In 2017, EFSA will host the first meeting of a new International Food Safety Risk Assessment Liaison Group (IFSRA) aiming at enhancing information sharing and fostering better understanding and agreement between relevant governmental organisations on risk assessment methodologies and approaches.

Table 7: Input indicators for SO3 (FTEs and Budget as total cost all Titles)

INPUT INDICATORS				
	Resources invested per year		Executed 2016	Target 2017
Total SO3	FTEs		32	37 <sup>41</sup>
	Budget (K, €)		6.49	8.67 <sup>42</sup>

Table 8: Activity and output indicators for SO3

ACTIVITIES - OUTPUT INDICATORS				
Indicator	Achieved 2016	Target 2017		
Number of MS cooperation activities (network meetings, national FP events/workshops)	73	75		
Number of cooperation agreements with international and third country organisations	14	17		
Number of international cooperation activities (meetings, events, missions)	19	24		

Table 9: SO3 – Key process & project milestones

KEY PROCESS & PROJECT MILESTONES	2016	2017	
Expertise Management Programme			
Programme blueprint finalised and approved.	Х		
Programme benefits defined, approved.	Х		
Programme risk management defined.	Х		
Programme benefits monitored.		Х	
Talent pool defined and shared.		Х	
Competency library for scientific expert defined and used.		Х	
Evaluation of EFSA's scientific networks. "Integration/streamlining" of the various networks.			
Launch external evaluation of EFSA's scientific networks.		Х	
European Food Risk Assessment Fellowship (EU-FORA Programme).			
Start with first cohort of fellows.		Х	
Development and implementation of innovative partnership schemes - partnering projects.			

 $<sup>^{41}</sup>$  The peak of resources in 2017 is mainly related to the renewal EFSA of panels.

<sup>&</sup>lt;sup>42</sup> Budgets for 2017 and 2018 include amounts related to thematic grants to be launched for scientific development initiatives. Once the initiatives will be identified, the related budget will be moved to the relevant SOs.

KEY PROCESS & PROJECT MILESTONES	2016	2017			
Launch call for proposals for partnering projects.		Х			
Evaluate incoming proposals					
Innovative approach for Article 36 networking and management of the list.					
New concept developed for implementing Article36.	Х				
Launch of the project.		Х			

### 2.4. Prepare for future risk assessment challenges

The identification of EFSA's preparedness and methodological needs, the development of relevant actions and their prioritization, and the implementation of adequate solutions is key in ensuring that EFSA stays at the forefront of regulatory science, and is able to respond timely and with quality to the needs of scientific risk assessment. Activities in this area include the revision of existing guidance, the development and harmonization of new guidance, methods or tools for all EFSA's risk assessment needs.

The procedure to identify emerging risks often involves data collection or generation for preparedness. In 2017, EFSA will continue working on framework partnership agreements with Member States on the characterisation of ciguatera food poisoning, the further development of tracing methodologies, a data collection on risks to bee health and on developing methodologies for the identification of emerging risks by investigating existing chemical substance databases and the analysis of food supply chains. A holistic field survey on bee health will be launched to support the development and validation of the MUST-B model that is currently being developed with the objective of ensuring a holistic multifactorial risk assessment.

Other highlights include media monitoring of emerging plant health risks in the MedSys platform developed in collaboration with the JRC. This work will be expanded to literature monitoring under a new mandate on horizon scanning of plant pests. Based on previous scientific opinions and results of outsourced projects, quantitative methodologies, including quantitative pathway analysis models, will be further developed. Starting from 2017, EFSA will also deliver advice on horizon scanning and surveillance for early identification of new outbreaks. EFSA will continue the development of databases on plant pests based on the revised structure of the EU database of apple fruit pests and diseases, which was developed within a pilot project to support free trade agreements. EFSA's cooperation with the Baltic States and Poland on African swine fever will aim to harmonise the collection and analysis of epidemiological data. A cooperation project with Bulgaria, Greece and pre-accession countries will focus on the prevention and control of lumpy skin disease. Under the VectorNet project, data collection on occurrence and abundance of a range of important animal disease vectors will continue.

In the area of biological hazards, EFSA will complete several on-going procurement activities in the area of *Listeria monocytogenes* and of classical scrapie infectivity in sheep embryos, as well as drive thematic grants in the area of whole genome sequencing.

EFSA will start the methodologies programme to ensure a coordinated approach to the development and implementation of guidance and methodologies for risk assessment. The piloting of the PROMETHEUS approach across EFSA will continue and the identification of additional guidance to be developed.

In 2017, EFSA will finalise the guidance on uncertainty in scientific assessment, after having completed the internal testing phase and evaluated the impact of the implementation of the guidance on EFSA's activities and on communication with stakeholders. The guidance will also elaborate on the outcomes of a dedicated research project on communicating uncertainties to different stakeholder communities and the consequent impact on risk perception. The ongoing activities on sharing information on international practices for dealing with uncertainty (already started with WHO, OECD, EU-ANSA, non-food scientific committees, BfR and ANSES) will continue during 2017 and possibly culminate in an institutional stakeholder workshop that will

take place after the adoption of the guidance document. EFSA will adopt guidance on substances in foods for infants below 16 weeks of age, weight of evidence, biological relevance in scientific assessment, and it will revise its previous opinion on TTC.

EFSA will develop best practices and scientific guidance documents in the area of the welfare of animals at the time of killing, with the support of Member States' national contact points through the cooperation established under Article 20 of Regulation (EC)1099/2009.

EFSA will support the development of new and/or refined methods and guidance for the assessment of dietary exposure to substances in the remit of regulated products.

In the area of food additives, EFSA expects the adoption of new guidance on nutrient sources in 2017. It is also foreseen that the "Updated guidelines for data requirements for the safety evaluation of substances to be used in food contact materials plastics" will be finalized, replacing the currently used guidance developed by the Scientific Committee of Food in 2001. This activity is the second phase of a two-step approach that EFSA has agreed with the EC.

In the area of genetically modified food and feed, EFSA will focus on the finalisation of the guidance on low-level presence of GMOs and the guidance on allergenicity assessment of genetically modified plants. This guidance included a pilot project to enhance participation of stakeholders in EFSA's scientific work through a consultative focus group.

In the area of nutrition and food for specific groups, EFSA will continue to update the guidance documents related to health claim applications and will work on a guidance document for applications for authorisation of infant and/or follow-on formulae manufactured from protein hydrolysate. The revision of guidance documents used in the feed additives area will continue and will likely be finalised by mid-2018.

In the area of pesticides, EFSA will provide, in 2017 and jointly with ECHA, advice to the European Commission for a technical guidance on the implementation of criteria to identify endocrine disruptors. EFSA will publish scientific reports on cumulative risk assessment and will initiate work on a landscape based environmental risk assessment of pesticides. In 2017, EFSA will adopt opinions on the identification of a complementary *in vitro* or alternative models based testing battery; on limitations of epidemiological studies in risk assessment; on risk assessment of pesticides for in-soil invertebrates, and for amphibians and reptiles. In 2017, EFSA will initiate or continue work on the development of guidance documents for amphibians and reptiles, in-soil invertebrates, non-target arthropods, non-target plants, and birds and mammals.

EFSA will continue cooperating with Member States to develop innovative approaches for risk assessment, such as to develop toxicokinetics, toxicodynamics, dynamic energy budget models with the view to integrate these new approaches in human, animal and environmental risk assessment; it will further explore the use of machine learning, cognitive computing and crowdsourcing in its risk assessment process as a means to increase its capacity.

Table 10: Input indicators for SO4 (FTEs and Budget as total cost all Titles)

Total SO4 Resources invested per year Executed 2016 Target 2017

FTEs 30  $35^{43}$ Budget (K,  $\in$ )  $10.01^{44}$  8.77

 $^{44}$  Budget 2016 includes the amount of thematic grants associated with SO4; in 2017 and 2018 the thematic grants budget is allocated under SO3 pending the identification of the topics.

<sup>&</sup>lt;sup>43</sup> Increase of planned resources is mainly related to the move of all guidance and methodologies development activities from SO1 and SO2 to SO4, the launch of the Methodologies Programme, the development of the Methodologies Hub and to projects such as Development of Machine Learning Techniques.

Table 11: Activity and output indicators for SO4

ACTIVITIES - OUTPUT INDICATORS								
Indicator	Achieved 2016	Target 2017						
Number of questions delivered for scientific outputs & technical reports	Included in SO1 <sup>45</sup>	39						
Number of questions delivered for "other publications" (external reports, events reports)	Included in SO1	18 (14 external/4 event)						
Proportion of scientific/technical questions adopted within deadline	100%	100%						

**Table 12:** SO4 – Key process & project milestones

KEY PROCESS & PROJECT MILESTONES	2016	2017
Methods Programme		
Concept developed and charter approved.	Х	
Definition of the new activity (programme) to manage cross-cutting methodology development projects, i.e. governance structure and strategies for managing benefits, risks/issues, monitoring, reporting, stakeholders engagement and information. Implementation of the programme.		Х
Prize contest on innovative ideas.		
Hakathon contest	Х	
Innovation contest in emerging risk scanning area.		Х
Evidence use in risk assessment: PROMETHEUS		
Technical report 2016	Х	
Workshop 2017		Х
Set up of a process and tool for horizon scanning and web based monitoring for the early identification and rapid response in the area of plant health risks.		
Mapping developing tools.		Х
Tools developed.		
Set-up of a plan for the further development and use of animal-based indicators for animal welfare risk assessment.		
Expert Knowledge Elicitation workshop, list of animal based measures (ABM).		X
Open ScAIE,		
Pilot Open ScAIE repository and implementation of R4EU (on line specific targeted and user friendly models).	Х	
Implementation Open ScAIE, R4EU.  Development model building platform for risk assessment community.		Х
Expert knowledge elicitation (EKE).		
Implementation of EKE process based on the guidance.	Х	
Further implementation of EKE process based on the guidance and training		Х
Cumulative risk assessment of pesticides (phase 2016-2021)		
Two external scientific reports on cumulative exposure to (cumulative assessment groups) CAGs of nervous system and thyroid.	Х	
Four scientific reports on the composition of CAGs of nervous system, thyroid, eye and		Х

 $<sup>^{45}</sup>$  It is not possible to differentiated between SO1 and SO4 for 2016 as these were merged in the past under Activities 1 and 2.

KEY PROCESS & PROJECT MILESTONES	2016	2017
development and four technical reports on public consultation.		
Two scientific reports on cumulative RA of the first two CAGs		
Integrating new approaches in chemical risk assessment (Toxicokinetics (TK) and Dynamic Energy Budget Models (DEB))		
External scientific report (reviewing available TK data, PB models, databases, software for human, animal, eco risk assessment)	Х	
External scientific report (database and R-codes of tox-, physio-, biological variables to calibrate TK models for risk assessment of single chemicals)		х
Modelling human variability (Toxicokinetics and Toxicodynamics processes)		
External. scientific report on data collection on human variability major phase I		Х

### 2.5. Create an environment and culture that reflects EFSA's values

An increased focus on delivery of horizontal services (strategy and management policy and standards; corporate oversight, governance and compliance; transactional and support) will enforce the "enabling" dimension of this strategic objective.

In order to continue optimizing the use of resources ensuring efficiency, accountability, compliance and best value for tax-payers' money:

- EFSAs will further review its internal governance framework as part of an overall accountability policy and finalise its new Independence Policy.
- Efforts will be focused on further developing an integrated performance (result) based approach, including the strengthening of a multi-year analytical and forecasting capability. Completion of the enhanced corporate controlling, planning and monitoring as well as the finalization of the EFSA process architecture will provide defined procedures for improved forecasting of EFSA's results, as well as for the efficient, economical and dynamic allocation of EFSA's resources. Emphasis will also be put on improved project, process and change management capacities throughout the organization.
- Following the achievement of the ISO 14001 certification, EFSA is about to obtain the Environment Management Audit System (EMAS) registration complying therefore with the EU 2020 sustainable growth strategy. EFSA is also focusing on international occupational health and safety (OH&S) management system specification, targeting the OHSAS 18000 certification in 2017. This certification is aimed at minimising risks to employees and improving an existing OH&S management system. The enhancement of EFSA's Business Continuity Plan will be prioritized in order to ensure the continuity of its business processes over the occurrence of a disruptive event within a set restoring timing.
- EFSA will continue to monitor customer satisfaction in order to plan improvement actions where results fall short of customer requirements – balancing the economy and cost of those services, also reviewing and realigning processes as needed. Preparatory work will start on developing a customer relationship management capability, to be integrated with the performance management and quality framework.
- Market intelligence will be developed to ensure enlargement of sourcing tools with the aim of making EFSA tenders more adapted and attractive to economic actors. The gradual implementation of a strategic sourcing approach, managing the supply chain efficiently and in an integrated manner, will progressively substitute the current procurement by need planning.
- Information technology services will continue improving quality support to staff and experts by strengthening digitalization and through improved collaboration, communication and productivity tools. At the same time they will begin to design the next generation of the IT supply chain.

- EFSA's financial services will build on the efficiency gains realised in 2016 through further automation, self-service and paperless workflow.
- EFSA will start the activities for the third independent external evaluation on its achievements, according to Article 61 of EFSA's Founding Regulation (EC) 178/2002. The evaluation should assess the working practices and the impact of the Authority and take into account the views of stakeholder, at both community and national level.
- As chair of the EU Agencies' Network (44 agencies) in 2017, EFSA will lead efforts to improve effective relations among EU agencies. EFSA will support the development of shared services among the agencies as a way to increase efficiency and synergies while emphasizing the contribution of these agencies to EU policies and priorities.
- EFSA will focus on relations with EU institutions (European Commission, European Council and European Parliament) to support EFSA on budget, discharge and the implementation of its recommendations, and on policy/regulatory matters. Highlights include a scientific event with the European Parliament in the context of Bee Week 2017; addressing the ENVI and AGRI committees and hosting a delegation of the ENVI committee; and addressing chief veterinary officers and plant health officers during the Maltese and Estonian Presidency terms. These activities will be supported also by its Brussels liaison office.

The Expertise Management Programme will play a key role in 2017 to support the deployment of an integrated set of policies, processes and IT tools allowing for efficient talent management. The dedicated project will continue its roll-out plan, focusing in 2017 on the expert panel renewal process, on on-boarding and off-boarding, and ensuring that staff and experts are more effectively supported throughout the whole lifecycle of their relationship with EFSA. The pilot phase of SYSPER should also in a longer-term perspective support this endeavor. This programme encompasses the review of EFSA's independence policy and the alignment of its rules on management of conflicting interests with the policy, which should be adopted in the first part of the year. The pilot project on mission centralization will be finalized, while the travel management outsourcing will start with the new re-engineered processes and procedures, with the expected benefit of having nine FTEs redeployed in the year 2018.

The information management programme will see the closure of two key projects, i.e. on information governance, and on correspondence and records management.

Table 13: Input indicators for SO5 (FTEs and Budget as total cost all Titles)

	INPUT INDICATOR		
	Resources invested per year	Executed 2016	Target 2017
Total SO5	FTEs	169	162 <sup>46</sup>
	Budget (K, €)	25.33	24.50

Table 2: Activity and output indicators for SO5

Indicator

Proportion of experts with approved annual DOI (aDOI) before first meeting invitation

Proportion of experts with approved specific DOIs (sDOI) before participation in an EFSA meeting

Proportion of original budget committed/paid at year end - differentiated

Achieved 2016

Target 2017

100%

100%

100%

<sup>&</sup>lt;sup>46</sup> SO5 includes both operational and support activities: for details please see Appendix C and Annex I. The decrease in the resources in 2017 (FTEs and budget) compared to 2016 is mainly linked to the completion of relevant projects such as "Step 2018" (organisation redesign) and "Prime" (project management methodology)

ACTIVITIES - OUTPUT INDICATORS						
Proportion of original budget committed/paid at year end - non differentiated	100%/90%	100%/90%				
Proportion of original science grants and procurement budget committed/paid at year end	100%	100%				
Carry forward of payments to following year	≤10%	10%				
Service delivery index <sup>47</sup>	73%	77%				
Transformation performance index (development project execution index) <sup>48</sup>	63%	78%				

Table 15: SO5 – Key process & project milestones

KEY PROCESS & PROJECT MILESTONES	2016	2017
Independence policy		
Concept approved.	Х	
Adoption of new independence policy in June 2017 MB session.		X
Centralisation of competing interest management		
1 <sup>st</sup> phase completed.	Х	
ex post review by the management team of first six months of implementation of desired degree of centralisation.		Х
Performance and results management approach		
STEP 2018 processes delivered.	Х	
New EFSA Strategy adopted.	Х	
Development of set of impact/outcome/outpour KPIs.	Х	
EFSA process architecture developed.	Х	
Model for streamlining (organisational) compliance and performance (internal audit, risk management, internal control, quality, process management, performance management).	Х	
Definition of RESU organisation blueprint.	Х	
Definition of performance/results management maturity model and targets (including on efficiency).		Х
Definition of process management capability.		X
Implementation of new organisational model for compliance and performance management.		Х
Implementation of RESU organisation blueprint.		Х
EU Agencies' Network (EUAN)		
Preparation of draft EUAN Work programme 2017-2018.	Х	
Coordinate implementation of EUAN work programme 2017-2018		X
External Evaluation		
Charter approved.		X
Call launched.		X
Correspondence & records management		
New Correspondence management process defined and piloted.	Х	
Correspondence management, policy, SOP and WIN finalised.	Х	

 $<sup>^{\</sup>rm 47}$  For the sub-set of mature processes followed  $^{\rm 48}$  For the subset of key projects followed

KEY PROCESS & PROJECT MILESTONES	2016	2017
Correspondence management workflow tested.	Х	
Correspondence management workflow finalised.		X
Concerned EFSA staff trained on correspondence management policy, SOP and WIN.		X
Sunset of legacy tool chrono-in.		X
Definition of records in EFSA and related retention period.		X
New record management business process.		X
Record management policy, SOP and WIN.		X
Existing impacted policies and SOPs updated.		X
Information governance project		
Established information governance framework.		X
Established and prioritised "EFSA information areas" needing information governance.		X
Established scientific data collection governance: policies, standards, processes, roles & responsibilities.		X
Impacted stakeholders trained on new governance, policies, process and new roles.		X
EMAS certification registration		
ISO 14001 certification and certification achievement		
OHSAS 18000 certification		
Audits and inspections Audits, inspections and certification achievement.	X	
Preparatory work.	Х	
Registration achieved		Х
Organizational development: mission centralisation + travel logistics outsourcing		
Mission centralization and travel management outsourcing:	Х	
Management team endorsement and charter finalised.	Х	
Mission centralisation achieved.		X
Travel management outsourcing: CFT award achieved.		X
Organisational development: processes and procedures reengineered.		X
Talent Management		
Sourcing and selection tool for staff.	Х	
Sourcing and selection tool for Panels.		Х

### Appendices



## Appendix A – Predicted questions closed per strategic objective in 2017

Table 1: Predicted number of questions closed in 2017

QUESTIONS PER STRATEGIC OBJECTIVE AND TYPE OF EFSA OUTPUT		REPRO					RASA					
		FEED	FIP	СМО	NUTRI	PRAS	АГРНА	АМО	BIOCONTAM	DATA	SCER	TOTAL
SO1 - Prioritise public and stakeholder engagement in the process of	scientifi	c assess	ment									
SO1 - EFSA scientific outputs - General risk assessment												
Of which:												
- Opinion of the Scientific Committee / Scientific Panel		1			2	)	70 <sup>49</sup>		19 <sup>50</sup>			92
- Scientific report of EFSA									6	4		10
SO1 - Technical reports - General risk assessment					3		4		5			12
SO1 - Other publications (external scientific reports/event reports) - General risk assessment									7/-			7
SO1 sub total - General risk assessment		1			5		74		37	4		121
SO1 - EFSA scientific outputs - Evaluation of regulated products												
Of which:												
- Conclusion on pesticides peer review						40						40
- Opinion of the Scientific Committee / Scientific Panel		50	99 <sup>51</sup>	12	16				1			178
- Reasoned opinion						121						121
- Scientific report of EFSA						11						11
- Statement of EFSA						2						2
SO1 - Technical reports - Evaluation of regulated products				17	5	35						57

<sup>&</sup>lt;sup>49</sup> 70 questions from which 25 from AHAW Panel and 45 from PLH Panel.

<sup>&</sup>lt;sup>50</sup> 19 questions from which 13 from BIOCONTAM Panel and 6 from CONTAM Panel.

<sup>&</sup>lt;sup>51</sup> 100 questions (99 under SO1 and 1 under SO4) from which 68 for CEF Panel and 32 for ANS Panel.

			R	EPRO					RASA			
QUESTIONS PER STRATEGIC OBJECTIVE AND TYPE OF EFSA OUTPUT		FEED	FIP	СМО	NUTRI	PRAS	ALPHA	АМО	BIOCONTAM	DATA	SCER	TOTAL
SO1 - Other publications (external scientific reports/event reports) - Evaluation of regulated products						2/-						2/-
SO1 sub total - Evaluation of regulated products		50	99	29	21	211			1			411
SO1 – total		51	99	29	26	211	74		38	4		532
SO2 - Widen EFSA's evidence base and optimise access to its data								,				
SO2 - EFSA scientific outputs										2		2
SO2 - Technical reports -										7	1	8
SO2 - Other publications (external scientific reports/event reports)										14	1	15
SO2 total										23	2	25
SO3 - Build the EU's scientific assessment capacity and knowledge co	mmunit	V										
SO3 - EFSA scientific outputs												
SO3 -Technical reports				1					2		1	4
SO3 - Other publications (external scientific reports/event reports)								2/-				2/-
SO3 - total				1				2	2		1	6
SO4 -Prepare for future risk assessment challenges												
SO4 - EFSA scientific outputs												
Of which:												
- Opinion of the Scientific Committee / Scientific Panel						2			2			4
- Scientific Report of EFSA											1	1
- Statement of the Scientific Committee / Scientific Panel (General risk assessment)									2			2
- Guidance of the Scientific Committee / Scientific Panel (Regulated products)		4	1	2	2						4	13
- Guidance of EFSA (Regulated products)				2		2						4
SO4 - Technical reports				1		5			1		8	15
SO4 - Other publications (external scientific reports/event reports)				-/1		6/-		3/-	3/-		2/3	14/4
SO4 total		4	1	6	2	15		3	8		18	57
Total questions		55	100	36	28	226	74	5	48	27	21	620

# Appendix B – Resource allocation per strategic objectives 2017

Table 1: Resource allocation by SO1 - 2017 projects and processes

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL RESOURG PROJECT/ FTES	CES PER
	COMMS	Digital collaboration	0	0.6	497
		Media relations	0	6.2	759
	_,,,	Reputation management	0	0.4	95
	EXREL	Risk communications networks	0	4.8	532
counc		Stakeholder platform new approach	0	3.3	376
COMMS		Communication tools and dissemination	0	3.8	484
		Communications content development	0	8.9	1,191
	RISKCOM	EFSA Journal	0	3.6	905
		Post publications follow up	0	1.0	95
		Social media (SOME 2020)	0	0.0	99
		AHAW generic opinions - Art29	0	9.0	1,747
	ALPHA	ALPHA general scientific and technical assistance – Art31	0	2.4	545
		PLH generic opinions - Art29	0	10.0	2,036
	AMU	AMU general scientific and technical assistance – Art31	0	0.4	95
		AMT - Decontamination dossiers	0	0.2	41
		BIOCONTAM general scientific and technical assistance – Art33	0	0.5	98
RASA		BIOHAZ applications - animal by-products	0	1.0	165
	BIOCONTAM	BIOHAZ generic opinions - Art29	0	3.7	909
		CONTAM generic opinions - Art29	0	8.5	1,933
		Foodborne outbreak investigation	0	0.3	34
		Zoonoses & AMR summary reports	0	4.3	539
	DATA	DATA general scientific and technical assistance – Art31	0	1.0	98
	0.050	Multi-sectoral opinions & statements	0	1.1	279
	SCER	Transparency in risk assessment	0	1.2	187
		Customer oriented approach for applications for regulated products	0	1.6	148
	APDESK	Stakeholders support & webform	0	2.4	293
DEDDO		The MATRIX project	0	2.8	1,826
REPRO	FFFD	FEEDAD - applications	0	14.7	2,300
	FEED	FEEDAD - EC generic requests	0	0.4	100
	FIP	BPA project	0	2.8	370
	LIL	ENZ - applications	0	6.4	927

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL RESOURG PROJECT/ FTES	CES PER
		FCM - applications	0	5.2	752
		FCM - generic requests BPA	0	0.1	206
		Flavour - applications	0	1.6	277
		Flavour - re-evaluation	0	2.9	469
		FOODAD - applications	0	1.1	213
		FOODAD - Art 8 - other substances	0	0.9	142
		FOODAD - re-evaluation	0	6.9	1,453
		Handling urgent requests related to applications, mandates and published outputs	0	0.7	85
		NUTRIENT - applications	0	0.1	10
		Scientific and technical assistance. Regulation (EC) No 178/2002, Article 31.	0	0.2	22
		GMO - applications	0	14.1	2,211
	GMO	GMO - urgent / politically sensitive requests	0	1.5	164
		GMO - Guidelines on low level presence (LLP)	0	0.7	100
		Age of introduction of complementary feeding	0	0.4	77
		CLAIMS applications	0	2.6	381
	NUITOI	DRV - EC generic requests	0	4.5	666
	NUTRI	Handling urgent requests related to applications, mandates and published outputs	0	0.4	38
		NOVEL FOODS - applications	0	3.5	557
		Amendments of the condition of approval of active substances	0	0.1	5
		Annual report on pesticide residues	0	2.6	252
		Approval of basic substances	0	0.1	6
		Approval of new active substances	0	0.3	24
		Assessment of existing MRLs	0	6.2	588
	PRAS	Commission requests on the assessment of the risks related to MRLs	0	3.4	637
		Commission requests on the review of the approval of active substances	0	22.7	2,361
		Confirmatory information on active substances	0	0.1	6
		MRL applications	0	5.5	530
		Preparation of the annual CCPR meeting	0	0.9	83
		Renewal of the approval of active substances	0	1.6	434
RESU	CORSER	Stakeholder platform new approach	0	0.0	183
	rities under SO1 scientific asse	l - Prioritise public and stakeholder engagem ssment	ent in the	197.8	32,633

**Table 2:** Resource allocation by SO2 - 2017 projects and processes

LEADING DEPT.	LEADING UNIT	project/process title  prary management & services  pen ScAIE Project  ta collection  ta Collection Services  ta Warehouse  preveloping a system to assign dois (digital object entifiers) to data, allowing the linking of data used in SA outputs and tracing of data re-use. dois are key to ensuccess of Open Data.  Menu  ODEX 2 implementation  CHeM Project  O  O  O  O  O  O  O  O  O  O  O  O  O	OPERATIONS / SUPPORT	TOTAL E RESOURCE PROJECT/PI	S PER
				FTES	K€
	AMIL	Library management & services	0	2.2	744
	AMU	Open ScAIE Project	0	1.2	306
		Data collection	0	11.1	1,777
AMU  Open ScAIE Project  Data collection  Data Collection Servi  Data Warehouse  Developing a system identifiers) to data, a EFSA outputs and trathe success of Open  EU Menu	Data Collection Services	0	1.9	177	
		Data Warehouse	0	0.3	32
	identifiers) to data, allos EFSA outputs and tracing the success of Open Date of Date	Developing a system to assign dois (digital object identifiers) to data, allowing the linking of data used in EFSA outputs and tracing of data re-use. dois are key to the success of Open Data.	0	0.5	100
		EU Menu	0	0.5	594
RASA		FOODEX 2 implementation	0	0.1	30
		IPCHeM Project	0	0.1	5
		New Data Collection on veterinary Drug Residues	0	0.1	8
		New project: "Structuring new data types"	0	0.3	28
		Formation of a data exchange/open data networking group to implement interoperability and wide EFSA's evidence base	0	0.2	15
		SSD Implementation	0	0.3	25
	CCED	Chemical Hazard Database	0	0.5	48
	SCER	Hazard Databases	0	0.2	131
		Information Management Programme	0	3.3	475
RESU	PTT	Introduction of a framework for Information Access Management	0	1.2	144
Total activ	rities under S	602 - Widen EFSA's evidence base and optimise	access to its	23.8	4,636

**Table 3**: Resource allocation by SO3 - 2017 projects and processes

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL E RESOURCE PROJECT/PI FTES	S PER
		Advisory Forum - scientific cooperation	0	3.8	456
		Art. 36 list	0	1.2	123
		Cooperation tools	0	1.5	1,062
		Fellowship programme	0	2.0	725
	AFSCO	Focal Points	0	1.8	943
COMMS		Innovative approach for Article 36 networking and management of the list	0	1.2	128
		Interagency cooperation	0	0.3	25
		International cooperation	0	6.1	627
		RA capacity building	0	0.9	129
		Scientific networks coordination	0	2.0	740
		ED country visits and joint projects	0	2.0	450
ED	ED	Strategic workforce model project	0	0.5	43
RASA	AMU	Guidance on expert knowledge elicitation methodology	0	0.1	103

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	PROJECT/PROCESS TITLE  OPERATIONS / SUPPORT		FSA S PER ROCESS K€
	SCER	Scientific colloquia	0	0.1	80
	CORSER	Outreach support	0	3.3	351
		Define and roll-out talent management	0	3.7	1,586
RESU	LILICAD	Expert selection for the SC, Panels and WGs	0	3.9	379
	HUCAP	Expertise Management Programme	0	2.1	540
		Experts training	0	0.2	175
Total activities under SO3 - Build the EU's scientific assessment capacity and knowledge community		36.6	8,665		

**Table 4:** Resource allocation by SO4 - 2017 projects and processes

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL I RESOURCI PROJECT/P	ES PER
				FTES	K€
COMMS	AFSCO	Methods and systems for identifying emerging food risks	0	0.2	24
		ALPHA internal projects	0	2.4	1,528
		Define new activity on urgent response for plant health issues	0	0.4	38
	ALPHA	Coordinated framework for the development of environmental risk assessment across the various EFSA units and panels: pilot projects with Member States on 4 areas (pesticides soil, pesticides aquatic, plant health, multistressors)	0	1.3	205
		Benchmark dose follow up	0	0.6	77
		Crowdsourcing	0	0.3	174
		Methodological development and assistance	0	1.5	303
	AMU	Methodologies and tools hub	0	0.9	257
		Methodologies for Equivalence	0	0.2	122
		PROMETHEUS	0	1.8	191
ì		Tracing methodology	0	0.9	173
RASA		AMR Umbrella process	0	0.1	10
KASA		BIOCONTAM Internal projects	0	0.6	57
	BIOCONTAM	BIOHAZ self-tasks	0	2.0	361
		EC mandate for application and use of whole genome sequencing for risk assessment	0	0.6	220
		Bee health	0	2.1	740
		Crisis Support	0	1.2	197
		Develop cross-cutting guidances	0	3.6	1,099
		EFSA's Activities on Emerging Risks	0	1.4	136
		Emerging risks identification	0	1.1	166
	SCER	Methods Programme	0	1.7	168
		Preparatory work for future advice	0	0.9	156
		RASFF & Horizon 2020 support	0	0.2	22
		Use of toxicokinetics and metabolism data in chemical risk assessment	0	0.1	6
		Update on read-across approaches such as TTC	0	0.3	33

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL EFSA RESOURCES PER PROJECT/PROCESS	
				FTES	K€
		Harmonise EFSA environmental risk assessment (ERA) schemes	0	0.2	16
	FEED	FEEDAD - Guidance documents	0	0.1	131
	FIP	Guidance on submissions for evaluation of nutrients or of other ingredients proposed for use in the manufacture of foods.	0	0.4	50
	GMO	GMO - Guidance documents on Allergenicity	0	0.3	206
REPRO	MUITDI	Use of protein hydrolysates in formulae	0	0.2	32
	NUTRI	Guidance documents for health claims	0	0.5	70
		EFSA Guidance documents	0	2.1	518
	PRAS	Scientific Opinions and Guidance Documents of PPR Panel	0	5.4	1,259
RESU	PTT	Prize contest on innovative ideas	0	0.0	21
Total activ	rities under SO4	- Prepare for future risk assessment challen	ges	35.4	8,767

**Table 5**: Resource allocation by SO5 - 2017 projects and processes

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL EFSA RESOURCES PER PROJECT/PROCESS	
				FTES	K€
ED	IAC	Audit Engagement	S	0.8	152
	DATA	Information governance	0	1.0	95
RASA	SCER	Internal scientific coordination	0	0.9	85
	SCER	Quality management system operation	S	2.5	280
		Business continuity implementation	S	1.1	370
		Centralised logistic support to meetings	S	9.9	968
	CORSER	Corporate business continuity deployment	S	0.1	9
	FIN	Enhance building	S	0.2	30
		Site management	S	6.6	643
		Accounting services	S	2.0	197
\		Control environment deployment	S	3.1	303
		Financial back office	S	13.3	1,633
		Procurement centralised support	TRANSVERSAL <sup>52</sup>	9.9	979
		Develop and train EFSA talents	0	3.4	341
RESU		Managing change in staff status	S	3.2	1,902
		Motivate, care and retain talents	S	8.3	829
	HUCAP	Plan, forecast and monitor staffing needs	S	1.5	158
	HUCAP	Sourcing and attracting talents	S	6.0	832
		Staff Committee	S	0.1	10
		Supporting people engagement	S	0.9	437
		Training attendance	0	10.2	995
		Centralisation of declaration of interests screening	0	2.3	235
	LRA	Compliance to public access to documents	S	3.3	352
	LKA	Ethic and fraud prevention and investigation	S	0.2	22
		Management Board	S	1.4	250

<sup>52</sup>Transversal activities are allocated to operations/support according to cost drivers specific to each activity. On average, the total of the transversal activities in 2016 is currently allocated 60% to operations and 40% to support; this 60%/40% ratio has been assumed also for 2017 and 2018 years.

LEADING DEPT.	LEADING UNIT	PROJECT/PROCESS TITLE	OPERATIONS / SUPPORT	TOTAL RESOURG PROJECT/	CES PER
				FTES	K€
		Personal data protection environment	S	0.4	36
		Pre-litigation and litigation management	S	0.2	143
		Promoting legality & regularity	S	3.2	394
		Reform of Independence Policy	0	0.8	79
		Budget preparation & management	S	1.4	133
		Correspondence management	0	0.5	96
		DMS process	0	2.4	235
		EFSA Strategy Project	TRANSVERSAL	0.3	264
	PTT	Enhance IT	0	4.7	1,063
		IT innovator	0	1.8	179
		PCO	0	1.7	171
		Planning, performance progress monitoring and corporate reporting	S	8.8	888
		Run IT	0	6.0	4,468
		Secure EFSA	S	0.0	161
		Transform EFSA	0	0.0	100
		EU Agencies Network: Coordination 2016-2019	S	3.2	540
		General management coordination	TRANSVERSAL	14.5	1,415
	RESU	General support duties for compliance with horizontal support activities	S	5.6	554
		General support duties management assistance	S	14.6	1,474
Total activ	ities under S	605 - Create an environment and culture that re	eflects EFSA's	162.3	24,501

### **ANNEXES**



# Annex I. Resource allocation per strategic objective 2017-2019

### 1. Financial resources per strategic objective

**Table 1:** Anticipated evolution of budget allocations (% of the total EFSA budget)

EFSA'S STRATEGIC OBJECTIVE	EXECUTED BUDGET 2017		T 2017	DRAFT BUDGET 2018		DRAFT BUDGET 2019	
	M€	%	M€	%	M€	%	M€
SO1 Prioritise public and stakeholder engagement in the process of scientific assessment	32.33	41%	32.63	41%	33.00	42%	33.24
SO2 Widen EFSA's evidence base and optimise access to its data	5.25	7%	4.64	6%	4.37	6%	4.40
SO3 Build the EU's risk assessment capacity and knowledge community	6.49	8%	8.67	11%	8.22	10%	8.28
SO4 Prepare for future risk assessment challenges	10.01	13%	8.77	11%	9.19	12%	9.25
SO5 Create an environment and culture that reflects EFSA's values	25.33	32%	24.50	31%	24.42	31%	24.59
Of which operations	10.56	13%	9.74	12%	7.86	10%	7.92
Of which support	14.77	19%	14.76	19%	14.11	18%	14.21
Total EFSA	79.41	100%	79.20	100%	79.20	100%	79.76

### 2. Human resources per strategic objective

**Table 2:** Anticipated evolution of staff allocations (% of the total EFSA FTE)

Efsa's activities	Executed 2016	Plan 20	17	Forecast :	2018	Forecast 2	019
	FTE <sup>53</sup> / posts	FTEs <sup>54</sup> / posts	%	FTEs <sup>55</sup> / posts	%	FTEs / posts	%
SO1 Prioritise public and stakeholder engagement in the process of scientific assessment	200/208	198/201	43%	203	44%	204	44%
SO2 Widen EFSA's evidence base and optimise access to its data	21/22	24/24	5%	25	5%	27	6%
SO3 Build the EU's risk assessment capacity and knowledge community	32/33	37/37	8%	31	7%	31	7%
SO4 Prepare for future risk assessment challenges	30/31	35/36	8%	38	8%	38	8%
SO5 Create an environment and culture that reflects EFSA's values	169/176	162/165	36%	162	35%	159	35%
Of which operations	54/56	50/51	11%	46	10%	50	11%
Of which support	115/120	112/114	25%	116	25%	109	24%
Total EFSA	453/470	456/463	100%	459	100%	459	100%



<sup>&</sup>lt;sup>53</sup> Actual available FTEs

<sup>&</sup>lt;sup>54</sup> Planned FTEs are based on a 98% occupancy rate assumption applied to the average number of posts available during the year. Planned posts are the number of statutory staff and SNE posts assigned to EFSA at the end of each year.

55 In years 2018-2020 the amount of FTEs has been assumed equal to the number of posts assigned to EFSA at the end of each year.

### Annex II. Financial resources 2017-2019

### 1. Expenditure

Table 1: Expenditure

	20	16	2017		
Expenditure/title	Budget commitment appropriations	Budget payment appropriations	Preliminary budget commitment appropriations	Preliminary budget payment appropriations	
Title I - Staff expenditure	40.63	40.63	42.06	42.06	
Title II - Infrastructure and operating expenditure	9.61	9.61	8.58	8.58	
Title III - Operational expenditure	29.25	29.08	28.56	29.79	
TOTAL EXPENDITURE	79.49	79.32	79.20	80.43	

			Commit	ment approp	riations		
Expenditure	Executed budget 2015	Budget 2016	Draft budg Agency request	et 2017 Budget forecast	VAR 2017/2016 (%)	Envisaged 2018	Envisaged 2019
Title 1 - Staff expenditure	39.437.577	40.632.932	42,059,185		3,5%	42,559,185	43,119,000
Salaries & allowances	34.423.456	35.983.602	37,131,185		3,2%	37,781,185	38,341,000
- Of which establishment plan posts	28.677.262	29.195.602	29,304,185		0,4%	29,954,185	30,514,000
- Of which external personnel	5.746.195	6.788.000	7,827,000		15,3%	7,827,000	7,827,000
Expenditure relating to staff recruitment	674.234	485.288	480,000		-1,1%	480,000	480,000
Mission expenses	201.000	232.000	361,000		55,6%	361,000	361,000
Socio-medical infrastructure	228.624	310.250	319,000		2,8%	319,000	319,000
Training	813.413	585.140	584,000		-0,2%	564,000	564,000
<b>External Services</b>	2.025.350	1.788.694	1,869,000		4,5%	1,739,000	1,739,000
Receptions, events and representation	1.851	5.000	5,000		0,0%	5,000	5,000

	Commitment appropriations							
Expenditure	Executed Budget		Draft budget 2017		VAR	Envisaged	Envisaged	
	budget 2015	2016	Agency request	Budget forecast	2017/2016 (%)	2018	2019	
Social welfare and School contributions	1.069.649	1.242.958	1,310,000		5,4%	1,310,000	1,310,000	
Other staff related expenditure	0	0	0		0	0	0	
Title 2 - Infrastructure and operating expenditure	11.844.042	9.605.678	8,578,000		-10,7%	8,578,000	8,578,000	
Rental of buildings and associated costs	7.406.212	5.335.062	4,914,500		-7,9%	4,914,500	4,914,500	
Information, communication technology and data processing	3.461.702	3.485.845	2,814,000		-19,3%	2,814,000	2,814,000	
Movable property and associated costs	105.419	42.500	100,000		135,3%	100,000	100,000	
Current administrative expenditure	255.838	257.300	263,000		2,2%	263,000	263,000	
Postage/ Telecomm.	519.313	379.077	364,500		-3,8%	364,500	364,500	
Meeting expenses	93.406	102.094	110,000		7,7%	110,000	110,000	
Running costs in connection with operational activities	0	0	0		0	0	0	
Information and publishing	2.152	3.800	12,000		215,8%	12,000	12,000	
Studies	0	0	0		0	0	0	
Other infrastructure and operating expenditure	0	0	0		0	0	0	
Title 3 - Operational expenditure	28.222.696	29.254.334	28,565,000		-2,4%	28,065,000	28,065,000	
Scientific evaluation and Risk assessment	18.056.282	18.411.586	17,380,000		-5,6%	16,980,000	16,980,000	
Communication & Cooperation	1.180.070	1.139.919	1,399,000		22,7%	1,399,000	1,399,000	
General operational support	8.986.344	9.702.829	9,786,000		0,9%	9,686,000	9,686,000	
TOTAL	79.504.315	79.492.944	79,202,185		-0,4%	79,202,185	79,762,000	

	Payment appropriations							
Expenditure	Executed Budget		Draft bud	get 2017	VAR	Envisaged	Envisaged	
	budget 2015	2016	Agency request	Budget forecast	2017/2016 (%)	2018	2019	
Title 1 - Staff expenditure	38.480.426	40.632.933	42,059,185		3,5%	42,559,185	43,119,000	
Salaries & allowances	34.405.842	35.983.603	37,131,185		3,2%	37,781,185	38,341,000	
- Of which establishment plan posts	28.677.262	29.195.603	29,304,185		0,4%	29,954,185	30,514,000	
- Of which external personnel	5.728.581	6.788.000	7,827,000		15,3%	7,827,000	7,827,000	
Expenditure relating to Staff recruitment	562.292	485.288	480,000		-1,1%	480,000	480,000	
Mission expenses	183.084	232.000	361,000		55,6%	361,000	361,000	
Socio-medical infrastructure	169.523	310.250	319,000		2,8%	319,000	319,000	
Training	484.393	585.140	584,000		-0,2%	564,000	564,000	
External Services	1.613.132	1.788.694	1,869,000		4,5%	1,739,000	1,739,000	
Receptions, events and representation	1.351	5.000	5,000		0,0%	5,000	5,000	
Social welfare and School contributions	1.060.809	1.242.958	1,310,000		5,4%	1,310,000	1,310,000	
Other Staff related expenditure	0	0	0		0	0	0	
Title 2 - Infrastructure and operating expenditure	9.161.188	9.605.678	8,578,000		-10,7%	8,578,000	8,578,000	
Rental of buildings and associated costs	6.052.790	5.335.062	4,914,500		-7,9%	4,914,500	4,914,500	
Information, communication technology and data processing	2.518.918	3.485.845	2,814,000		-19,3%	2,814,000	2,814,000	
Movable property and associated costs	73.044	42.500	100,000		135,3%	100,000	100,000	
Current administrative expenditure	109.451	257.300	263,000		2,2%	263,000	263,000	
Postage / Telecommunicatio ns	317.769	379.077	364,500		-3,8%	364,500	364,500	
Meeting expenses	87.064	102.094	110,000		7,7%	110,000	110,000	
Running costs in connection with operational activities	0		0		0	0	0	
Information and publishing	2.152	3.800	12,000		215,8%	12,000	12,000	

	Payment appropriations							
Expenditure	Executed budget 2015	Budget 2016	Draft bud Agency request	get 2017 Budget forecast	VAR 2017/2016 (%)	Envisaged 2018	Envisaged 2019	
Studies	0	0	0		0	0	0	
Other infrastructure and operating expenditure	0	0	0		0	0	0	
Title 3 - Operational expenditure	22.745.214	29.080.391	29,794,280		2,5%	30,445,193	30,805,727	
Scientific evaluation and Risk assessment	15.974.629	18.237.643	18,644,280		2,2%	20,141,571	20,141,571	
Communication & Cooperation	484.181	1.139.919	1,399,000		22,7%	1,399,000	1,399,000	
General operational support	6.286.404	9.702.829	9,751,000		0,5%	8,904,622	9,265,156	
TOTAL	70.386.828	79.319.002	80,431,465		1,4%	81,582,378	82,502,727	



### 2. Revenues

Table 2: Revenues

	2016	2017	
Revenues	Revenues estimated by the agency	Budget forecast	
EU contribution	77.16	78.53	
Additional EU funding: ad hoc grants and delegation agreements	0	0	
Other revenue	2.15	1.90	
TOTAL REVENUES	79.32	80.43	

	2015	2016	201	.7			
Revenue	Revenues Executed estimated budget by the agency		As requested by the agency	Budget forecast VAR 2018/2017 (%)		Envisaged 2018	Envisaged 2019
1 REVENUE FROM FEES AND CHARGES (including balancing reserve from previous years surplus)							
2 EU CONTRIBUTION Of which Administrative (Title 1 and Title 2)	75.830.000	77,164,066	78,533,267		2.6%	80,555,194	83,286,411
Of which Operational (Title 3)  - Of which assigned revenues deriving from previous years 'surpluses	918.000	1,089,066	738,267			738,267	738,267
3 THIRD COUNTRIES CONTRIBUTION (incl. EEA/EFTA and candidate countries)	2.202.400	2,075,991	1,898,198		2.6%	1,947,533	2,014,175
- Of which EEA/EFTA (excl. Switzerland)	2.202.400	2,075,991	1,898,198			1,947,533	2,014,175
Of which candidate countries  4 OTHER CONTRIBUTIONS							
Of which delegation agreement, ad hoc grants							
5 ADMINISTRATIVE OPERATIONS	83.347	78.945	0			0	0
6 REVENUES FROM SERVICES RENDERED AGAINST PAYMENT 7 CORRECTION OF							
BUDGETARY IMBALANCES							
TOTAL REVENUES	78.115742	79,319,002	80,431,465		2.6%	82,502,727	85,300,586

### 3. Calculation budget outturn

**Table 3:** Budget outturn and cancellation of appropriations

BUDGET OUTTURN	2013	2014	2015
Reserve from the previous years' surplus (+)			
Revenue actually received (+)	76,163,717.96	79,943,670.40	79,615,122.45
Payments made (-)	- 69,013,665.16	-71,559,306.16	-71,261,085.63
Carry-over of appropriations (-)	-6,712,395.82	-7,789,288.82	-8,151,428.61
Cancellation of appropriations carried over (+)	383,720.58	300,664.19	509,211.80
Exchange rate differences (+/-)	768.29	978.81	-4,318.82
Adjustment for carry-over from previous years of assigned revenue	95,902.53	212,691.02	31,094.66
Outturn Pre-accession programme DG enlargement	-0.90	-20,343.27	-328.61
TOTAL	918,047.48	1,089,066.17	738,267.24



# **Cancellation of appropriations**

## **Cancellation of commitment appropriations**

Out of the available €79.66 million commitment appropriations, €79.50 million or 99.8% (99.7% in 2014) were utilised leaving €0.15 million commitment appropriations unutilised. Most of the under-spent originates from training and scientific meetings.

### Cancellation of payment appropriations for the year

Out of the €78.16 million payment appropriations available, €70.39 million or 90.1% (89.3% in 2014) was paid and €7.5 million or 108% (11.4% in 2014) carried forward.

### Cancellation of payment appropriations carried over

• Out of the €7.42 million payment appropriations carried over, €7.23 million or 93.4% were paid leaving €0.51 million unutilised.

### **Justification**

# **Budget outturn**

The budget outturn decreased in 2015 compared to 2014 and stands at €0.74 million (€1.09 million in 2014) or 0.93% of total revenue. It mainly originates from cancellation of appropriations carried forward. Tight treasury management and payment forecast system allows optimisation of the treasury utilisation thereby reducing the outturn.

# **Cancellation of appropriations**

The cancellation of the commitment and payment appropriations remains at same level compared to last year showing close monitoring of budgetary planning, implementation and control. The cancellation of commitment appropriations are mainly related to training and scientific cooperation meetings as explained above.

# Annex III. Human resources 2017-2019 - Quantitative

# 1. Staff population and its evolution

Table 1: Overview of all categories of staff

po	Staff opulation <sup>56</sup>	Staff pop. actually filled at 31.12.2014 <sup>57</sup>	Staff pop. in voted EU budget 2015 <sup>58</sup>	Staff pop. actually filled at 31.12.2015	Staff pop. in draft EU budget 2016	Staff pop. actually filled at 31.12.2016	Draft budget 2017 <sup>59</sup>	Staff pop. envisaged in 2018 <sup>60</sup>	Staff pop. envisaged in 2019
<u>u</u>	AD	5	5	5	5		5	5	5
Officials	AST	0	0	0	0		0	0	0
Ş	AST/SC	0	0	0	0		0	0	0
	AD	210	232	212	225		222	221	221
₹	AST	115	100	110	100		96	93	93
	AST/SC	0	0	0	0		0	0	0
Tota	l <sup>61</sup>	330	337	327	330		323	319	319
CA (	GFIV	58	70	66	75		90	92	92
CA (	GF III	4	9	4	11		7	7	7
CA (	GF II	41	40	32	38		27	25	25
CA (	GFI	1	1	1	1		1	1	1
Tota	I CA <sup>62</sup>	104	120	103	125		125	125	125
SNE	63	15	20	16	15		15	15	15
	ctural service riders <sup>64</sup>	71	60	49	49		49	49	49
TOT	AL	520	537	495	519	0	512	508	508
occa	ernal staff <sup>65</sup> or usional acement <sup>66</sup>	20		26					

<sup>&</sup>lt;sup>56</sup> 31.12.2016 (estimate): posts filled include seven offer letters sent and accepted.

<sup>&</sup>lt;sup>57</sup> Offer letters sent should be counted as posts filled in with a clear reference in a footnote with a number how many posts/positions it concerns.

<sup>&</sup>lt;sup>58</sup> As authorized for officials and temporary agents (TA) and as estimated for contract agents (CA) and seconded national experts (SNE).

<sup>&</sup>lt;sup>59</sup> Figures should not exceed those indicated in the Legislative Financial Statement attached to the founding act (or the revised founding act) minus staff cuts in the context of 5% staff cuts over the period 2013-2017.

<sup>60</sup> Ibid.

<sup>&</sup>lt;sup>61</sup> Headcounts.

<sup>&</sup>lt;sup>62</sup> FTE.

<sup>&</sup>lt;sup>63</sup> FTE.

<sup>&</sup>lt;sup>64</sup> Service providers are contracted by a private company and carry out specialised outsourced tasks of horizontal/support nature, for instance in the area of information technology. At the European Commission the following general criteria should be fulfilled: 1) no individual contract with the Commission 2) on the Commission premises, usually with a PC and desk 3) administratively followed by the Commission (badge, etc.) and 4) contributing to the value added of the Commission. Structural service providers (2016 FTEs) are referred to: PTT Unit: PM (4), Infrastructure (4), Service Desk (8), Business empowerment team (1).

Corporate Services (CORSER) and Human Capital (HUCAP) Units: Guards (10.5), Cleaning (6), Huissier/Archive, Reception/Post Office (11), Maintenance (2), Building Technical Assistance (1), Safety consultant (1), Medical Doctor (0.5).

65 FTE.

 $<sup>^{\</sup>rm 66}$  For instance replacement due to maternity leave or long sick leave.

It should be noted that, in accordance with the staff regulations reform, EFSA is aware of the implementation of the new AST/SC type of post. Based on its needs analysis as well as on the interagency consultation to be implemented in the next coming months, EFSA will consider the possibility to progressively convert some AST posts into SC posts.

# 2. Multi-annual staff policy plan 2017-2019

Table 2: Establishment plan evolution 2016-2019

Category and grade	Establis plan ii budget	n EU	Actually as of 31/12/2	F	Modification envisage establish plan 201 application flexibil rule <sup>6</sup>	ed in ment 15 in on of ity	Establish plan in v EU bud 2016	oted get	Modifica in year 2 in applica of flexib rule	2016 ation oility	Establis plan in d budget	raft EU	Establish plan 20		Establish plan 20	
	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA
AD 16	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AD 15	-	1	-	-	-	-	-	1	-	-	-	1	-	1	-	1
AD 14	-	2	-	1	-	-	-	2	-	-	-	2	-	2	-	2
AD 13	-	2	-	1	-	-	-	2	-	-	-	2	-	2	-	2
AD 12	1	15	-	5	-	-	1	15	_		1	16	1	16	1	16
AD 11	-	11	-	5	-	-	-	11	-	-	-	11	-	11	-	11
AD 10	1	16	-	8	-	- \	1	16	-	-	1	17	1	18	1	19
AD 9	1	41	-	26	-	-	1	42	-	-	1	42	1	43	1	44
AD 8	-	53	-	59	-	-	-	54	-	-	-	54	-	54	-	54
AD 7	1	59	4	46	-	-	1	57	-	-	1	56	1	55	2	54
AD 6	1	21	1	45	-	-	1	17	_	7	1	15	1	14	-	13
AD 5	-	11	-	16	-	-	-	8	-	-	-	6	-	5	-	5
Total AD	5	232	5	212	-	-	5	225	-	-	5	222	5	221	5	221
AST 11	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AST 10	-	-	-	-	-	-	-		-	-	-	-	-	-	-	-
AST 9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AST 8	-	3	-	-	-	-	-	3	-	-	-	3	-	3	-	3
AST 7	-	4	-	2	-	-	-	4	-	-	-	4	-	4	-	4
AST 6	-	8	-	1	-	-	-	9	-	-	-	9	-	9	-	9
AST 5	-	29	-	15	-	-	-	30	-	-	-	30	-	30	-	30
AST 4	-	29	-	35	_	-	-	26	-	-	-	23	-	23	-	24
AST 3	-	25	-	19	-	-	-	25	-	-	-	25	-	23	-	22
AST 2	-	2	-	35	-	-	-	3	-	-	-	2	-	1	-	1
AST 1	-	-	-	3	-	-	-	-	-	-	-	-	-	-	-	-
Total AST	-	100	-	110	-	-	-	100	-	-	-	96	-	93	-	93
AST/SC6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AST/SC5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

 $<sup>^{67}</sup>$  Ibid.

Category and grade	Establis plan ii budget	n EU	Actually as of 31/12/2	f	Modificate envisage establish plan 201 application flexibil rule <sup>6</sup>	ed in ment 15 in on of ity	Establish plan in v EU bud 2016	oted get	Modifica in year 2 in applica of flexib rule	2016 ation oility	Establis plan in d budget	raft EU	Establishment plan 2018		plan 2019	
	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA	Officials	TA
AST/SC4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AST/SC3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AST/SC2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AST/SC1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total AST/SC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL	5	332	5	322	-	-	5	325	-	-	5	318	5	314	5	314



# Annex IV. Human resources 2017 - 2019 - Qualitative

# 1. Recruitment policy

# Statutory staff (officials, temporary agents, contract agents)

In order to achieve the requested targets of reduction in the number of establishment plan posts in the coming years, a specific and analytical post management analysis is being implemented along with the efficiency initiatives. This is done to constantly monitor and ensure the right post allocation and, taking into account possible turnover rates, to define which freed-up posts could be phased out, upgraded or redeployed.

In 2016, EFSA has adopted an innovative recruitment solution in the context of the talent management project aiming to better attract, source and select EFSA's talents, including staff, experts, trainees and SNEs.

The recruitment procedure itself, as laid down in the staff regulations, has been streamlined to improve time-to-hire and optimize resources involved. Also, interagency mobility has been facilitated by the adoption in 2015 of the new implementing rules on engagement and use of temporary agents 2(f).

EFSA is further developing an employer branding strategy to position EFSA as an employer of choice. Enhanced visibility of career opportunities is achieved via targeted dissemination of vacancies, recruitment campaigns and pro-active using of social media.

To facilitate the launch of a competency based approach to people management in the organisation, EFSA is developing the processes and tools required through the talent management project. In parallel, within the Expertise Management Programme, a strategic competency analysis project is starting to ensure EFSA has mapped the competencies and job profiles required to deliver its strategic goals – from today until 2020. The project should deliver its envisaged outcomes starting from 2017 which should then impact on the various processes of workforce planning, selection and development of talents.

The increase in quality of the above processes is promoted through a targeted leadership development programme, aimed at training managers on harmonised standards as well as organisational values.

The list below recaps the typical grades at which each job category is filled<sup>68</sup>:

### **Assistant Jobs family:**

- Assistant Job Category (staff carrying out administrative, technical or training activities such as assistance and/or secretariat requiring a certain degree of autonomy): typically these posts are filled by grades SC1-SC2, AST1-AST3; FGI.1-3; FGII.4-7 and long term mainly by FGI.1-3; FGII.4-7.
- Technical Assistant Job Category (staff providing support with a medium degree of autonomy in the drafting of documents and assistance in the implementation of policies and procedures in areas such as administration, law, finance, science, communication, following advice from the hierarchy. Technical assistants may also provide assistance in

<sup>&</sup>lt;sup>68</sup> Pending confirmation on types of post and titles

- general and budgetary processes, as well as coordinate administrative work.): typically these posts are filled by grades AST4-AST9; FGIII.8-12.
- Senior Assistant Job Category (staff carrying out administrative, technical or training activities requiring a high degree of autonomy and carrying significant responsibilities in terms of staff management, budget implementation or political coordination): typically these posts are filled by grades AST10-AST11.

## **Operational Jobs family:**

- Junior Officer Job Category (staff providing junior officer expertise in a specific field of knowledge, e.g. junior legal officer, junior scientist, etc): typically these posts would be filled by AD5; FGIV.13.
- Officer Job Category (staff providing officer expertise in a specific field of knowledge, e.g. legal officer, scientist, etc): typically these posts would be filled by AD6-AD7; FG IV.14-18.
- Senior Officer Job Category<sup>69</sup> (staff providing senior officer expertise in a specific field of knowledge, e.g. senior legal officer, senior scientist, etc): typically these posts would be filled by AD8-AD9.
- Lead Officer (staff providing top level expertise in a specific field of knowledge, recognised both internally and externally to the organisation): typically these posts would be filled by AD9-AD12.b

# **Management Jobs family:**

- Manager Job Category (staff providing managerial expertise in the definition of the organisation strategy, e.g. Head of Department and staff providing managerial expertise in the implementation of the organisation strategy, e.g. Head of Unit): typically these posts would be filled by AD9-AD14.
- Senior Manager Job Category (Executive Director): typically this post would be filled by AD14-AD15.

Following the 2014 staff regulations reform, EFSA adopted and is already applying the new implementing rules on the engagement and use of temporary staff for Agencies (TA2f) thus ensuring a more consistent staff policy.

Concerning the duration of employment, temporary agents and contract agents (long term) are currently offered a five year contract, renewable for another limited time period not exceeding five years. These contracts are converted into contracts of indefinite period if a second renewal is offered and accepted. All contracts renewals are subject to an assessment of the performance of the staff member and depend on budget availability and the business needs for the function occupied.

In addition, EFSA is activating short-term contract agents (Function Group IV) to be allocated to its scientific departments ensuring the principle of budget neutrality. This engagement of staff allows EFSA to keep an adequate degree of flexibility both in view of the progressive transformation of its population from fixed term to indefinite contract duration (following second contract renewals) and of the temporary coverage of annual or multi-annual project needs. When preparing the draft budgets, EFSA is committed to ensuring that the budget ceilings provided by the European Commission are complied with. These short-term Contract Agents', as approved by the Management Board for the Budget 2015, do not contribute to the balancing logic of staff categories but follow strict criteria of resource efficiency and financial capacity. Instead of outsourcing certain operational tasks and considering that such outsourcing is not allowed for core tasks of EFSA, it was therefore decided to adjust the number of Contract Agents for operational reasons, to address the structural backlog observed in certain areas.

 $<sup>^{69}</sup>$  Although in specific cases staff holding AD8 grade could cover a similar level of responsibility

# Non-statutory staff

# Seconded national experts (SNEs) and national experts on professional training (NEPTs):

The objective of the SNEs programme is to foster the exchange of experience and knowledge of the European food safety risk assessment working methods and to widen the expertise network. Experts can be seconded to EFSA for the duration of a minimum of six months to a maximum of four years.

## **Short-term attachment (guest scientist):**

Since 2014, EFSA has been developing other routes for two-way exchanges (swap) of experts with public administrations and public institutions (EU agencies and institutions, EU Member States, international and third countries risk assessment organisations). The purpose is to establish a more flexible short-term form of staff exchange to further enhance the scientific cooperation.

The 'guest scientist' attachment does not oblige the host institution to any financial contribution and is expected to further enhance the exchange of scientific knowledge and expertise, as well as the harmonization of methodologies in the area of risk assessment.

# **Traineeships:**

EFSA offers paid traineeships as well as unpaid study visits to talented, highly qualified young professionals at the start of their careers, in a field of their choice. Trainees at EFSA have the opportunity to immerse themselves in the Agency's work and in the European food safety system in general. The traineeship may last from a minimum of five months to a maximum of twelve months.

The selection procedure is open and transparent through the publication of a call for expressions of interest on the EFSA website.

### **Interims:**

In compliance with both the EU legal framework and Italian labour legislation, EFSA's policy is intended to rely on interim services only under specific circumstances and for limited periods of time.

EFSA holds a framework contract managed by HUCAP Unit, which has been concluded with an "Agenzia Interinale" selected via a public call for tender in order to purchase interim services. This framework contract, signed in 2013, has introduced a broader spectrum of skills with the aim to include more technically specialised staff. The types of interim services that can be deployed are the following:

- Administrative support covering tasks performed by statutory staff classified as assistant level job category (temporary agent or contract agent). This corresponds to services with low/medium level of technical competencies to be delivered with a low/medium level of autonomy.
- Administrative, technical and scientific tasks performed by statutory staff classified as junior officer level job category (temporary agent or contract agent). This corresponds to services with medium/high level of technical competencies to be delivered with a medium/high level of autonomy.

In addition of providing ad-hoc temporary support for specific projects, EFSA is employing interim staff solely for replacements of absent staff members due to maternity leave, parental leave and sick leave.

## **Structural service providers:**

All services are procured via dedicated open calls for tenders. All procurement activities are carried out in accordance with the following legal provisions:

Basic act: Council Regulation (EC) 178/2002 (EFSA Founding Regulation)

Financial regulation: Council Regulation (EC, EURATOM) n. 966/2012, Title V Rules of application: Commission Regulation (EC, EURATOM) n. 1268/2012

# 2. Appraisal of performance and reclassification/promotions

Talent development and performance management at EFSA takes place through continuous dialogue between people and managers. The yearly performance dialogue exercise is one occasion of formal feedback. EFSA, however, promotes a culture of ongoing feedback with a mandatory formal intermediate dialogue and other informal opportunities throughout the year.

The outcome of the 2016 promotion/reclassification exercise resulted in 39 statutory staff members being promoted/reclassified (corresponding to approximately 12% of eligible staff), distributed as follows: 30 temporary agents and 9 contract agents (out of the final list of 39 staff members promoted/reclassified, 12 are pending the third language requirement before 31/12/2016).

Apart from promotion/reclassification, other actions relating to career development were discussed at the 2016 talent review meetings. Having in mind the career aspirations expressed by people, the process led to: 13 mobilities towards people's development, the offer of 4 high profile courses (courses of up to €15,000 leading to a certification, PhD, or in general to enhance the person's CV) and 7 people on a newly formalised stretch assignment path. In addition, in line with Strategic Objective 5, it was proposed to embark a total of 14 people on a managerial development path ('managerial pipeline'). With prior assessment on the availability of necessary budgetary resources and taking into accunt the appraisal philosophy that EFSA wants to implement (i.e. focusing the reward on top performers of the Organisation), it is foreseen to monitor EFSA's promotion rate in the coming years so as to respect as much as possible the rates indicated in Annex IB of the staff regulations.

Following changes to staff regulations, EFSA will evaluate the budgetary implication of aligning the promotion rate / career progression and evaluate the possible increase accordingly.

Table 1: Reclassification of temporary staff/promotion of officials

Table 1: Neclassificat		, , , ,			l .
Category and grade	Staff in activ	ity at 1.01.2014		f members were classified in 2015	Average number of years in grade of reclassified/promoted staff
	Officials	TA	Officials	TA	members
AD 15					
AD 14					
AD 13		1			
AD 12		3			
AD 11		9			
AD 10		8			
AD 9		29		1	4.17
AD 8		49		6	7.36
AD 7	3	40		3	4.70
AD 6	2	50		7	5.04
AD 5		16		2	5.69
Total AD	5	205		19	5.74
AST 11					
AST 10					
AST 9					
AST 8					
AST 7		2			

Category and grade	Staff in activi	ty at 1.01.2014		f members were assified in 2015	Average number of years in grade of reclassified/promoted staff	
	Officials	TA	Officials	TA	members	
AST 6						
AST 5		11		1	5.84	
AST 4		34		2	5.25	
AST 3		19		2	4.84	
AST 2		42		5	6.71	
AST 1		7		2	7.30	
Total AST	0	115		12	6.18	
AST/SC6						
AST/SC5						
AST/SC4						
AST/SC3						
AST/SC2						
AST/SC1						
Total AST/SC	0	0				
Total	5	320		31	5.91	

Table 2: Reclassification of contract staff

Function group	Grade	Staff in activity at 1.01.2014	How many staff members were reclassified in 2015	Average number of years in grade of reclassified staff members
CA IV	18			
	17			
	16	3		
	15	1		
	14	37	2	5.29
	13	14	2	5.27
CA III	12			
	11			
	10			
	9	2		
	8	2		
CA II	7			
	6			
	5	24	4	5.24
	4	19	4	6.63
CA I	3			
	2	1		
	1			
Total		103	12	5.71

# 3. Mobility policy

# **Mobility within EFSA**

All internal moves are processed via article 7 of the staff regulations and for transparency purposes they are published internally on the intranet portal.

In order to ensure its continued ability to perform and deliver efficient service of quality, EFSA has put in place a number of internal mobility opportunities, creating a motivated and versatile workforce able to respond to future demands and challenges.

During 2016 (Jan-Oct), 36 EFSA staff members changed job through internal mobility, both to respond to business needs and to staff motivations. In practical terms, the tools used to cover vacant posts internally have been career opportunity projects, performance dialogue career

motivations, talent review outcomes, assignments to specific projects, transfer in the interest of service including compulsory mobility (e.g. after ten years of service in the same function) related to sensitive and managerial functions.

# Mobility amongst agencies (inter-agency job market)

On 6 October 2009, EFSA joined the inter-agency job market (IAJM). As for all other agencies, the basis of EFSA's participation in the interagency job market is to offer possibilities of mobility to staff in agencies by assuring a continuation of careers and grades.

# Mobility between the agencies and the EU institutions

At present, there is no mobility policy between the agencies and the EU institutions.

# 4. Gender and geographical balance

# Gender balance (31.12.2016)

The overall gender balance among EFSA's staff – as presented in table 3 – shows a female prevalence; this majority is more marked among Contract Agents and Seconded National Experts.

As a measure to promote equal opportunities, the terms of published vacancy notices prevent any kind of discrimination and the selection board's composition is balanced as far as possible.

Without prejudice to non-discrimination practices, EFSA will try to follow as much as possible a gender balanced structure of its staff at the time of the appointment of the successful incumbent. In particular, EFSA has introduced a verification step at the end of each selection procedure to assess the impact of the potential recruitment in terms of gender and nationality balance.

Table 3: EFSA staff by gender

	Offi	cials	Tempora	ry Agents		Contrac	t Agents		SNEs	TO	TAL
	AD	AST	AD	AST	FGIV	FG III	FG II	FG I	SINES	10	IAL
Female	2	0	100	86	56	1	23	1	7	276	61.3%
Male	3	0	107	22	31	3	5	0	3	174	38.7%
TOTAL	5	0	207	108	87	4	28	1	10	450	

# Geographical balance (31.12.2016)

EFSA's recruitment policies are designed to attract and retain the best competences to support the delivery of its work plan, with no discrimination with regard to gender and geographical balance, in compliance with the staff regulations. The distribution of staff by nationality is presented in table 4.

Implementing measures include the following:

In order to promote equal opportunities, the terms of the vacancy notices prevent any kind of discrimination and the selection board's composition is balanced as far as possible.

Broad dissemination of vacancy notices through publication in specialized international press as well as on relevant social media platforms;

Close collaboration of EFSA management with the Board of European Schools and the management of the "Scuola per l'Europa" in Parma to ensure that staff members' children enjoy multilingual top quality education (i.e. candidates with children will not refrain from applying if they know that excellent multilingual education opportunities are offered in Parma).

Moreover, as a keystone of European Union food and feed safety risk assessment, EFSA provides a sound foundation for European policies and legislation, which benefit citizens directly by ensuring a high level of food safety and consumer protection. Hence, this citizens' dimension is reflected in the way how EFSA's is functioning and is an integrated part of EFSA's governance and working practices.

Table 4: EFSA staff by nationality

	Offi	cials	Tempora	ry Agents			SNEs	T01	ΓΛΙ		
	AD	AST	AD	AST	FGIV	FG III	FG II	FG I	SIVES	101	AL
Austria			9		1					10	2.2%
Belgium			23	11	2	1				37	8.2%
Bulgaria					2	1	1			4	0.9%
Croatia					1					1	0.2%
Czech Republic			1	1	1					3	0.7%
Denmark			1	1			1			3	0.7%
Finland			1							1	0.2%
France	1		16	5	4			1		27	6.0%
Germany			15	1	3	1	2		1	23	5.1%
Greece			8	1	10		1		3	23	5.1%
Hungary			6	2	3		2		1	14	3.1%
Ireland			2	5						7	1.6%
Italy	1		77	62	36	1	17		1	195	43.3%
Serbia										0	0.0%
Latvia			1							1	0.2%
Luxembourg			3							3	0.7%
Malta				1						1	0.2%
Montenegro									1	1	0.2%
Nederlands			6							6	1.3%
Poland					4		2			6	1.3%
Portugal	2		6	3	1					12	2.7%
Romania			1	2	4				1	8	1.8%
Russia									1	1	0.2%
Slovakia	1			1	3		1			6	1.3%
Spain			18	6	10				1	35	7.8%
Sweden				1						1	0.2%
United Kingdom			13	5	2		1			21	4.7%
TOTAL	5	0	207	108	87	4	28	1	10	450	

# 5. Schooling

EFSA considers schooling as an essential part of its staff policy. For this purpose, a European school ("Scuola per l'Europa") was established in 2004 and accredited in 2008 under the system of European schools. The school includes teaching up to the baccalaureate level. In 2009, the Italian authorities have commissioned the construction of a new building to host the school (the current facilities being in poor conditions), through a project totaling a value of €35 million (to be paid by the Italian authorities).

Due to financial difficulties with the constructor, works were suspended in 2012 (at about 90% completion), and remained on hold until May 2016. They have now been resumed and the building is set for completion in 2017. The move to the new facilities is planned to take place before the start of the school year 2017-18.

A contribution to the EU accredited European school in Parma worth €1.13 million was paid from the EFSA's budget in 2016. The amount paid in 2016 and budgeted for 2017 has been slightly increased to cover the foreseen increases both in the annual school fees and in the number of pupils and children (€1.03 was paid in 2015).

Table 5: Number of pupils per scholastic year

2012/2013	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018
142	147	140	148	156	160



# Annex V: Buildings

# 1. Current building

	Name, location and type of building	Other comment
Information to be provided per building:	EFSA seat, Parma, office building	EFSA seat was acquired on 19 December 2011.
·	27,500 m <sup>2</sup> total 14,200 m <sup>2</sup> office space 1,600 m <sup>2</sup> restaurant / kitchen 11,700 m <sup>2</sup> Parking, basement and technics	
Annual down payment (in EUR)	€1.8 million	
Type and duration of rental contract	25 years, ending December 2036	
Host country grant or support	0	
Present value of the building	€25.88 million	Capital value remaining due at 31/12/2016
Information to be provided per building:	EFSA representative office, Brussels	EFSA renting contract was signed on 01/09/2016
Office space area (in square metres)	41 m <sup>2</sup> office space	
Annual rent (in EUR)	€41,000, all services included	
Type and duration of rental contract	1 year, renewable	
Host country grant or support	0	
Present value of the building	-	

# 2. Building project in the planning phase

Not applicable

# 3. Building projects submitted to the European Parliament and the Council

Not applicable

# Annex VI: Privileges and immunities

Aganay minilagas	Privileges granted to staff	
Agency privileges	Protocol of privileges and immunities / diplomatic status	Education / day care
In the seat agreement, Italy committed to apply to the Authority the privileges and immunities provided for in the protocol on the privileges and immunities of the European Communities, signed in Brussels on 8 April 1965.	The Executive Director of the Authority and members of the senior management team, their spouse and dependent family members are granted privileges and immunities, facilities and concessions granted by the Italian Government to members of equivalent rank in the diplomatic corps in Italy.	
The Authority, its assets and funds, wherever they may be, are immune – in the performance of the official activities – from any form of legal proceedings and are not the subject of any administrative or legal measure of constraint.	Staff is exempt from national taxes on salaries, wages and emoluments paid by the Authority.	
The premises and the buildings used by the Authority as well as the archives are inviolable.	Staff is immune from legal proceedings in respect of acts performed by them in the exercise of official duties.	



# **Annex VII: Evaluations**

The third meta-evaluation of EFSA shall be commissioned in 2017, as foreseen in Article 61 of EFSA's Founding Regulation (EC) 178/2002. The specifications will be established by the Management Board in close cooperation with the European Commission and the results submitted to the European Parliament and the Council in the course of 2018. Through its progress reports, EFSA will ensure that the Management Board will be apprised regularly of the implementation of the recommendations that might result from the meta-evaluation.

Since 2014, EFSA is equipped with a regulatory framework that integrates ex-ante and ex-post evaluations of significant programmes and activities. EFSA developed its policy approach towards applying these provisions and implemented them by chartering all activity of the Authority by process and project. Furthermore, business cases were updated and developed for transformation programmes and other selected expenditures.

Ex-ante evaluations allow for addressing the business cases, the scope of the programmes, projects or activities when they represent at least 5% of the annual operational budget. Ex-ante evaluations also apply to the policies and the management objectives that are to be achieved as well as the link to EFSA priorities. Ex-ante evaluations in particular cover:

- The options available, including the risks associated with them and the priority (low/medium/high);
- The results and impacts expected including the indicators and evaluation arrangement needed to measure them;
- The most appropriate method of implementation for the preferred option(s);
- The internal coherence of the proposed programme, projects or activity and its relations with other relevant programmes, projects or activities;
- The volume of appropriations, human resources and other administrative expenditure to be allocated to each proposal with due regard for the cost-effectiveness principle;
- The monitoring and reporting arrangements which have been standardized across all projects and processes of the Authority.

Ex-post evaluations cover all programmes, projects or activities where the resources mobilised exceed 10% of the annual operational expenditure of the Authority. In practice, the project methodology requires it even for smaller projects; to this end EFSA is incrementally implementing project closure reports on the realization of the business case and achievement of expected benefits.

The above practice will be further specified and verified with the continued maturation and improvement of EFSA's project management methodology.

# Annex VIII: Risks year 2017

An important element of EFSA's strategic planning is the identification and mitigation of the risks to which the organisation is exposed. This is crucial in formulating a risk management strategy that is based on a good awareness and understanding of the risk environment.

The operational risks are captured at the level of the processes and projects, and it falls under the responsibility of the process and project manager to monitor and where necessary escalate to management the risks inherent to the process or project. EFSA management participates in the risk assessment exercise identifying the high level corporate risks, which find their risk responses in the implementation plan of EFSA's strategy and the cascaded projects or processes which fall under the responsibility of the assigned unit and managers.

In 2018, EFSA will continue to work on the mitigation of the critical and significant risks identified and shall organise a high level risk management workshop.

# Mitigation of current risks identified

In 2016, EFSA organised a risk management workshop with stakeholders in support of transparency and engagement. The purpose was to review the risks already identified by EFSA and to gather, where assessed appropriated or needed by EFSA's stakeholders, additional risk mitigation proposals for these risks. The second aspect of the workshop was to collect from stakeholders any other high level risks they would have identified as well as their proposals to mitigate them.

The outcome of the workshop was that none of the high level risks was regarded as critical, i.e. with the potential to threaten the realisation of major objectives, cause serious damage to partners, result in critical intervention at a political level or seriously impact on the organisation's image or reputation:

It should be noted that stakeholders discarded the risk of "being static". They perceive it as not applicable to EFSA. The reputation risk, however, was flagged as the more significant one. Three other risks were identified i.e. "being slow", lack of communication with the public at large and the risk of "being less inclusive".

These risks are either noted or assessed significant. The required mitigating actions or additional control in order to bring their potential impact back to acceptable level are imbedded in the implementation plan of EFSA's strategy. For each risk, the strategy implementation plan identifies outcomes, activities or outputs that address it. The risks concerned are the following:

- Being inept: EFSA lacking expertise, competences and talents externally and internally to deliver prime quality science. Hence, EFSA becoming inept to conduct its mission.
- Risk of loss of reputation: EFSA becoming a questioned, frequently challenged reference at large, hence defeating its role as authority.
- Being narrow: EFSA missing the generic risk assessment focus and narrowing down its role, hence becoming irrelevant.
- Being blind: EFSA not anticipating the evolutions in its role and not envisioning its future positioning and needs, hence being short-sighted.
- Being slow: EFSA not managing stakeholders' expectations in a timely manner would undermine the stakeholder engagement approach.

- Lack of communication with the public at large: EFSA and national bodies not having the same outcome or not being aligned in communicating might create perplexity in the European public.
- Being less inclusive: EFSA not targeting information to the right stakeholders or being unbalanced in stakeholders' representation might lead to disengagement.



# Annex IX: Final 2017 work programme for grants and operational procurements

# 1. Science programme: procurements and grants

# Introduction

Public procurement and grants procedures of EFSA are governed by the relevant EU regulations, in particular:

- Council Regulation (EU, EURATOM) No 966/2012 of 25 October 2012 on the financial rules applicable to the general budget of the Union and repealing Council Regulation (EC, Euratom) No 1605/2002, as amended by Regulation (EU, EURATOM) 1929/2015 of the European Parliament and of the Council of 28 October 2015, referred to hereafter as "EU Financial Regulation-(EU FR)" and,
- Commission Delegated Regulation (EU) No 1268/2012 of 29 October 2012 on the rules of application of Regulation (EU) No 966/2012 of the European Parliament and of the Council on the financial rules applicable to the general budget of the Union, as amended by Commission Delegated Regulation (EU) No 2015/2462 of 30 October 2015, referred to hereafter as "Rules of Application (RAP)".

Article 84(2) of the EU FR states that: "Except in the case of appropriations which can be implemented without a basic act in accordance with point (e) of the first subparagraph of Article 54(2), the commitment of expenditure shall be preceded by a financing decision adopted by the institution or the authorities to which powers have been delegated by the institution". Article 94 of the RAP, states under paragraph 2, that the financing decision shall in particular set out certain essential elements for an action involving the expenditure from the budget for grants and for procurement. In addition under paragraph 3 it is stated that the work programme which contains the information set out in paragraph 2 shall be considered to be the financing decision for grants and procurements. Specific for grants: Article 128 of the EU FR states that: "Grants shall be subject to a work programme, to be published prior to its implementation."

# **Basic act and financing source**

Regulation (EC) No 178/2002 of the European Parliament and of the Council of 28 January 2002 laying down the general principles and requirements of food law, establishing the European Food Safety Authority and laying down procedures in matters of food safety, referred to hereafter as "EFSA's Founding Regulation".

The following refers specifically to grants:

- Article 36 of EFSA's Founding Regulation.
- Commission Regulation (EC) No 2230/2004 of 23 December 2004 laying down detailed rules for the implementation of EFSA's Founding Regulation with regard to the network of organisations operating in the fields within the European Food Safety Authority's mission. In particular, Article 5(2) foresees that financial support for tasks entrusted to

organisations on the Article 36 list shall take the form of subsidies awarded in accordance with EFSA's financial regulation and implementing rules.

# **Budget line**

3210

# Tasks to be entrusted, objectives to be achieved, priority areas, and results to be expected

Scientific cooperation between EFSA and Member States is a key priority for EFSA as it helps support the development of risk assessment within the Authority's remit by building on scientific expertise in Member States. To ensure the contribution of organisations from Member States and third countries in carrying out scientific cooperation projects, EFSA has implemented grant and procurement schemes.

In the previous years, the activities related to grants and procurements in science were presented on an annual work programme basis. For the first time, within the framework of the new multiannual <u>EFSA Strategy 2020</u>, EFSA is developing a multiannual work programme implementing its strategic objectives. To this end, the 2017 work programme on science grants and procurements is directly linked to implementation of strategic objectives 1, 2, 3 & 4.

# Eligibility and exclusion criteria

# For grants:

Applicants must be on the Article 36 list adopted by the Management Board of EFSA on 19 December 2006, which is updated regularly, implying fulfilment of the criteria laid down in the Commission Regulation (EC) No 2230/2004; and shall not be in one of the exclusion situations referred to in Article 106 and 107 of the EU Financial Regulation (FR) and as listed in the EFSA guidance for tenderers available at EFSA website.

# For procurement:

The rules of participating to EFSA's procurement procedures are detailed in the EFSA guidance for tenderers available at EFSA website. Tenderers shall not be in one of the exclusion situations referred to in Article 106 and 107 of the EU FR.

# Selection and award criteria

The eligible proposals/tenders will be evaluated against the selection criteria indicated in each call. In general, there are two sets of selection criteria to be assessed:

- Economic and financial capacity (e.g. annual turnover);
- Technical and professional capacity.

The proposals/tenders which meet the selection criteria and are compliant with the call specifications will be evaluated against the award criteria indicated in each call. In general, in each call there is an assessment of quality and price (budget in case of grants). Here below are examples of the most frequently used criteria:

- The quality of the submitted proposal/tender, e.g. assessing aspects as listed below:
  - The methodology proposed for implementation (convincing justification and step by step explanation of the methodology)

- The proposed project organisation and management by the applicant/tenderer (clarity of organization of project into work packages, clear and detailed information on distribution of the tasks among the project team);
- The proposed risk management approach (risks identifications and proposed mitigating actions);
- Measures proposed to meet deadlines;
- Measures proposed to guarantee quality of deliverables (special additional measures for quality assurance proposed for this particular project).
- The cost effectiveness of the estimated budget (in case or grants) / the price (in case of procurement).

Importantly, each call will specify in detail all the award criteria.

# Maximum rate of co-financing for grants

Up to 90% of the eligible costs, however, the call for proposal might specify lower co-financing rates. Overall, regarding EFSA's grant schemes the following co-financing rates are applicable 70:

- Specific Article 36 grants max. 90% of the project eligible costs
- Thematic grants max. 50% of the project eligible costs
- Joint scientific projects within scope of Article 190 of RAP max. 90% for low value grants (max. 60,000 EUR EFSA grant amount) and max. 50% for bigger scope and long-term cooperation projects with Article 36 organizations mainly under a Framework Partnership Agreement (FPA).
- Focal Points grant agreements the co-financing rate of 70% is already embedded in the lump sum.
- Fellowship programme the co-financing rate of 90% will be embedded in the lump sum.
- Partnering projects to be defined in 2017

# Monitoring the added value of science programme implementation

Grants and procurements in science can have different purposes. They can contribute to a scientific opinion, support the evolution of methodologies, trigger innovation or foster collaboration. Therefore it is proposed that the call specifications will specify the impact expected in line with the particular project scope. The expected impact can be as diverse as the purpose of each call. The key performance indicators (KPIs) to be applied for measuring the impact of the science programme will be an output of a pilot project in 2017. The KPIs should be clustered to reflect the priorities set in EFSA's Strategy 2020.

# Synergies with interagency and inter-institutional procurements

EFSA in liaison with ECDC has developed the Fellowship programme. In addition, EFSA systematically explores possibilities to join inter-institutional procurement and to share resources via launching inter-agency calls for implementing its science programme.

# Indicative schedule of calls for proposals and of calls for tenders for 2017

Launch of calls for proposals/tenders: it is expected that the majority of the calls will be launched during the first half of 201771. Potential applicants/tenderers are invited to visit the

<sup>&</sup>lt;sup>70</sup> The indicated co-financing rates are subject to modifications based on EFSA's decision

list with the <u>forthcoming calls for tenders (procurement) and calls for proposals (grants)</u> which is updated regularly by EFSA including the indicative title, budget and timing for launch.

# Amounts available for calls for proposals/tenders for 2017 and indicative list of scientific activities to be outsourced

The budget of €9.7 million for scientific projects in 2017 is comparable to the approved 2016 budget of €9.68 million (rounded) for scientific activities, and reflects the importance for EFSA of the budget allocated for such projects. EFSA has confirmed two new cooperation tools for 2017: the fellowship programme and partnering grants. These new tools are targeting organizations listed under Article 36 of EFSA's Founding Regulation and are considered complementary to the Article 36 grants used so far by EFSA. In the case of the Fellowship programme, the grant agreements will allow host institutes to cover salary costs of fellows to be based in their organization for one year. The partnering grants would target joint projects among two or more Member States to exchange knowledge and expertise, in support of the EU RAA priorities.

Innovation prize: In 2016, EFSA launched the first contest for an innovation prize. This contest was framed under procurement, in line with EU FR. As regards the reference to the basic act and budget lines, refer to the above information for science procurement. In line with EFSA's strategic objective 4, the contest foreseen for 2017 aims at stimulating and rewarding innovative thinking in a competition among eligible candidates under a set topic. The winning proposals will be awarded monetary/non-monetary prizes and will allow EFSA the use of the innovative methods in its work. Indicative timing: launch contest in spring 2017; Indicative amount: €30,000, which shall cover all related costs.

**Table 1:** Breakdown of EFSA's budget for scientific grant and procurement projects in 2017 by indicative type of outsourcing scheme and by EFSA's strategic objectives 1 to 4, subject to modifications based on EFSA's decision.

Outsourcing scheme	Efsa strategy 2020 objectives	Proposed budget [€]	Share of total [%]
Procurements (including	Strategic objective 1	1,425,164	54
Innovation prize)	Strategic objective 2	922,987	
	Strategic objective 3	159,629	
	Strategic objective 4	2,942,316	
	Sub-total	5,450,096	
Grants	Strategic objective 1	198,836	46
	Strategic objective 2	420,013	
	Strategic objective 3	2,386,371	
	Strategic objective 4	1,034,684	
	Sub-total	4,039,904	
Total		9,490,000	100

Overall, the share of procurement projects accounts for 54% and the share of grant projects accounts for 46% of the EFSA budget for scientific projects to be outsourced in 2017.

<sup>&</sup>lt;sup>71</sup> In case a call for proposals/tenders is launched before the official approval of the budget, a respective clause will be added to indicate that the project is subject to the approval of EFSA's 2017 budget by the budgetary authority and that no grant/procurement project will be awarded before such approval.

The evolution of the EFSA budget allocated for grants and procurement in science is presented in Table 2. Specific information about current and past EFSA grant and procurement activities in science and corresponding annual work programme are available on EFSA's website<sup>72</sup>.

**Table 2:** Evolution of the EFSA budget allocated for grants and procurement in science (commitment target vs. commitment executed)

Year	Commitment <u>target</u> [€, rounded]	Commitment <u>executed</u> [€, rounded]	Change target vs. executed [%]	
2012	9,220,000	9,430,000	+2.3	
2013	10,520,000	10,800,000	+2.7	
2014	9,480,000	11,730,000	+23.7%	
2015	9,054,000	9,830,000	+8%	
2016	9,688,650	not yet known	not yet known	

Table 3 provides a detailed overview of the indicative list of scientific projects intended to be financed by the EFSA budget in 2017, broken-down by the indicative type of outsourcing tools and by EFSA Strategy 2020 strategic objectives 1 to 4. The indicative scientific projects and outsourcing tools are subject to modifications based on EFSA's decision.

# 2. Communication programme

# Basic act and legislation setting procurement rules to follow

- EFSA's Founding Regulation.
- Public procurement procedures of EFSA are governed by the relevant EU Regulations, in particular see above under "Science Programme" - procurement.

# **Budget lines**

3410, 3420, 3520

# Eligibility, exclusion, selection and award criteria

See above under "Science Programme" - procurement.

### Indicative schedule of calls for tenders for 2017

The launch of an open call for tenders for the professional conference organisation and exhibition services is expected in the last quarter of 2017. Indicatively, the majority of the communication programme outsourcing needs could be covered by implementing EFSA's existing framework contracts. Potential tenderers are invited to visit the list with the <u>forthcoming calls for tenders (procurement) and calls for proposals (grants)</u> which is updated regularly by EFSA including the indicative title, budget and timing for launch.

<sup>&</sup>lt;sup>72</sup> Current and previous years' work programmes for grants and procurement in science are available on the EFSA website at: <a href="http://www.efsa.europa.eu/en/calls/procurement">http://www.efsa.europa.eu/en/calls/procurement</a>.

**Table 3:** Breakdown of EFSA's budget for the communication programme in 2017 by indicative subject and in support of EFSA's strategic objectives 1 to 4. The indicated information is subject to modifications based on EFSA's decision.

Indicative subject	Proposed budget [€,]		
Communications content development, content dissemination, EFSA Journal and social media.	1,089,800		
Media relations, institutional and stakeholders relations, new stakeholder platform approach and EU insights, fellowship programme exchange	310,200		
Organisation of communication events related to specific scientific topics and EU Agencies' Network (outreach events and corporate support)	1,100,000		
Total	2,500,000		

# Synergies with interagency and inter-institutional procurements

EFSA is systematically exploring possibilities to join inter-institutional framework contracts and leading or joining the launch of inter-agency calls in the remit of its communication programme. EFSA will investigate the effectiveness and possibility to launch an interagency call for tenders on Professional Conference Organisation and Exhibition Services.

# 3. Operational support

# Basic act and legislation setting procurement rules to follow

- EFSA's Founding Regulation.
- Public procurement procedures of EFSA are governed by the relevant EU regulations, in particular see above under "Science Programme" - procurement.

# **Budget lines**

3500, 3501, 3512, 3514, 3530, 3540

# Eligibility, exclusion, selection and award criteria

See above under "Science Programme" - procurement.

The launch of an open call for tenders for the EFSA external evaluation and for travel agency services is expected in the first quarter of 2017. Indicatively, the majority of the operational support outsourcing needs could be covered by implementing EFSA's existing framework contracts. Potential tenderers are invited to visit the list with the forthcoming calls for tenders (procurement) and calls for proposals (grants) which is updated regularly by EFSA including the indicative title, budget and timing for launch.

**Table 4:** Breakdown of EFSA's budget for the operational support in 2017 by indicative subject and in support of EFSA's strategic objectives 1 to 4. The indicated information is subject to modifications based on EFSA's decision.

Indicative subject	Proposed budget [€]
Logistical support to meetings	1,025,000
Operational IT systems run, IT innovator, enhance IT, business continuity roadmap, various business transformation projects	5,177,000
Consultancy costs related to quality management, external evaluation, information management programme, organisational development, expertise management programme, strategy support	800,000
Library management services	534,000
Total	7,536,000

# Synergies with interagency and inter-institutional procurements

EFSA is systematically exploring possibilities to join inter-institutional framework contracts and leading or joining the launch of inter-agency calls in the remit of operational support. EFSA will investigate the effectiveness and possibility to launch an interagency call for tenders on travel agency services.



**Table 1:** provides a detailed overview of the indicative list of scientific projects intended to be financed by the EFSA budget in 2017

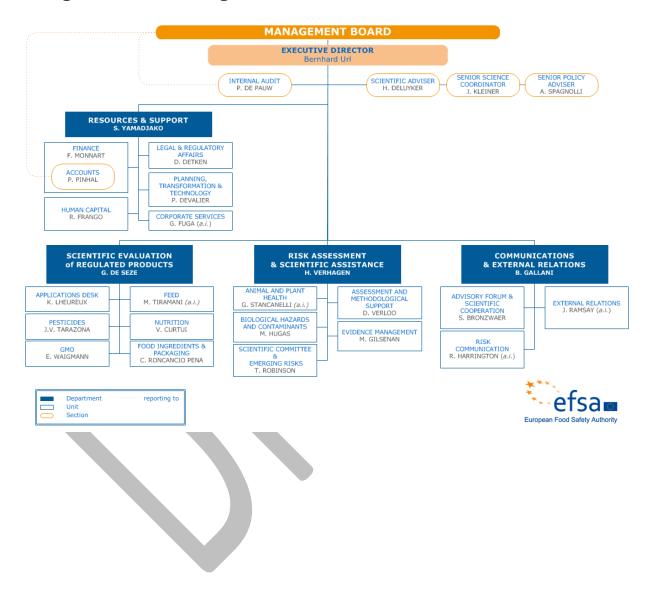
Indicative list of scientific projects intended to be financed by the efsa budget in 2017	Indicative outsourcing tool	Strategic objective
Generating, collecting, collating, synthesising and analysing evidence supporting preparatory work for evidence-based scientific assessment in EFSA, including literature review in the area of animal health and welfare, plant health, in the remit of Biocontam Unit and PRAS Unit, on BPA, re-evaluation food additives legal deadlines 2018-2020, literature search for guidance on risk assessment in nanomaterials.	Procurement - implementation of FWC via reopening of competitions	1
Expert assistance on drafting the main EUSR including analysis of AMR data	Procurement - negotiated procedure	1
FWCs: Collection, preparation and updating of data on flavourings and flavouring substances; Lot 1: Non-toxicity data to be summarised & Lot 2: Toxicity data to be summarised	Procurement - direct implementation of FWC	1
FWC: Preparation of summary reports from dossiers on food enzymes from genetically modified micro-organisms or genetically modified plants / FWC: Preparation of summary reports of technical data from dossiers on food enzymes / FWC: Preparation of summary reports from dossiers on food enzymes; toxicological data	Procurement - direct implementation of FWC	1
Framework partnership agreement on BPA	Grant - open call	1
Validation of systematic literature review, for renewal dossiers in the GMO area	Procurement - negotiated procedure	1
FWCs: Statistical and toxicological support for evaluation of risk assessment of GMO dossiers; support for the evaluation of bioinformatics in the risk assessment of GMO dossiers	Procurement - direct implementation of FWC	1
(OpenScaie project) Open - single point of access for the deposition of information relevant for food and feed safety risk assessment : support for the population of OpenScaie with key literature	Grant - open call	2
Support the EFSA Data Unit in a series of activities liked to improvement of data quality, training of member states etc.	Procurement - direct implementation of FWC	2
Access to an online food labels database covering food and drink products from different EU Member States and access to market share data	Procurement - negotiated procedure	2
EU Menu: The acquisition of harmonised pan-European food consumption data within the framework of the EU Menu process "What's on the Menu in Europe?" (EU Menu).	Procurement - open call	2
Further development and update of EFSA's chemical hazards data base	Procurement - direct implementation of FWC	2
30 Focal Point Agreements with EU/EEA Member States, Iceland and Norway	Grant - Focal Points	3
Fellowship grants to allow host institutes to cover salary costs of fellows to be based in their organization for one year.	Grant - fellowship programme	3

Indicative list of scientific projects intended to be financed by the efsa budget in 2017	Indicative outsourcing tool	Strategic objective
Fellowship programme - training material, organisation and logistics of induction training and training modules	Procurement - direct implementation of FWC	3
Joint projects to support the implementation of joint activities with Member States	Grant - joint projects	3
Thematic grants	Grant - thematic grants	3
Scientific network coordination: external evaluation on the on-going process and recommendations for quality development	Procurement – negotiated procedure	3
Partnering projects	Grant - partnering projects	3
EKE: Expert Knowledge Elicitation	Procurement - various types of procedures	3
Data collection on the geographic distribution of arthropod vectors and the pathogens they transmit to humans and/or animals	Procurement - direct implementation of FWC	4
Data collection on the geographic distribution and abundance of wildlife populations and the pathogens they transmit to animals	Procurement - direct implementation of FWC	4
PLH panel guidance on pest risk assessment and environmental risk assessment of plant pests updating: integrate landscape/spatial dimension in pest risk assessment with case studies. Spatial explicit, GIS data used as support of pest risk assessment.	Procurement - SLA	4
Outsourcing research to fill up uncertainties for plant pests prioritised at EU level	Procurement - open call	4
Establishment and validation of animal-based measures as diagnostic tools for welfare assessments on farm and in animal welfare risk assessment.	Grant - open call	4
Horizon scanning and web monitoring for the early identification of PLH risks	Procurement - open call	4
Crowdsourcing: increase risk assessment capacity via crowdsourcing - second initiative: exploring the collaborative model	Procurement - open call	4
Testing for difference and equivalence in EFSA scientific assessment: 1. domains in EFSA where addressing equivalence is relevant; 2. inventory of the methodologies currently available on equivalence testing that could be applied in the EFSA context with strengths and limitations; 3. case studies;	Procurement - open call	4
Critical appraisal tools: 1. an inventory of the existing tools for appraising evidence by study design, 2. classification and comparison of the tools according to criteria provided by EFSA, 3. investigation of applicability of the tools to the EFSA context based on real examples 4 case studies	Procurement - negotiated procedure	4
Framework partnership agreement on risk assessment tools for the safety of global food and feed supply chains	Grant - joint projects implementation	4

Indicative list of scientific projects intended to be financed by the efsa budget in 2017	Indicative outsourcing tool	Strategic objective
Preparatory work for the integration of knowledge from different areas in predictive modelling for biological risks/BMD	Grant - joint projects implementation	4
FWC on statistical programming: provision of services to EFSA R coding, programming, ad-hoc R consultation and provision of a scalable high performance computing environment upon request	Procurement - direct implementation of FWC	4
Procurement project on new approaches in identifying and characterizing microbiological hazards, with particular attention to foodborne viruses	Procurement - open call	4
Refined protocol for in vitro digestion of proteins for allergenicity assessment: experimental data production, testing different proteins for their susceptibility to digestion using conditions described by the allergenicity working group of the EFSA GMO Panel in the context of an on-going guidance development on the subject.	Procurement - open call	4
Framework partnership agreement aiming at using, testing and improving the MCRA tool for the cumulative exposure assessment of pesticide residues in food commodities	Grant - joint projects implementation	4
Preparatory work for updating PRAS Unit guidances	Procurement - Implementation of FWC via reopening of competitions	4
Prize contest on innovative ideas	Procurement - open call	4
Framework Partnership Agreement on bees - implementation: data collection at each of the three EU regulatory zones (see Annex I of EC No 1107/2009) for the calibration of the model (a quantitative tool to assess effects on honeybee colonies from exposure to pesticides under different environmental scenarios and multiple stressors/factors).	Grant - joint projects implementation	4
Development of a mechanistic model to assess risks to honeybee colonies from exposure to pesticides under different scenarios of combined stressors and factors - implementation of FWC	Procurement - direct implementation of FWC	4
Food and feed safety crisis preparedness training - FWC implementation	Procurement - direct implementation of FWC	4
Specialised training courses in risk assessment	Procurement - negotiated Procedure	4
Collection of toxicological data for pesticides linked to CRA	Grant - Open Call	4

# Annex X. Organisation chart year 2017

1. Organisation and organizational charts 01.09.16



Org. Structure	Officials		TAs		CAs		TOT STATUTORY STAFF		SNEs S. Providers	
31/12/2016	TOT. POSTS	of which vacant	TOT. POSTS	of which vacant	TOT. POSTS	of which vacant	TOT. POSTS	of which vacant	SINES	5. Providers
ED Total	0	0	8	0	1	1	9	1	0	0
ED (incl. "ED Pot")	0	0	7	0	1	1	8	1	0	0
INT. AUDIT	0	0	1	0	0	0	1	0	0	0
REPRO Total	1	0	105	6	45	1	151	7	3	0
REPRO HoD Office	0	0	2	0	2	0	4	0	0	0
APDESK	0	0	4	1	7	0	11	1	1	0
PRAS	0	0	36	2	18	1	54	3	0	0
GMO	1	0	16	1	5	0	22	1	0	0
FEED	0	0	15	0	2	0	17	0	0	0
NUTRI	0	0	11	1	3	0	14	1	0	0
FIP	0	0	21	1	8	0	29	1	2	0
RASA Total	3	0	79	1	29	0	111	1	3	0
RASA HoD Office	0	0	4	0	0	0	4	0	0	0
ALPHA	0	0	15	0	5	0	20	0	3	0
BIOCONTAM	0	0	22	1	4	0	26	1	0	0
AMU	1	0	12	0	4	0	17	0	0	0
DATA	0	0	14	0	10	0	24	0	0	0
SCER	2	0	12	0	6	0	20	0	0	0
COMMS Total	0	0	35	0	13	1	48	1	3	0
COMMS HoD Office	0	0	5	0	0	0	5	0	0	0
EXREL	0	0	7	0	3	1	10	1	0	0
RISKCOM	0	0	13	0	8	0	21	0	0	0
AFSCO	0	0	10	0	2	0	12	0	3	0
RESU Total	1	0	98	3	37	2	136	5	1	49
RESU HoD Office	0	0	4	1	1	1	5	2	0	0
FIN	1	0	21	0	6	0	28	0	0	0
FIN-ACCOUNT	0	0	2	0	0	0	2	0	0	0
HUCAP	0	0	17	1	8	0	25	1	1	0.5
LRA	0	0	10	0	2	1	12	1	0	0
PTT	0	0	28	1	12	0	40	1	0	17
CORSER	0	0	16	0	8	0	24	0	0	31.5
	5	0	325	10	125	5	455	15	10	49

