



SUSTAINABILITY



INNOVATION



FEED SAFETY



ANIMAL HEALTH  
AND WELFARE



SAFE FOOD

# EFSA TG TOOLS – 4<sup>th</sup> Meeting

# OpenEFSA

## 1. Enhanced search and filter:

- Save user-specific searches/filters for future access

## 2. Topic tracking & notifications:

- Monitor chosen topics/dossiers.
- Receive updates on status changes, new documents, and public consultations

## 3. Automatic forwarding:

- Receive automatic notifications on documents and status changes
  - ADR/RFI requests
  - New dossier documents
  - Untracked ESFC activities (e.g., public consultations)
- Integrated in ESFC or as part of topic tracking?

## 4. Improved update notifications:

- Specify updated EFSA question sections: "Subject", "Timeline", "Supporting Documents"

# ESFC – Documentation

## 1. Forwarding ADR and RFI requests

- Direct forwarding to applicants or download option from ESFC
- Current manual process: 30-60 mins per request
- Consolidated downloads could be also a possibility, cover letter + annex with Q)

## 2. (Own) Public consultation notifications

- Would improve tracking of application progress
- Focus on applicant's own dossiers
- This option could be aligned with OpenEFSA suggestions for better tracking

## 3. Backup of metadata from uploaded documents

- Enable backup of document metadata throughout application lifecycle
- Current limitations: download documents only, no details provided on each doc
- Reduce rework due to misplaced metadata

# ESFC – Technical glitches

## 1. Uploading & Error messages

### Inconsistent error notifications

- "Invisible" errors during submissions
- Empty or vague error messages
- We suggest improving clarity and specificity of error messages

### Upload Process Challenges

- Multiple attempts for single file uploads
- Potential issues during peak system usage (redirects to dashboard on refresh, risking progress loss)
- Possibility to implement notifications for high traffic or technical issues

# ESFC – Technical glitches

## 2. Special characters

### File upload constraints

- Issues with special characters in filenames
- Incompatibility with ESFC despite Windows 11 compatibility
- Auto-formatted characters, like long dashes, cause problems

### Pre-filled Fields Dilemma

- Dropdowns with pre-filled fields containing special characters (if substances identified)
- System rejection upon submission and new entry creation necessary

## 3. Drop-down menu functionality

- “Document type” and “Confidentiality ground” glitches
- Selections revert or default incorrectly on tab switch/navigation
- Potential for unnoticed errors affecting later stages

# ESFC – Additional functionalities

## 1. Tracking/Ticketing System for Clarification Requests

## 2. Confidentiality Claims Optimization

- Automated First Claim
- Simplified "Grounds" dropdown: categorize options to reduce scrolling
- Collapsible "?-Boxes" for the 4 conditions to minimize scrolling

## 3. File sequence management

- Allow users to rearrange uploaded files for better organization

## 4. Managing multiple RFI requests in parallel

## 5. Batch-Uploading Files

**THANK YOU!**

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