NETWORKING AT NATIONAL LEVEL REFLECTIONS IN BELGIUM

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2 1. PROJECT

PROJECT INTRODUCED INTERNALLY IN MARCH 2016

OBJECTIVE:

IMPROVE THE IMPACT OF THE COMMUNICATION BETWEEN THE FOCAL POINT AND THE NATIONAL PARTNERS

FOR EXAMPLE BY DEVELOPPING NEW TOOLS: more developped website, newsletters, social media, online database of experts, etc





2. NEXT STEPS

- ANALYSES OF OUR ACTUAL CHANNEL OF COMMUNICATIONS BY AN EXTERNAL OF OUR DEPARTMENT
- CONSULTATIVE MEETINGS WITH
 - EXTERNAL COMMUNICATION DEPARTMENT
 - IT DEPARTMENT
 - OTHER INTERNAL EXPERTS

CONCLUSIONS: WHAT ARE THE NEEDS OF OUR NATIONAL PARTNERS?

 \Rightarrow SURVEY





3. SURVEY

LAUNCHED ON SEPTEMBER 21ST 2016

6 SIMPLES QUESTIONS:

- WHAT ARE THE AREA INTERESTING FOR YOU?
- HOW DO YOU EVALUATE THE INFORMATION RECEIVED UP TO NOW BY THE FOCAL POINT?
- DO YOU WISH TO CONTINUE RECEIVING THOSE INFORMATION IN THE FUTURE THROUGH WHICH CHANNEL?
- DO YOU THINK YOU RECEIVE TOO MUCH, ENOUGH OR NOT ENOUGH INFORMATION FROM THE FOCAL POINT?
- DO YOU RECEIVE THOSE INFORMATION BY ANOTHER CHANNEL THAN THE FOCAL POINT?
- DO YOU HAVE SUGGESTIONS?

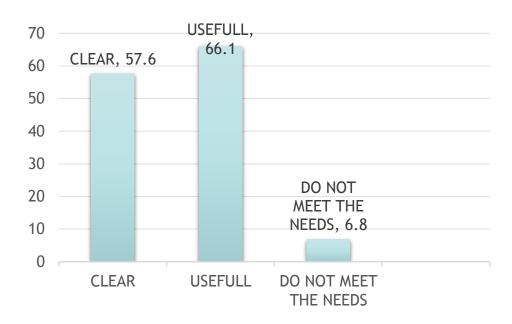


4. RESULTS OF THE SURVEY

PARTICIPATION: 87 ANSWERS (ON MORE THAN 450 EXPERTS CONSULTED)

GENERAL IMPRESSION: POSITIVE REACTION OF THE EXPERTS

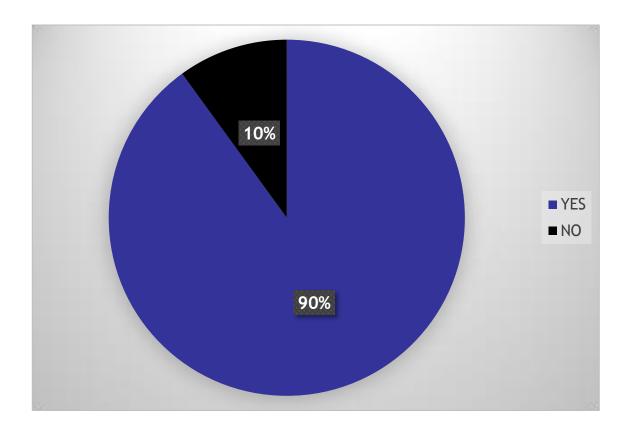
1. HOW DO YOU EVALUATE
THE INFORMATION
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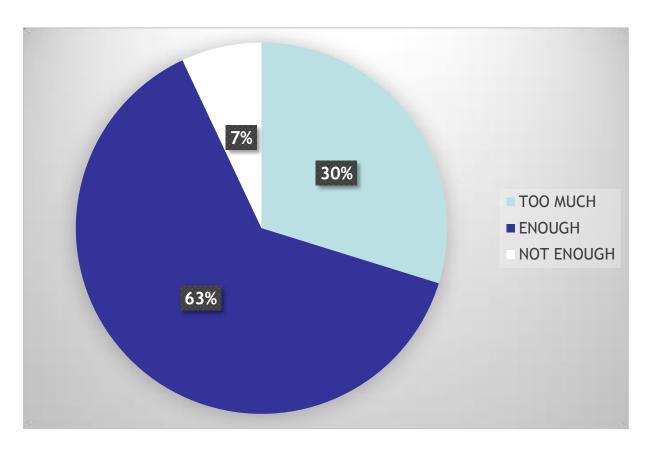
2. DO YOU WISH TO CONTINUE RECEIVING THOSE INFORMATION IN THE FUTURE THROUGH WHICH CHANNEL?







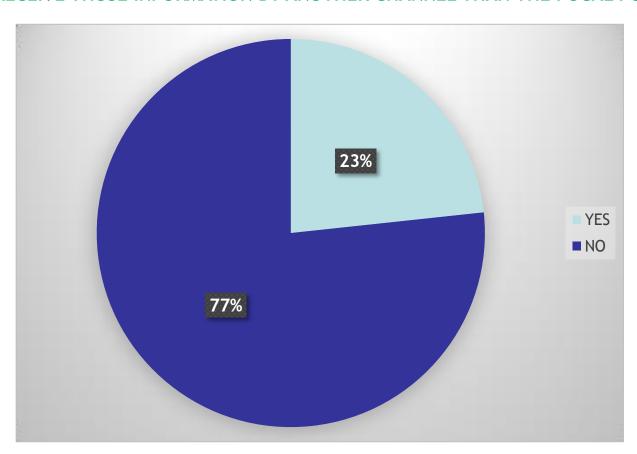
3. DO YOU THINK YOU RECEIVE TOO MUCH, ENOUGH OR NOT ENOUGH INFORMATION FROM THE FOCAL POINT?







DO YOU RECEIVE THOSE INFORMATION BY ANOTHER CHANNEL THAN THE FOCAL POINT?







5. GENERAL SUGGESTIONS

- BY E-MAIL
- ON A WEEKLY BASIS
- BY THEMES
- WITH INFORMATION ON THE CONTEXT IN THE INTRODUCTION
- LINKED TO THE AREA OF INTEREST OF THE EXPERTS
- NO FILTER TO THE INFORMATION
- DIFFICULT TO SUGGEST THE BEST WAY TO COMMUNICATE
- NEED FEED BACK FROM RESEARCH PROJECTS OF THE OTHER COUNTRIES (REF. TO THE TABLE)





6. AFTER THE SURVEY

REFLECTIONS NOW ON:

- HOW TO IMPLEMENT THE RESULTS OF THE SURVEY?
 - ⇒ WHICH CHANNEL? A NEWLETTER?
- HOW TO PRACTICALLY PROCEED TO DEVELOP THIS NEW TOOL(S) OF COMMUNICATION?
 - ⇒ CONTACT WITH IT DEPARTMENT
 - ⇒ INVESTIGATION ON THE BUDGET NECESSARY

FINAL DECISION TO TAKE PLACE IN NOVEMBER 2016!





QUESTIONS?



